



## Fall 2017

### Planning the Future of State Route 91

#### Share the Ride and Save in the HOV 3+ Lane

#### Join the Express Club and Save

#### If You Need Help, Our Tow Trucks Are There

#### Toll Schedule

## Planning the Future of State Route 91

What's planned for State Route 91 (SR-91), the key transportation corridor that borders the 91 Express Lanes? The SR-91 Implementation Plan lays the framework for improving mobility and implementing a full range of freeway improvement projects and transit projects for the SR-91 corridor. Required by Assembly Bill 1010 (AB 1010) as part of the legislation that enabled OCTA to purchase the original 10-mile segment of the 91 Express Lanes from a private company and convert it to public ownership, the plan must be updated annually for the California State Legislature.

AB1010 lifted a non-compete clause that prohibited improvements to SR-91 until 2030. This paved the way for OCTA to use any excess revenue from the 91 Express Lanes above operating, maintenance, and debt service costs for SR-91 corridor improvements to benefit all motorists, not just 91 Express Lanes customers.

To provide the most efficient solutions to SR-91 congestion, the 2017 SR-91 Implementation Plan is divided into three ranges: short (completed by 2021), medium (implemented by 2030), and long (implemented by 2035).

## Customer Service Centers

We have two 91 Express Lanes Customer Service Centers to serve you—one in Corona and one in Orange.



### OCTA Store

600 S. Main Street  
Orange, CA 92868

#### Store Hours:

Monday – Friday, 8:00 a.m. – 5:00 p.m.

### Corona Customer Service Center

2275 Sampson Avenue, Suite 100  
Corona, CA 92879

#### Customer Service Center Hours:

Monday – Friday, 9:00 a.m. – 6:00 p.m.  
(951) 278-9191 | (800) 600-9191



### Short-range:

Projects include the Initial SR-91 Corridor Improvement Project (CIP) that will widen SR-91 by one general purpose lane in each direction east of Green River Road, add collector-distributor (CD) roads, add direct south connectors at I-15/SR-91, extend the 91 Express Lanes to I-15, and provide system/local interchange improvement, as well as other projects focused on Metrolink service and station improvement.

### Medium-range:

Projects include SR-91 widening improvements between SR-57 and SR-55 and the I-15/SR-91 Direct North Connector.

OCTA, RCTC, and Caltrans have initiated preliminary planning activities for these projects to ensure readiness when local, state, or federal funding becomes available. The 2030 projects are funded and underway in various stages of project development.

### Long-range:

Longer-lead time projects include a potential new interchange or overcrossing at Fairmont Boulevard, and the Ultimate SR-91 CIP that includes widening SR-91 by one general purpose lane in each direction from SR-241 to SR-71 and SR-91 improvements east of I-15.





## Share the Ride and Save in the HOV 3+ Lane

Celebrate National Rideshare Week this October by gathering some friends and cruising in the 91 Express Lanes HOV 3+ lane. You could ride for free – or at the very least, save a bundle.

Thanks to the “Three Ride Free” policy, three or more in the same car ride free during most hours, except when traveling eastbound Monday through Friday between 4 p.m. and 6 p.m. At these times, carpools of three or more can still save money by earning a 50 percent discount on the posted toll.

The group must always use the “3+ Lane” when passing through the toll zone. If you’re driving the entire 18-mile length of the 91 Express Lanes, make sure you drive under the designated 3+ Carpool lane at both the Orange and Riverside county toll locations to receive the discount. Carpools save gas and time, too.

## Join the Express Club and Save

How many rides do you take on the 91 Express Lanes each month? If the answer is 21 or more, make sure you’re enrolled in the Express Club, the account plan that pays for itself when you take 21 or more trips each month.

Here’s a snapshot of the Express Club:

- Toll Cost: Discount of \$1 off per tolled trip
- Account Cost: Free after \$20 monthly fee is offset by 20 tolled trips
- Advantage: Pays for itself after 20 trips each month, continues to save on all tolled trips thereafter



All tolled trips must be taken on the 91 Express Lanes to count toward monthly minimum tolls and monthly trip minimums. Switching to the Express Club plan is easy. Just log into your account at [91expresslanes.com](http://91expresslanes.com). Look for the Customer Service

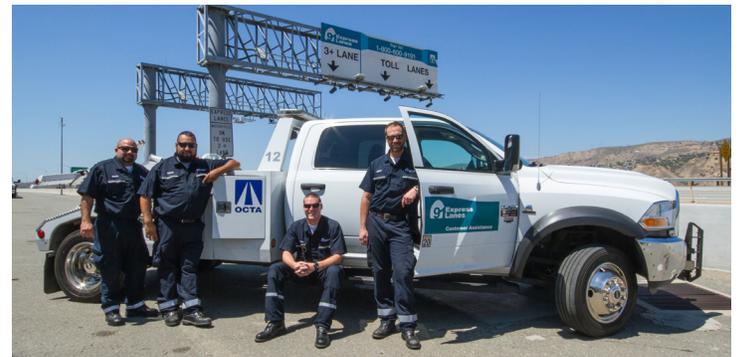
tab and select change of plan or call our customer service center at (800) 600-9191 to speak to a customer service representative.

## If You Need Help, Our Tow Trucks Are There

Did you know that the 91 Express Lanes has free tow truck service available during most hours of operation? On average, our tow truck operators assist 230 motorists each month.

Your safety is important to us. If you experience car trouble, pull as far left as possible and turn on your emergency flashers. If possible, move to an area where there is a widened shoulder. Call 911 and inform them of your issue and location.

Our tow truck operators are trained to provide either fuel or a tire change, if the conditions are safe. If the tow truck operator determines that the safest action is to tow your vehicle, you and your vehicle will be taken to a safe California Highway drop-off location. From the drop-off location, you can contact a private tow company.



## Toll Schedule

For your convenience, the most current toll information is online at [91expresslanes.com](http://91expresslanes.com). Drop by any time to see rates for all express lane segments – Orange, Riverside, or combined. Thanks for being a 91 Express Lanes customer.

