

Report Guide for Vanpool Coordinators

Open this link to sign into your OC Vanpool account: https://vanpools.octa.net/

If you have an existing account with Ridematch.info, sign into OC Vanpool with the password you use for RideMatch.info. You will not be required to create a new password.

If you forgot the password to your Ridematch.info account, click **Forgot Password**, enter the email you use to sign into Ridematch.info, check the "I'm not a robot" box, and click **Send**.

Sign In

Having issues with this portal? Please download our new vanpool mobile app to do your monthly report: iPhone / Android

chartiecoordinator@gmail.com

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Sign In

Forgot Password?

Need an account?

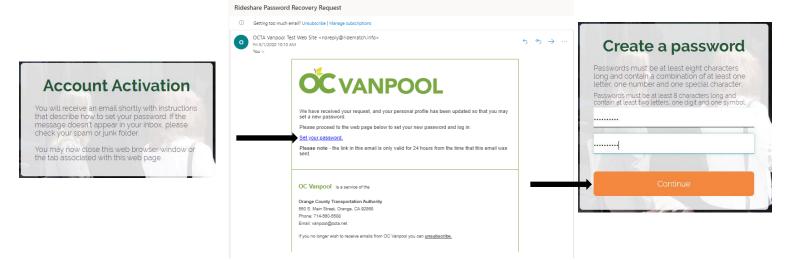
Create an Account

If you don't have an existing account at RideMatch.info, create a password for the new OC Vanpool reporting portal.

Enter your email, click "I'm not a robot", and click Send.

You will receive an email to **set a password**. When creating a new password, it is acceptable to reuse the password you used previously. Each time you sign in, you will enter your email and password.

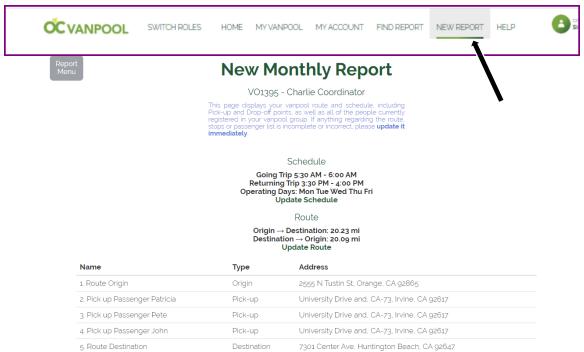




STEP ONE – Confirm your schedule, route to work, and passenger list.

You should automatically be directed to this page for review however, if you do not see this review page, click on the **New**

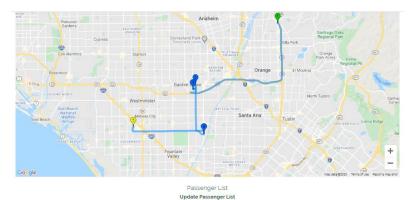
Report tab.



Review your passenger list. If a passenger is missing, or if there are people on your passenger list that are no longer part of your vanpool group, update your passenger list. A new passenger will be emailed a participant agreement and you will not be able to finish your report until it has been signed.

After reviewing the information and making any necessary corrections, click the checkmark box "I confirm that all of the information above is correct about this route."

Select the month and year from the drop-down menu to indicate the report you would like to start and click **Create**.



Name, Role	Pick-up	Drop-off
Charlie Coordinator, Rider, Coordinator	2555 N Tustin St. Orange, CA 92865	7301 Center Ave, Huntington Beach, CA 92647
Passenger John, Rider	University Drive and, CA-73, Irvine, CA 92617	7301 Center Ave, Huntington Beach, CA 92647
Tracy McConnell, Rider	University Drive and, CA-73, Irvine, CA 92617	7301 Center Ave, Huntington Beach, CA 92647
Passenger Patricia, Rider, Reporter	University Drive and, CA-73, Irvine, CA 92617	7301 Center Ave, Huntington Beach, CA 92647
Passenger Patrick, Rider	2555 N Tustin St. Orange, CA 92865	7301 Center Ave. Huntington Beach, CA 92647

Your previous monthly report has incomplete vehicle usage data. It is best to finish this before starting a new report. Click here to update the vehicle data



This will take you to the ridership calendar for the month selected.

