



# Same Day Taxi Service Proposal

Accessible Transit Advisory Committee

April 22, 2025





# BACKGROUND

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- The OCTA Board of Directors adopted the Paratransit Growth Management Plan in 2004, which identified a wide range of strategies to assist in managing the growth in demand for paratransit service throughout the county.
- One of the strategies, the Same Day Taxi program, was implemented as a way to mitigate negative impacts of other strategies, such as restricting the paratransit service area to within a three-quarter mile corridor of fixed-route service and eliminating same-day medical trips.
- Once implemented, a significant benefits were realized as riders began using Same Day Taxi service for transportation in place of OC ACCESS.





# SERVICE STRUCTURE

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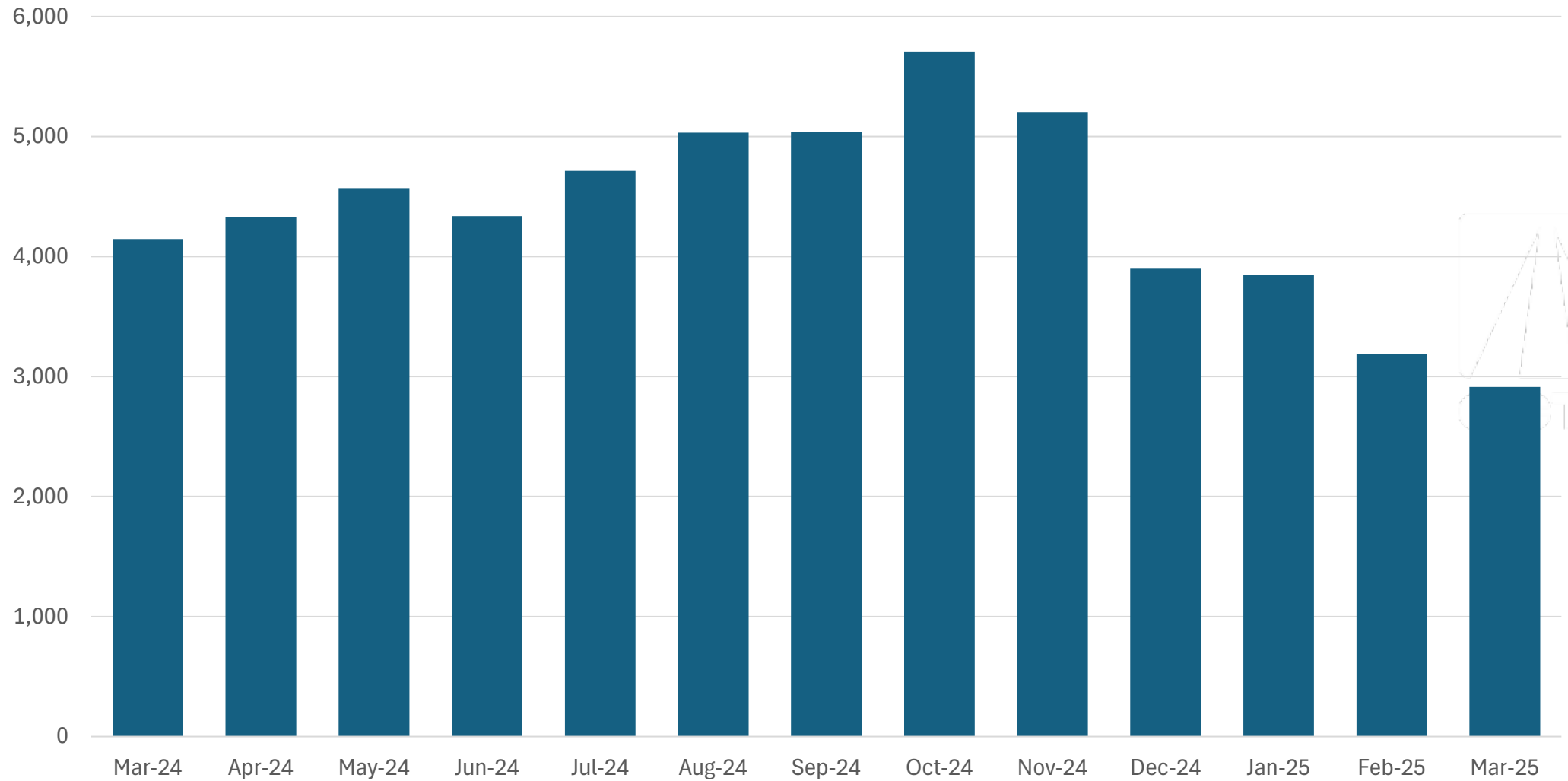


