



Orange County Transportation Authority
 550 South Main Street
 P.O. Box 14184
 Orange, CA 92863 -1584

PRESORTED
 STANDARD
 U.S. POSTAGE PAID
 SANTA ANA, CA
 PERMIT NO. 985

THE TRANSIT CONNECTION

OC ACCESS

2019 | Fall

Useful information for
 OC ACCESS customers

OC ACCESS "ible" Vehicles



OC ACCESS operates white cutaway vehicles with an OCTA logo and/or OC ACCESS logo printed on the sides. Taxis come in a variety of sizes, as pictured, and some are equipped with lifts or ramps. All taxis used to provide OC ACCESS service, and the drivers, are certified and have an OCTA placard placed in the front window.



To serve OC ACCESS customers efficiently and to be in compliance with Federal Transportation Administration rules and regulations, requests for a dedicated vehicle or specific type of vehicle are not permitted.



If you are ambulatory, but are having mobility challenges, you can request the use of the ramp or lift when the vehicle arrives. It is a good idea to contact OCTA ADA Eligibility at 714-560-5956 to add this note to your profile.

OCTA's Travel Training Program is Here to Stay

Great News! OCTA's Travel Training program has been renewed for another 3 years. Travel Training is a service designed to teach people with disabilities and seniors how to travel safely and independently on OCBus. Learn how to ride one-on-one or with a small group of friends or family to take full advantage of the .25 cent bus fare available to all OC ACCESS customers. The training is absolutely free and all who complete the training will receive a free 30-day Bus Pass!

Call today to schedule your first training appointment!
 Phone: 888-878-7099



Participating in this training program gives you more options for independence. It will not affect your current or future OC ACCESS eligibility.

To listen to a recorded version of The Transit Connection in English or Spanish, please call 714-560-5608.

To report a new address, a change in your phone number, or to update your emergency contact information, please call eligibility at 714-560-5956.

For OC ACCESS reservations and information, please call 1-877-OCTA-ADA (1-877-628-2232).



