



# Community Transportation Programs Update

Accessible Transit Advisory Committee  
October 22, 2024



# OCTA SPECIALIZED TRANSIT SERVICES

---

## **Complementary Paratransit Service**

- OC ACCESS

## **Other Services for Eligible OC ACCESS Riders**

- Same Day Taxi
- Cooperative Transit Agreements (five partner agencies)

## **Senior Specific Transportation Programs**

- Senior Mobility Program (SMP)
- Senior Non-Emergency Medical Transportation (SNEMT)



# SENIOR MOBILITY PROGRAM

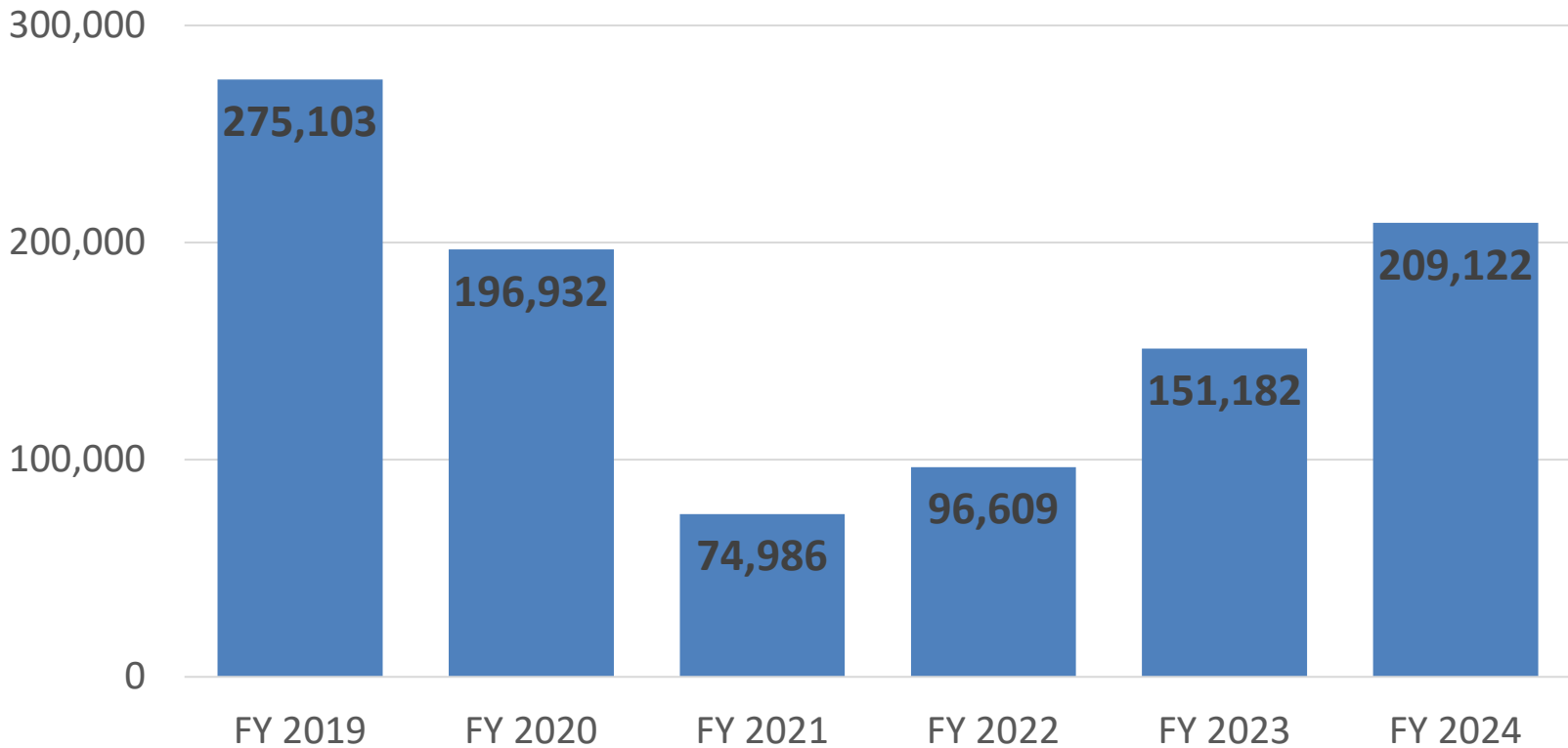
---



- 32 cities and 3 non-profits participate
- Funded through local ½ cent sales tax Measure M
  - Cities receive funding bi-monthly based on 1% of Orange County net sales tax revenue and each agencies population of 60 years and older.
- Provides local trips to residents 60 years and older
  - Most programs provide transportation to and from senior centers, medical appointments, and shopping.
  - All services are ADA equivalent but do not require ADA paratransit eligibility.