Same Day Taxi was launched in 2005 as a same day service available throughout all of Orange County. The program is currently structured to provide:

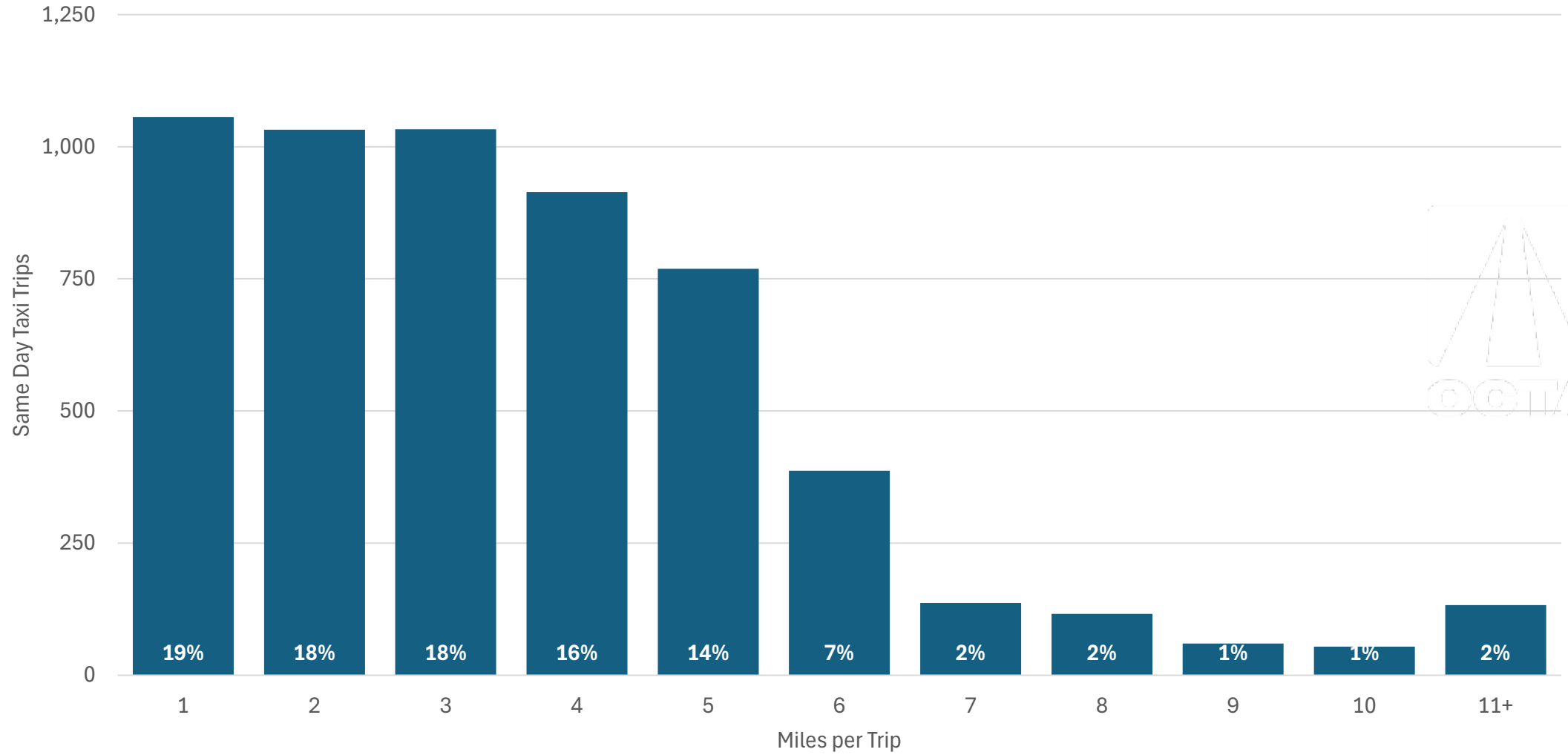
- Another transportation option for OC ACCESS eligible riders
  - Daily from 6am – 8pm, including holidays
  - Emergency back-up trips
- Accessible, non-shared ride, curb to curb service
- Subsidized rides
  - Taxi meter rate is \$3.20
  - The rider's base fare is \$3.60 for up to 5 miles. Each additional mile paid by the rider
  - OCTA subsidy of ~\$18.00 per trip



