



**December 14, 2023**

**To:** Transit Committee

**From:** Darrell E. Johnson, Chief Executive Officer

**Subject:** February 2024 Bus Service Change

*For*  
*[Signature]*

### **Overview**

The proposed February 2024 bus service change consists of the implementation of minor adjustments in response to customer comments and operator feedback. The upcoming changes are consistent with the regular service change process.

### **Recommendation**

Receive and file as an information item.

### **Background**

The Orange County Transportation Authority (OCTA) generally implements regular schedule and route revisions to selected OC Bus routes up to four times a year (February, May, August, and November). The proposed bus service changes discussed herein are scheduled for implementation on February 11, 2024.

### **Discussion**

Since the initial state emergency declaration due to the coronavirus in March 2020, OCTA has made numerous adjustments to bus service. These changes have been implemented strategically to support ridership trends, requests from customers and coach operators, and changes in travel behavior and traffic conditions.

The proposed changes for the February 2024 service change will focus on improvements to service quality and reliability. This service change will result in on-time performance improvements on routes 35, 43, 55, and 71, the conversion of two existing short-turn trips into longer trips on routes 42 and 47, and a layover adjustment on Route 56 so that all weekday trips end at the same location. No realignment or discontinuation of bus routes are included in this service change. The recommendations are detailed in Attachment A and represented in Attachment B.

The proposed changes will result in a minor increase bus service levels (plus 1.2 revenue hours per day or 314 additional revenue hours annually). System-wide service levels will remain at about 1.47 million annual revenue vehicle hours.

***Summary***

The proposed February 2024 bus service change will result in minor adjustments to OC Bus service. These adjustments include improvements to service quality and reliability. Customers will be notified of the changes three weeks prior to implementation.

***Attachments***

- A. February 2024 Service Change: Bus Route Recommendations
- B. February 2024 Service Change: Bus Route Recommendations

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**February 2024 Service Change: Bus Route Recommendations**

		CHANGE IN SERVICE LEVELS				
Route	Description	WKD RVH	SAT RVH	SUN RVH	Annual RVH	Peak Vehicles
35	Improve OTP	(0.05)	-	-	(12.75)	-
42	Extend first weekday EB short trip at 5:08am to begin at the City of Seal Beach	0.43	-	-	109.65	-
43	Improve OTP	0.08	-	-	20.40	-
47	Extend first weekday SB short trip at 4:45am to begin at the Fullerton Transportation Center	0.53		-	135.15	-
55	Improve OTP	0.22	-	-	56.10	-
56	All trips will layover at Belgrave Avenue & Valley View Street on weekdays	0.02	-	-	5.10	-
71	Improve OTP	-	-	-	-	-
<b>Total</b>		<b>1.23</b>	-	-	<b>313.65</b>	-

**Acronyms**

EB - Eastbound

OTP - On-time performance

RVH - Revenue vehicle hour

SAT- Saturday

SB - Southbound

SUN - Sunday

WKD - Weekday

February 2024 Service Change:  
Bus Route Recommendations

