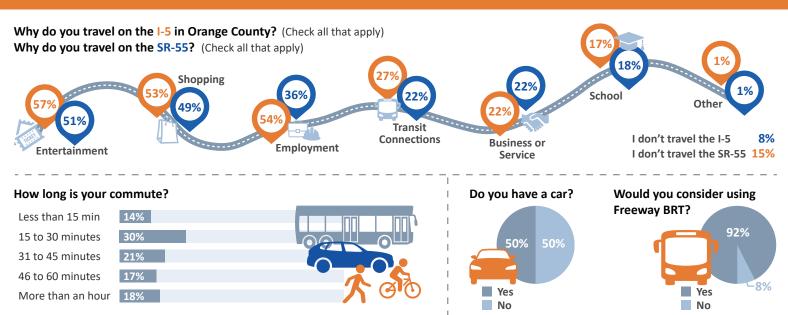


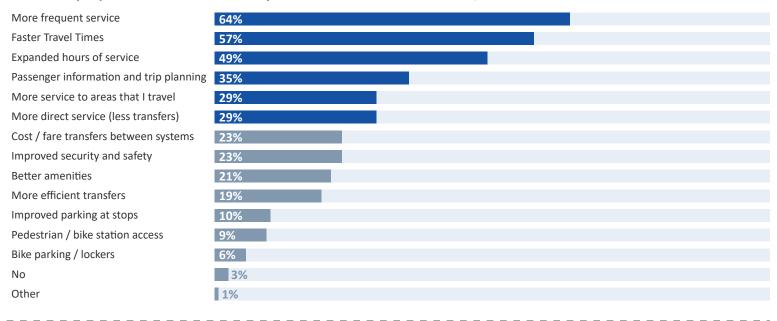
Bus Rapid Transit on Freeways Study

www.octa.net/freewaybrt

Outreach and Survey Results - Community Responses



Are there any improvements that would make you ride transit more often? (Select up to 5)



Rate your interest in adding each of the three,

COSTA MESA

Complex

IRVINE



Metrolink Station

NEWPORT

BEACH

(TBD)

Hoag

Hospital

Bus Rapid Transit on Freeways Study

What ethnic group do you consider yourself a part of or feel closest to?

Caucasian / White	28%
Latino / Hispanic	44%
African American / Black	3%
American Indian or Alaskan Native	3%
Asian	10%
Pacific Islander	0%
Middle Eastern	0%
Mixed Heritage	4%
Other	1%
Preferred not to say	7%

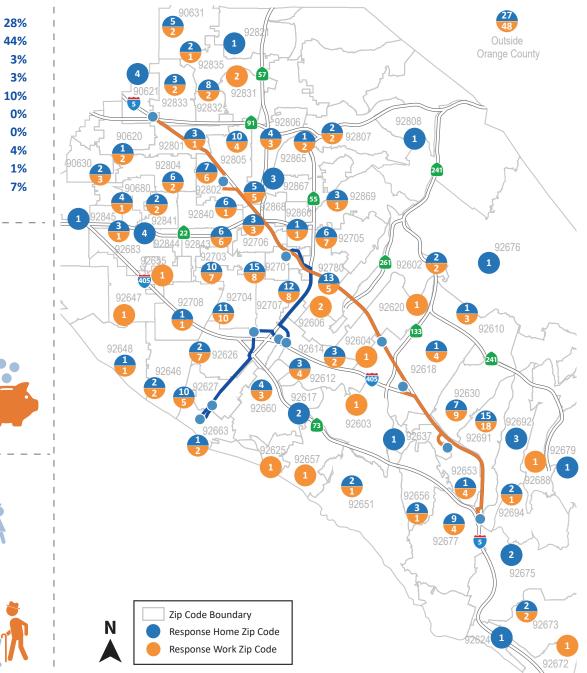
What is your estimated household income?

Under \$30,000	33%	
\$30,000 - \$49,000	14%	
\$50,000 - \$64,999	9%	
\$65,000 - \$84,999	6%	
\$85,000 - \$99,999	4%	
\$100,000 or more	16%	
Preferred not to say	18%	

What is your age group?

13	0%	N .Č
13-17	1%	73
18-24	15%	•
25-34	22%	
35-44	18%	
45-59	29%	1
60-64	7%	0
65+	6%	- 11
Preferred not to say	1%	

Where are the responses coming from?



Community Engagement:



E-mailed **15,775+** project notices to bus riders and project stakeholders



Advertised in Spanish and Vietnamese newspapers



Hosted f 1 Stakeholder Roundtable webinar and f 1 public webinar attracting $\mathbf{38}$ participants, and uploaded 3 pre-recorded presentation online videos for those that could not attend



Gathered 279 public comments with survey respondents contributing 141 of the comments



All materials were shared in English, Spanish, and Vietnamese



Provided a multi-language hotline for interested parties to take the survey and comment on the study







Promoted the project and survey with 5 Twitter posts, f 6 OCTA Facebook posts, and f 10 Facebook ads and 3 mobile geofencing ads with 485,550+ views



Announced the project through OCTA's On-the Move blog and the press, resulting in 11 news articles and social media, blog and agency website posts

Collected **281** completed surveys from September 25 to November 16, 2020



Stay Connected

Marissa Espino, Community Relations

- (714) 560-5607
- 🖂 mespino@octa.net
- octa.net/freewaybrt