1: What is your primary method of travel?



Car (drive alone)



25%



Carpool (2 or more people) 6%



Train 5%



Rideshare (Uber, Lyft) 2%



E-bike-E-scooter

Bicvcle

Walking

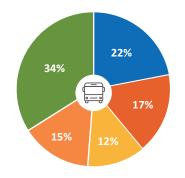
3%

2%

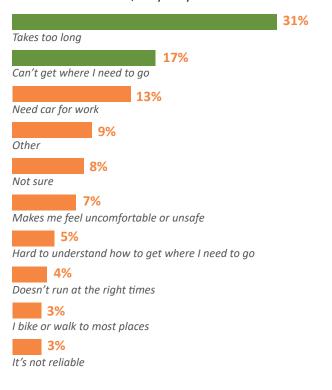
2: How often do you ride on an OCTA bus?

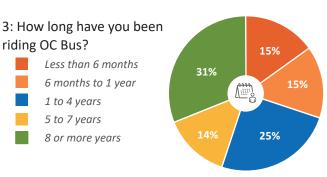


Never

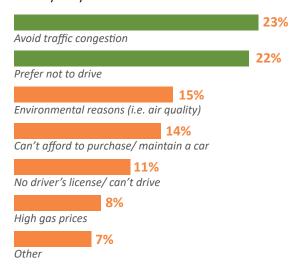


2a: If selected never, why do you not ride the bus?





4: Why do you ride the bus?



5: What is your primary purpose for riding the bus?



Recreation, social, entertainment

21%

Personal errands

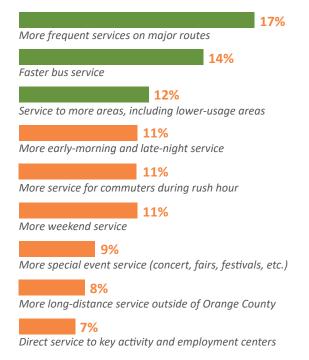
14% Health/ medical appointments

School 9%

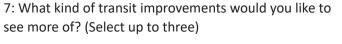
Shoppina 5%

Other 2%

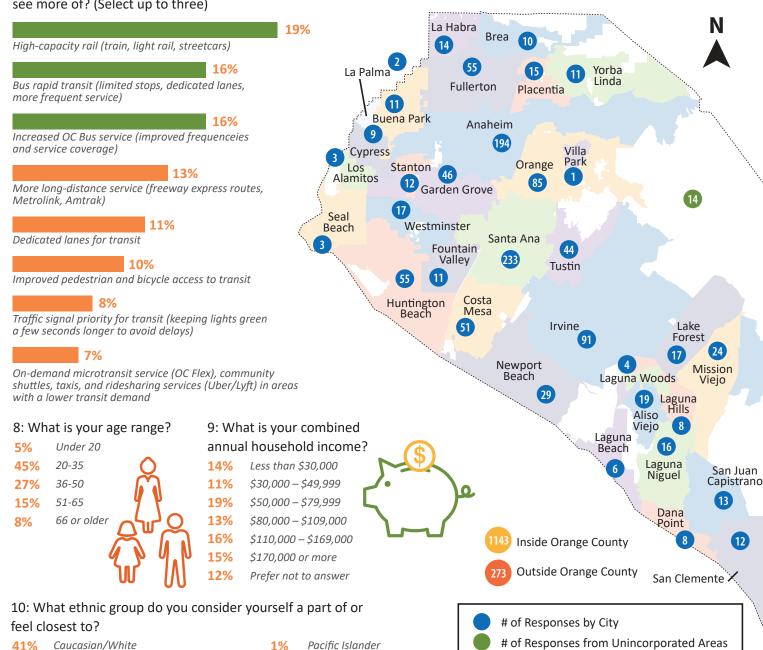
6: If you could increase transit service in Orange County, what would be the most important to you? (Select Top Three)







Participant home zip code:



Middle Eastern

Mixed Heritage

Prefer not to answer

Other

1%

2%

>1%

Community Engagement

Latino/Hispanic

Asian - Korean, Japanese, Chinese,

Vietnamese, Filipino or other Asian

American Indian or Alaskan Native

African American/Black



31%

12%

4%

3%

Collected **1,416** respondent surveys from October 9 to November 17, 2023



Hosted **2** Community Leaders Roundtables, **1** webinar, **7** Stakeholder Interviews. Presented at **2** Community Advisory Committe meetings, **1** Teen Council meeting, **1** Diverse Community Leaders meeting, and **1** Bus Customer Roundtable



Engaged **1,400+** community members across **12** events in Orange County, spanning all five County Supervisor Districts



Reached **88,000+** readers through Spanish and Vietnamese newspapers



Sent **5** email notices in multiple languages to over **1,500+** interested community stakeholders



Advertised the survey and community webinar through **4**Facebook posts, **3** Instagram stories, and **4** X (Twitter) posts

of Responses from Inside Orange County

of Responses Outside Orange County



Created and shared materials in **English**, **Spanish**, and **Vietnamese**