FREEWAY SERVICE PATROL



IMPACTED

All Orange County freeways

AT A GLANCE

AREA OF OPERATION:

About 180 Orange County Freeway and Express Lane miles; more than 2,000 lane miles.

SERVICE HOURS:

Monday- Friday 5:30 a.m. – 7:00 p.m. Limited Weekend 10:00 a.m. – 6:30 p.m.

> I-5 - South of Alicia Pkwy, SR-22 - Harbor Blvd. to SR-55 SR-27 - Tonner Canyon. to SR-22 SR-91 & 91 Express - East of SR-57 I-405 & 405 Express - I 605 to SR-73

FOR SERVICE CALL: 5-1-1

ADMIN: motoristservices@octa.net

Fact sheet as of 8/14/24





Orange County Transportation Authority

550 South Main St. P.O. Box 14184 Orange, CA 92863-1584 (714) 560-OCTA www.octa.net

FREEWAY SERVICE PATROL

Since 1992, the Freeway Service Patrol (FSP) program has assisted stranded motorists on Orange County freeways. Since 2021, FSP services have been extended to the 91 and 405 Express Lanes. The program aims to reduce traffic congestion and secondary incidents by quickly removing disabled vehicles from freeways. All services are free to the motoring public.

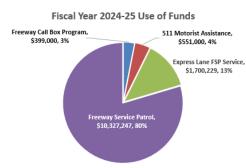
The Orange County Transportation Authority (OCTA) manages the FSP program. The California Highway Patrol oversees daily tow operations, trains the tow truck operators, and provides dispatch services so FSP can respond quickly to incidents on the freeway.

The California Department of Transportation is also a partner in the program, providing administrative oversight and program funding from the State Highway Account (SHA). Other funding comes from the Road Repair and Accountability Act of 2017 (SB1), a \$1 per vehicle registration fee for the Service Authority for Freeway Emergencies (SAFE), Orange County's half-cent transportation sales tax, Measure M2 Project N, and Express Lane revenues for express lane service.

MOTORIST SERVICES OPERATING BUDGET

FISCAL YEAR 2024-25 OPERATING BUDGET (Includes Call Box, 511, and FSP)





A recent Caltrans study indicates the Orange County FSP program receives over \$5.00 of congestion relief benefit for every dollar spent

SERVICE INFORMATION

FREE FSP SERVICES PROVIDED

Change flat tire
Provide a gallon of gas
Fill radiator/tape hose
Jump start battery
Tow off the freeway to a safe location
(CHP-Designated Drop Zone)

FSP TOW TRUCKS OPERATING

Peak Hour: 35 Midday: 12 Weekend: 8