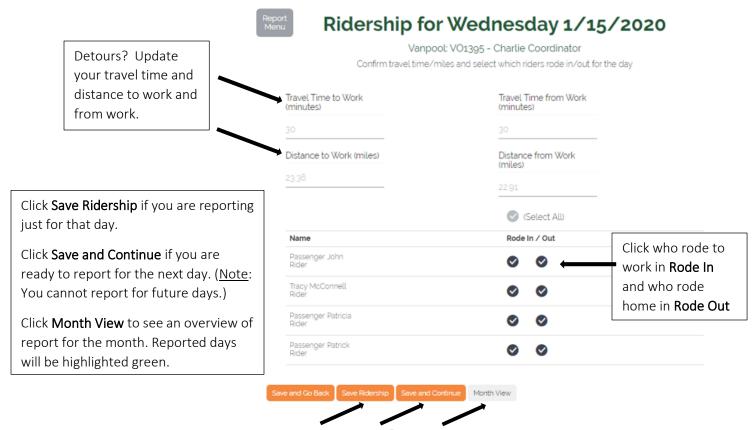
STEP TWO — Select the first day your group started riding in the van for the month.

Ridership for January 2020

Vanpool: VO1395 - Charlie Coordinator

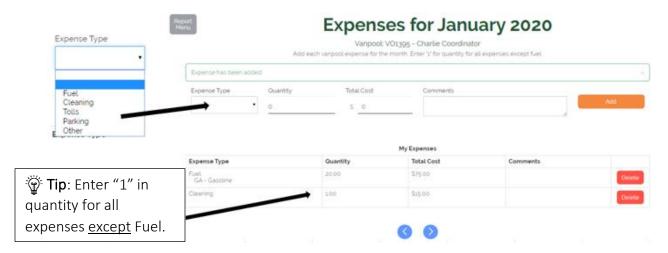


STEP THREE – Complete the **Ridership** log for each day the van was in use.



When you are on the **Month View** page, click the blue arrow <u>o</u> below the calendar to enter your van expenses (i.e. fuel, cleaning, tolls, or parking – all expenses must be entered regardless of who pays them).

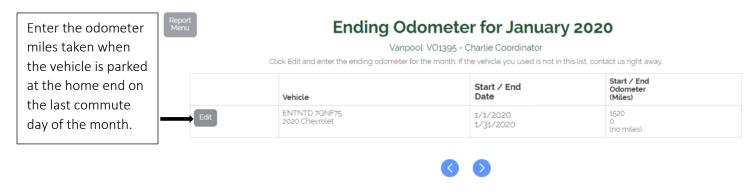
STEP FOUR — Enter your Expenses for the month. For fuel, you will also enter the total gallons of fuel purchased.



- a. Comments –add any comments that may be of assistance OC Vanpool regarding your expenses.
- b. If you saved your entry and you made an entry error, click **Delete** to remove the entry and re-enter the expense (the system does not have the ability to edit an entry once it has been saved).
- c. Once you have entered all your **Expenses** for the current reporting month, continue to the **Ending Odometer** page by clicking 2.

STEP FIVE — Enter the **Ending Odometer** miles for the report month.

Click **Edit** to enter your ending odometer miles and confirm that your vehicle information is correct.



If more than one vehicle was assigned to you during a reporting month, complete the odometer information for the vehicle that was in your possession on the last day of the report month. If this report does NOT show the vehicle currently assigned to you, or if you were assigned a new or loaner vehicle on the last day of the reporting month, please email vanpool@octa.net.

Final Step — Submitting your monthly report.

When all Passenger Trips, Expenses, and Vehicle information have been reported and verified for the month, confirm the number of vehicles used during the reporting month, and confirm that the report information is complete and accurate.

a. Comments – Enter any comments about this reporting month, such as information regarding a vehicle change during the period.



Before you click submit, use <u>o</u> to review your entries carefully and edit if necessary.

Important – Once submitted, your report will be locked, and you will not be able to make further changes.

If you receive an error message and the System is unable to submit your report, please correct the errors noted. If you are having trouble correcting the errors, or if you submitted the report and then found that changes are required, contact OC Vanpool to re-open your report at vanpool@octa.net or 714-560-5588. After correcting any errors, click **Submit**.

Congratulations! You have submitted your OC Vanpool monthly vanpool report. You will receive an email from OC Vanpool confirming receipt of the report. OC Vanpool staff will review your report and may contact you with questions.