

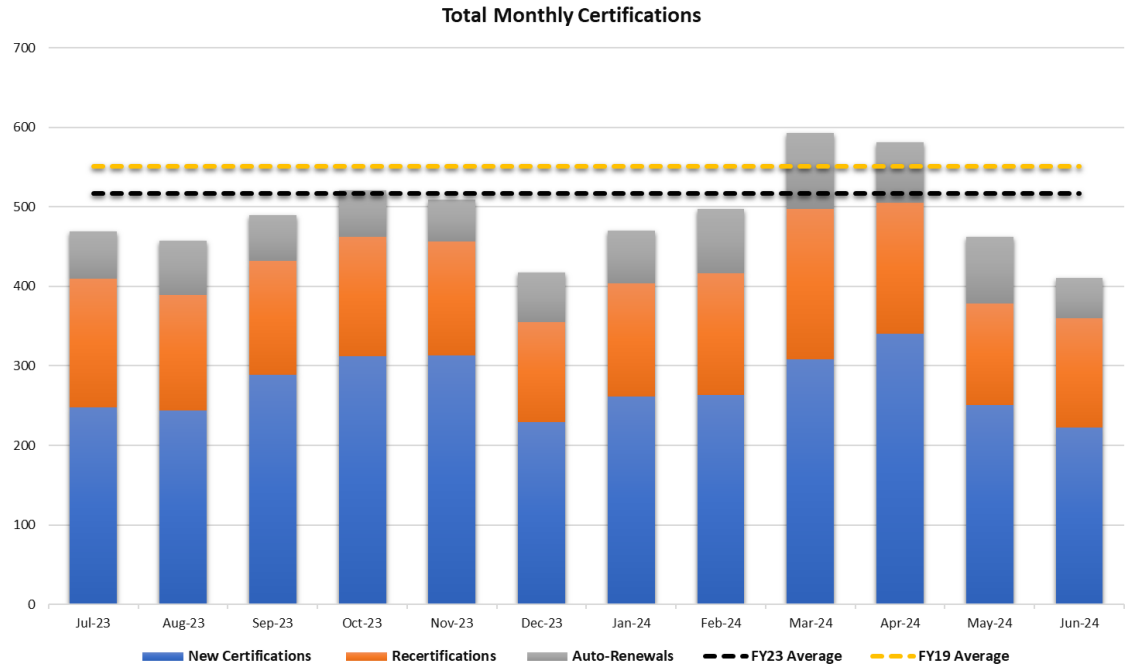
Mobility Management Program Update



Gracie A. Davis, Section Manager
Accessible Transit Advisory Committee Meeting
July 23, 2024

ELIGIBILITY CERTIFICATION – FY24

- 5,091 completed certifications
- Eligibility Denials: 41
- Identified Auto-Renewals: 2,363
- New Certification: 3,303 (65%)
- Recertifications: 1,788 (35%)



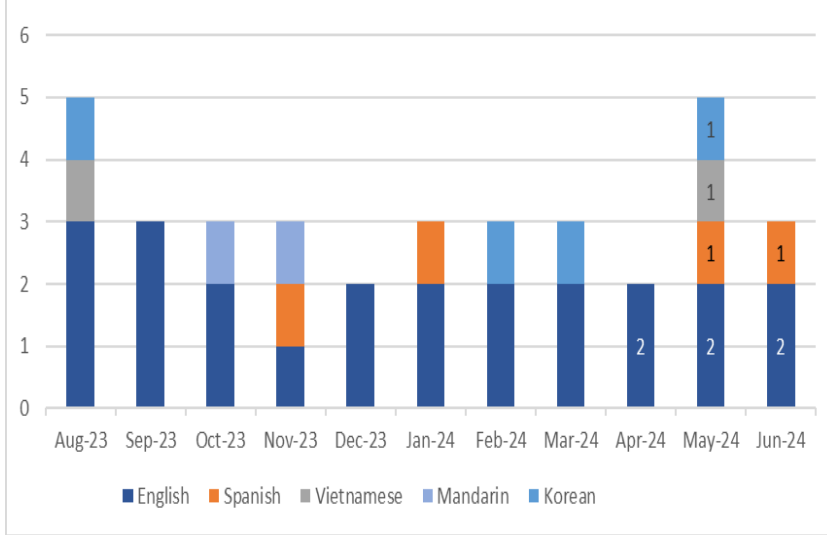


NEXT OC ACCESS ELIGIBILITY CONTRACT

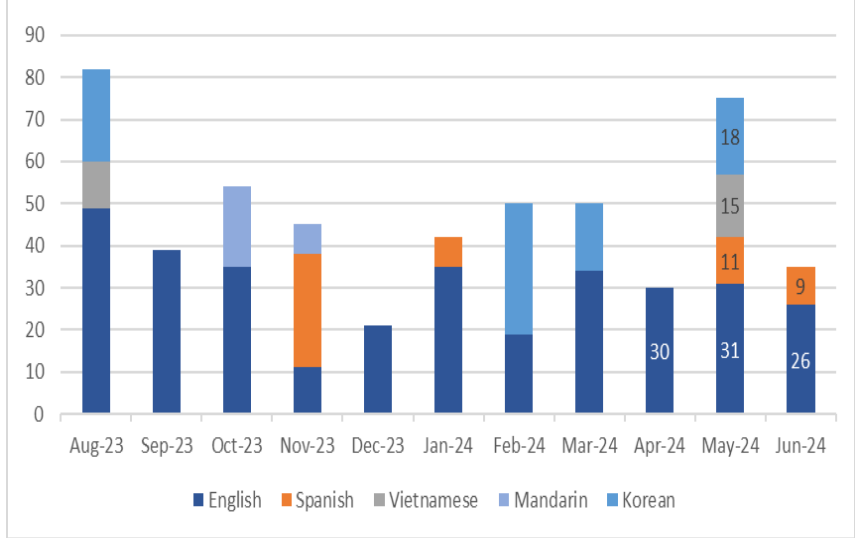
- Task 1: Evaluate Alternative Paratransit Eligibility Certification Service Delivery Models
- Task 2: Evaluate Option to Include Additional Services to Vendor Contract
- Task 3: Evaluate Alternative Payment Structure for Vendor Contract
- Task 4: Develop a Paratransit Eligibility Determination Services Scope of Work

TRANSIT TRAINING WORKSHOPS – FY24

Total Monthly Language Workshops FY23-24



Total Monthly Language Workshop Attendees FY23-24





INDIVIDUAL AND SMALL GROUP TRANSIT TRAINING – FY24

- 100 Trained in English
- 24 Trained in Other Languages
 - Spanish – 16
 - Mandarin – 6
 - Vietnamese – 2
 - Korean – 0