

Accessible Transit Advisory Committee Meeting

**OC ACCESS Eligibility and
OC 211 Ride**



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Section Manager**

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OC ACCESS ELIGIBILITY UPDATE

- 100% In-Person Assessments
- Trip Tracking at Certification Center
- Information Resource Kiosk
- Eligibility Appeals Board Training





OC ACCESS ELIGIBILITY STATISTICS


- Pre-COVID-19 pandemic monthly assessments 464
- FY23 average monthly assessments 457
 - July 2022 – 350
 - August 2022 – 482
 - September 2022 - 540

OC 211 RIDE – SOCIAL MEDIA CAMPAIGN

- Social Media Campaign
 - July 1, 2022 June 30, 2024

Individual with a Disability

ARE YOU LIVING WITH A DISABILITY?




2-1-1 Ride

Find a low cost ride in just a few minutes and plan your own route.

211ride.org

Older Adult

ARE YOU AN OLDER ADULT?




2-1-1 Ride

Find a low cost ride in just a few minutes and plan your own route.

211ride.org

Veteran

ARE YOU A MILITARY VETERAN?



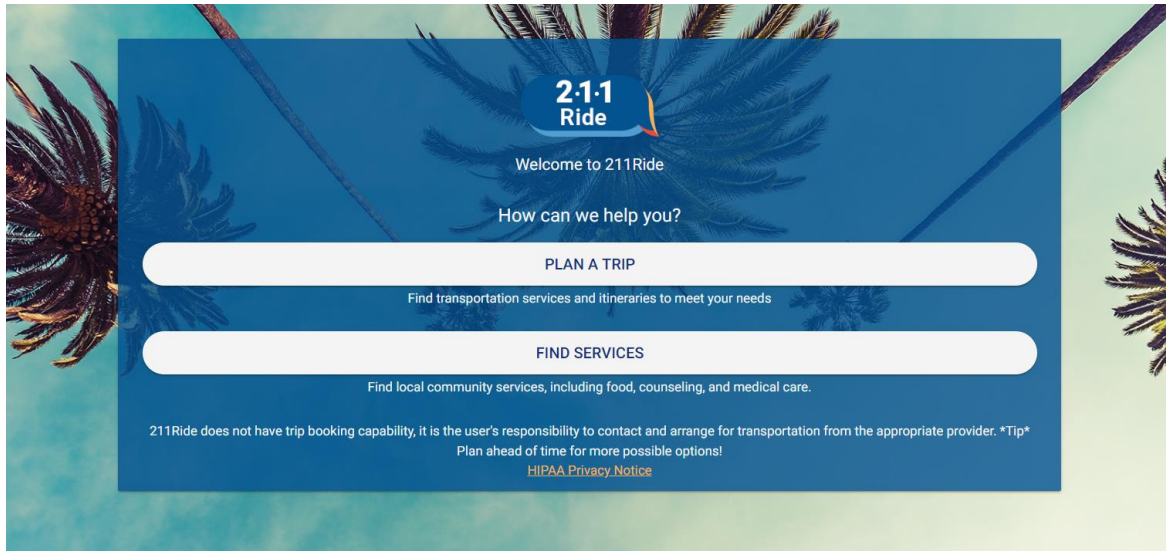
2-1-1 Ride

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211ride.org

211RIDE WEB PORTAL

- 211Ride – www.211Ride.org
 - Online portal for transportation options
 - OC ACCESS certified customers can register



GETHELP OC COMMUNITY PORTAL

- GetHelp OC
 - Pilot Referral Program
 - 15 community partners, to date
 - Network of cross-sector partners (e.g., nonprofits, government, physical and behavioral health providers)
 - 211 becomes one-stop referral option
 - Virtual community information is shared