# SMP ANNUAL RIDERSHIP



## SENIOR NON-EMERGENCY MEDICAL TRANSPORTATION

---

- Funded by Measure M and Tobacco Settlement Revenue with contract managed by Orange County
- Key elements to SNEMT:
  - Available to all residents of the County 60 years and older
  - Application and waiver form must be completed
  - Service provided to/from medical appointments only
  - Limited to 16 one-way trips per month
  - Maximum of 15 miles in distance from the rider's home
  - Cost is donation based, requesting \$2.00 each way
- Transit services provided by Age Well and Abrazar

# SNEMT PROVIDERS

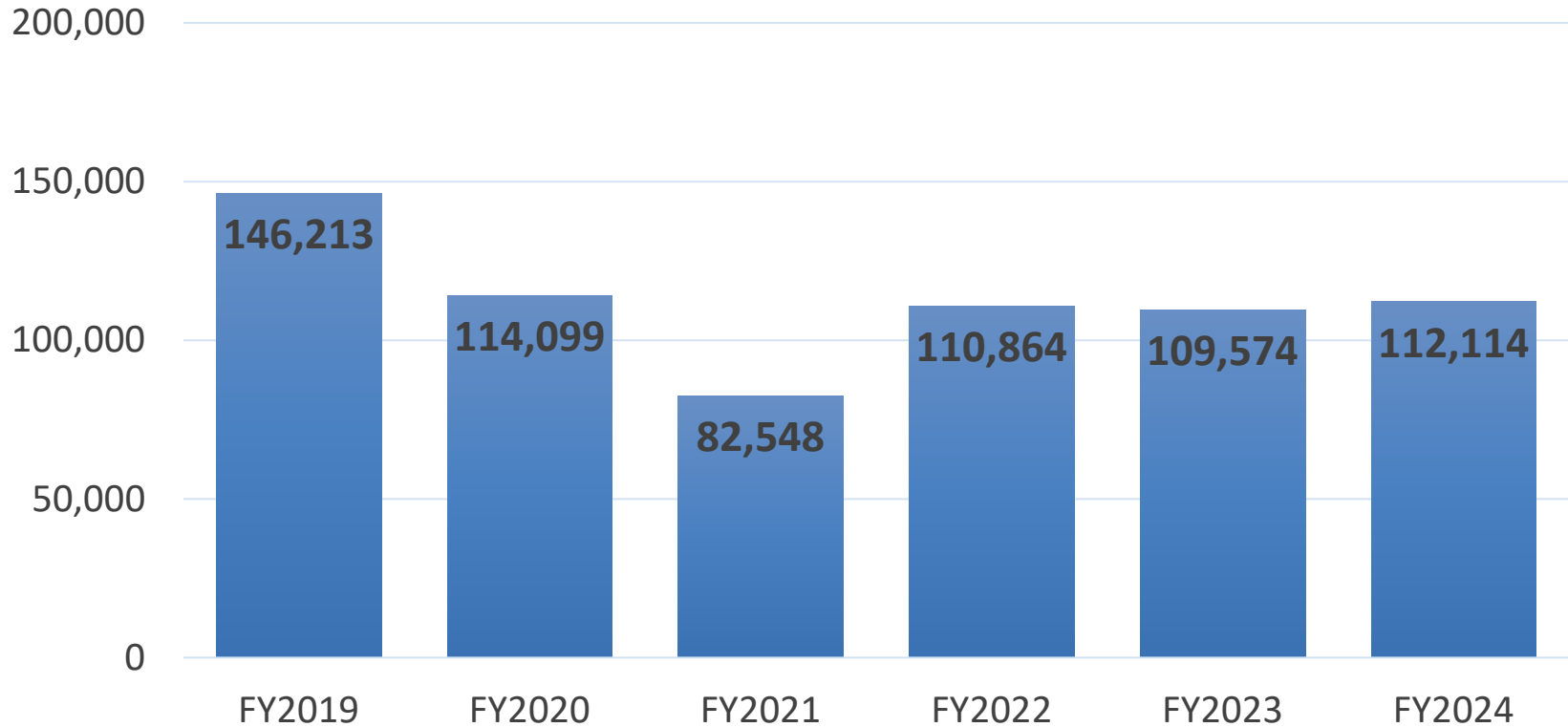
---

- Abrazar
  - North, Central, and West County
  - 714-893-3581
  
- Age Well
  - South County (Irvine/Newport Beach south)
  - 949-855-8033





# SNEMT ANNUAL RIDERSHIP



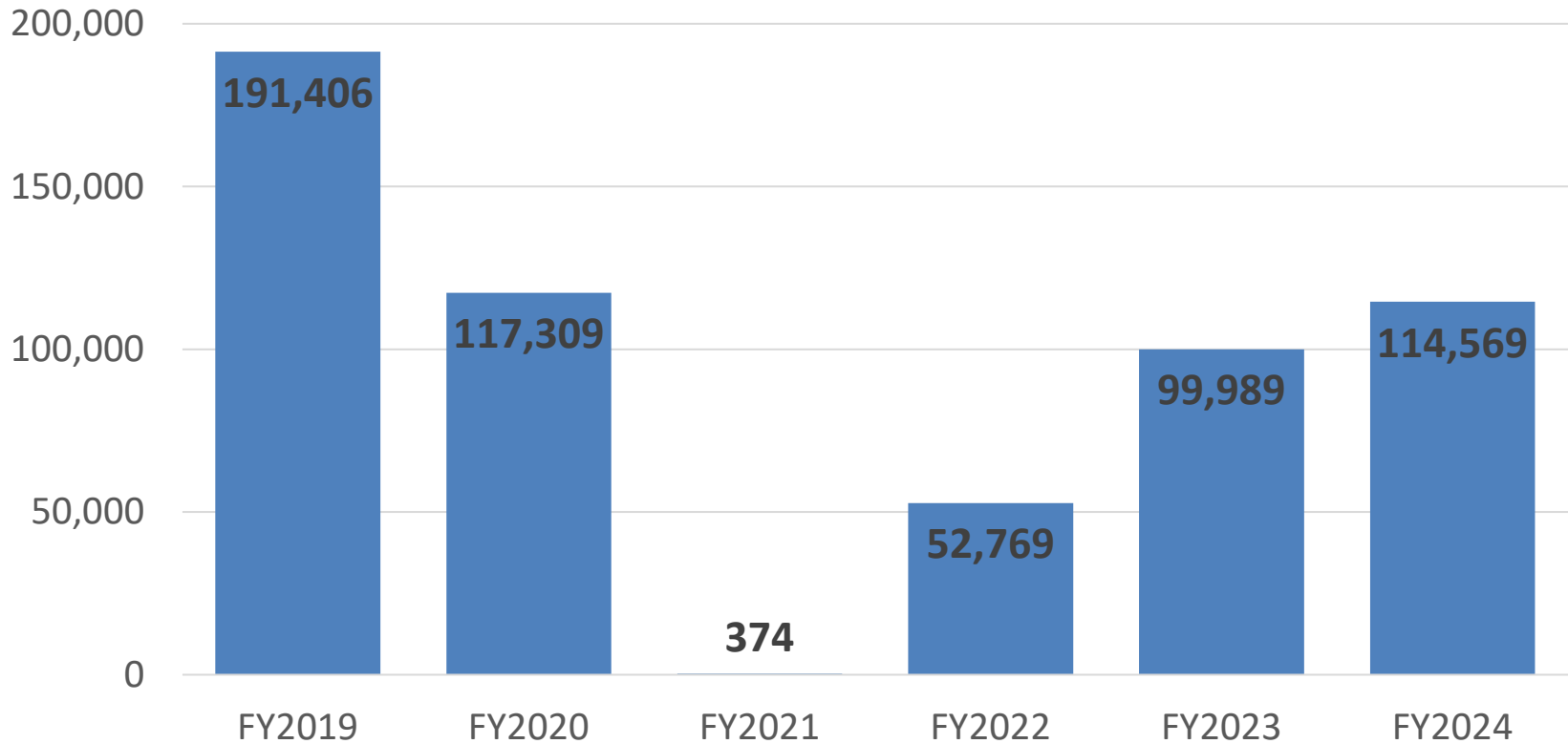
## COOPERATIVE TRANSIT AGREEMENTS

---

- OCTA maintains cost sharing cooperative agreements with five partner agencies to transition OC ACCESS riders to alternative transportation providers:
  - Acacia Adult Day Services
  - Alzheimer’s Family Services Center
  - SoCal Senior Services, LLC
  - Community SeniorServ, DBA Meals on Wheels Orange County
  - Orange County Adult Achievement Center, DBA My Day Counts
- Riders must maintain continuous OC ACCESS eligibility
- Riders must establish a pattern or practice of using OC ACCESS for travel to agency programs



# COOPERATIVE AGENCY RIDERSHIP



A decorative graphic consisting of two parallel diagonal bars, one orange and one blue, is located in the top left corner.

## FY25 INITIATIVES

---

- Direct communication to OC ACCESS riders to inform them of alternative transportation options
- Outreach to County agencies/programs to identify opportunities to establish cooperative transit agreements where feasible