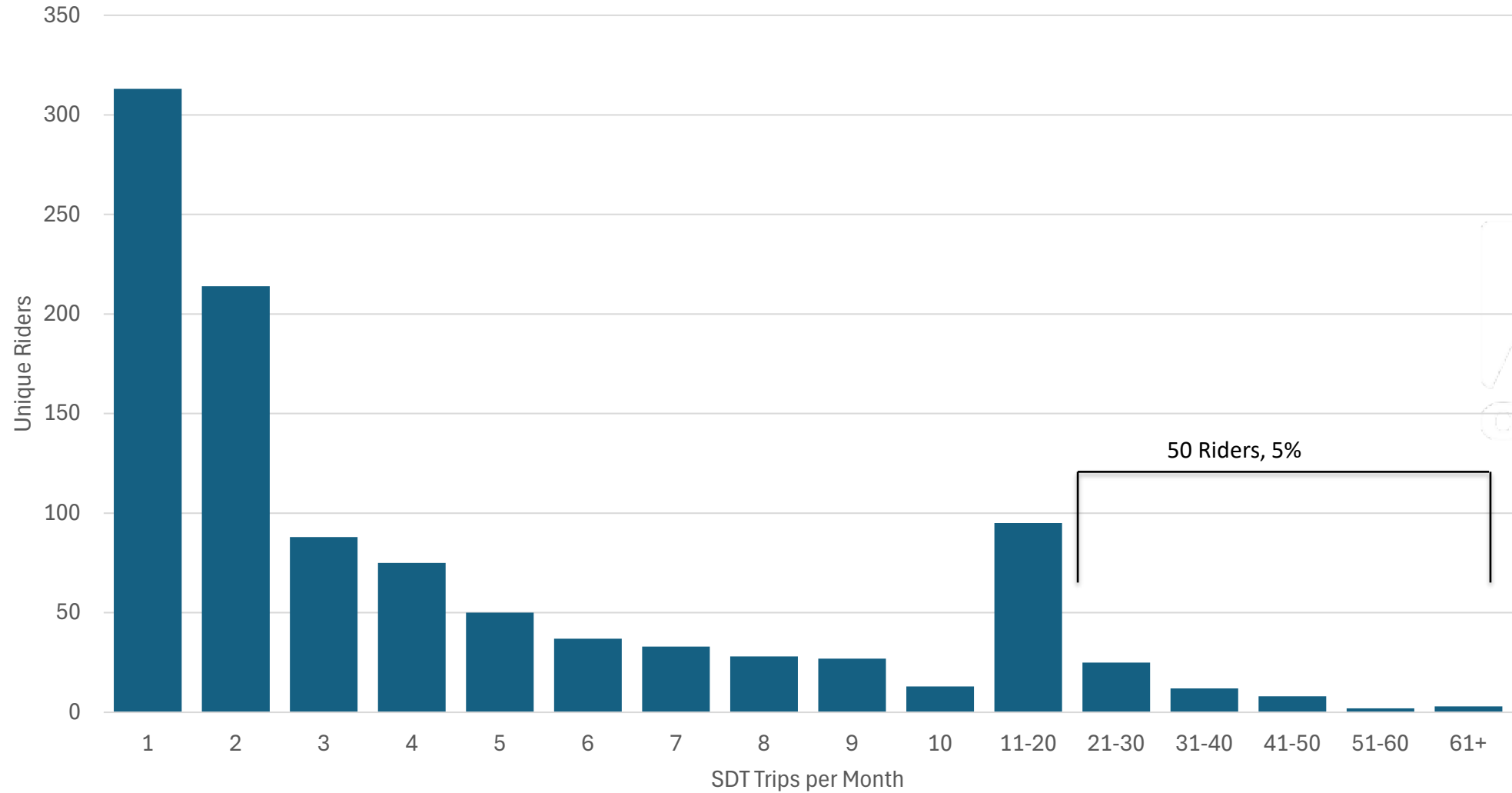
# SAME DAY TAXI RIDERSHIP



# SAME DAY TAXI USAGE



# SAME DAY TAXI USAGE (CONT.)

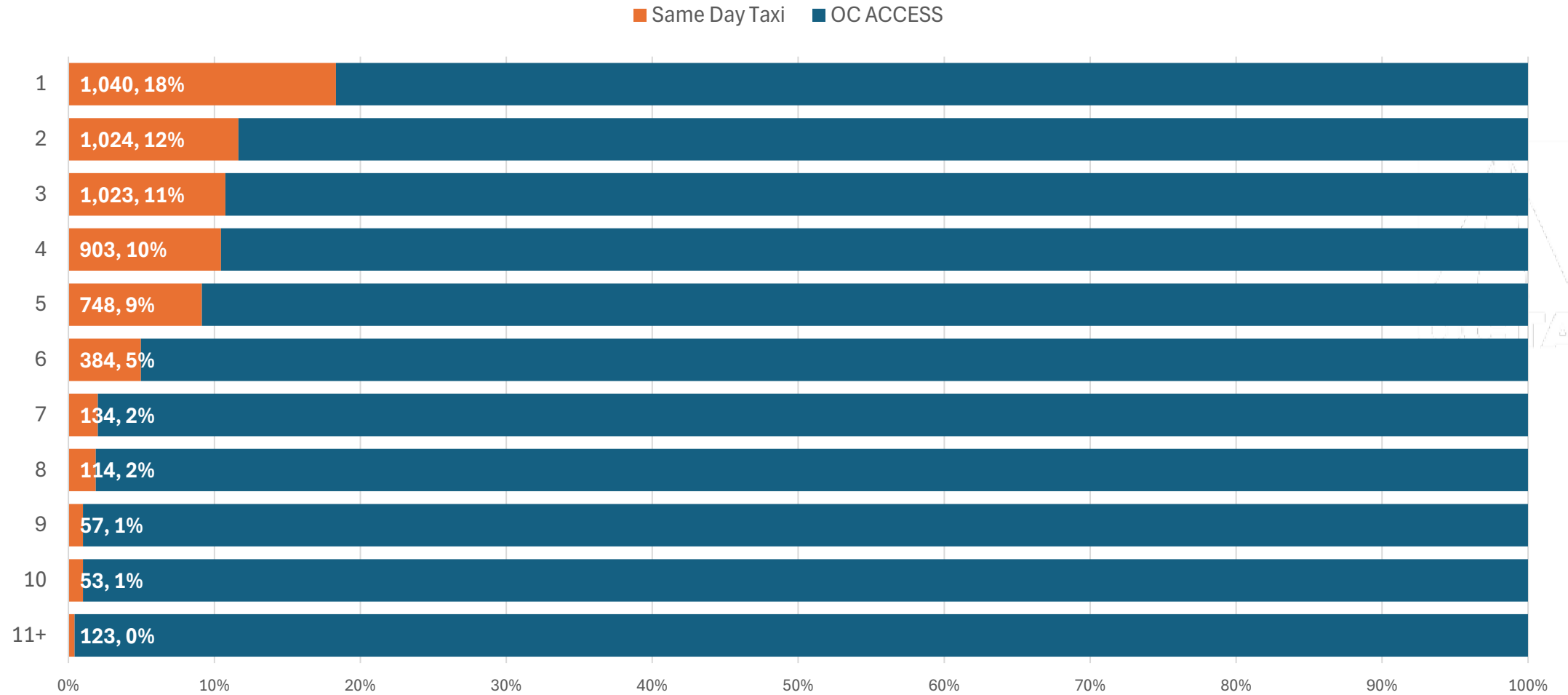




# PROGRAM USAGE



October 2024 Trip Distribution by Mileage





# STAFF RECOMMENDATION

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Execute the two-year option term with Cabco Yellow Inc., effective December 1, 2025, with the following revised program structure:

- Accessible, curb to curb service
  - Daily from 6am – 8pm, including holidays
  - Emergency back-up trips
- Subsidized rides
  - The rider's base fare is \$3.60 for up to **7 miles**. Each additional mile paid by the rider
  - **Riders eligible for up to 20 one-way subsidized trips each month, with a maximum of 4 one-way subsidized trips per day**

