

Meeting of July 28, 2014

Strategic Initiatives On Track During Mid-Year Review

The board received a mid-year review of OCTA's 2014 Strategic Initiative, showing the agency is on track in delivering on its priorities for the year.

Early this year, the board approved eight key strategic initiatives for 2014:

- Deliver freeway improvements
- Provide efficient, customer-friendly bus service
- Optimize the bus system
- Enhance rail transportation
- Advance active transportation
- Maximize funding and regional opportunities
- Develop sustainable transportation plans
- Cultivate organizational excellence

Highlights halfway through the year included completion on a portion of the Orange Freeway (SR-57) northbound lane addition, as well as construction getting underway on the San Diego Freeway (I-5) improvement project between San Juan Capistrano and San Clemente. In the bus service area, OCTA completed the installation of its radio communication system that will help improve system efficiency and received a grant from the South Coast Air Quality Management District to again operate the OC Fair Express service. Additional highlights include completing the Placentia Avenue grade separation project, awarding more than \$44 million for local street improvements and signal synchronization projects, approving \$6.6 million for bikeways improvements, and awarding \$15 million for transportation-related water quality improvements throughout the county.

Board Reviews Second Quarter Progress on CEO Initiatives

The board received a report on progress of the CEO's Initiatives and Action Plan for 2014. The Initiatives and Action Plan directly support the 2014 OCTA Board Initiatives and the Strategic Plan goal areas of Mobility, Public Service, Fiscal Sustainability, Stewardship, and Organizational Excellence. The Action Plan consists of 15 initiatives, which are implemented through 60 strategies and monitored through 88 milestones.

For the second quarter, 26 of 88 milestones were to be completed. By the end of the second quarter, 20 milestones were completed. Accomplishments included completion of a freeway widening segment, completion of collective bargaining agreements, and development of options for improvements to the administrative headquarters building.

Six milestones had schedule adjustments that fell into one of three categories: dependency on the completion of other OCTA projects, internal schedule changes, or dependency on coordination with an outside agency.

ACCESS Service Sees Smooth Transition From Veolia to MV

The board received a review of transition of ACCESS service from Veolia Transportation to MV Transportation. The review showed that the controls in place for closing out the contract were adequate. The review was undertaken by OCTA's Internal Audit Department.

Veolia operated OCTA's ACCESS service, contracted fixed-route service, Stationlink and express bus service between 2006 and 2013.

The review found that Veolia worked cooperatively with MV to ensure the transition went smoothly, participating in meetings, transferring records and allowing access to equipment.