Guaranteed Ride Home

Didn't Drive but Need a Ride?

Guaranteed Ride Home

If you have a valid unexpected personal emergency during one of your ridesharing workdays, then the Guaranteed Ride Home Program will provide a ride to where you need to go.

The Guaranteed Ride Home Program allows you to be reimbursed for up to two trips each fiscal year (July 1 - June 30).

Steps to follow are:

1 Check with your Employee Transportation Coordinator (ETC) on company policy of arranging GRH rides.

2 Arrange your ride through transit, taxi or a transportation network company, such as Uber or Lyft.

3 Keep a receipt of your trip.

4 Complete and return the required GRH Reimbursement Claim Form and receipt to your ETC immediately for timely processing.

For more information, please contact your ETC.

Contact: _____

The Guaranteed Ride Home (GRH) Program is a joint effort and is funded by Metro and the Orange County Transportation Authority (OCTA).

Metro   OCTA

Guaranteed Ride Home

If an emergency arises on one of your ridesharing days, you may be eligible for a free ride home through the Regional Guaranteed Ride Home (GRH) Program. Employees can use the program up to two (2) times per fiscal year (July 1 – June 30).

Don't wait until you need an emergency ride home to find out more about this program. Be prepared now!

Questions to ask your employer:

1 How is the program being implemented at your work place? Will your employer cover the cost upfront or will you need to pay out of pocket?

2 What qualifies as a valid emergency and what does not?

3 Who will be responsible in arranging your emergency ride with the taxi company or in purchasing transit fare? You or your employer representative? Is a ride with a transportation network company (such as Lyft or Uber) an option?

Remember to collect all receipts from your ride home since these must be turned in along with the GRH Reimbursement Claim Form. For more information or to get a GRH Reimbursement Claim Form, speak to your employer representative.

Contact: _____

If you have any general questions about the Regional Guaranteed Ride Home Program, **call 951.352.8229**. Offices are open from 8:30am to 5pm, Monday through Friday. You can also **visit SoCal511.com**.

Metro   OCTA