



## WINTER 2016

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The 91 Express Lanes is owned and operated by the Orange County Transportation Authority. For more information, call (951) 278-9191 or visit [www.91expresslanes.com](http://www.91expresslanes.com).

## CUSTOMER SERVICE CENTERS

Open Longer to Serve You Better

We have two 91 Express Lanes Customer Service Centers to serve you—one in Corona and one in Orange.



OCTA Store  
600 S. Main Street  
Orange, CA 92868  
Store Hours:  
Monday – Friday, 8:00 a.m. - 5:00 p.m.

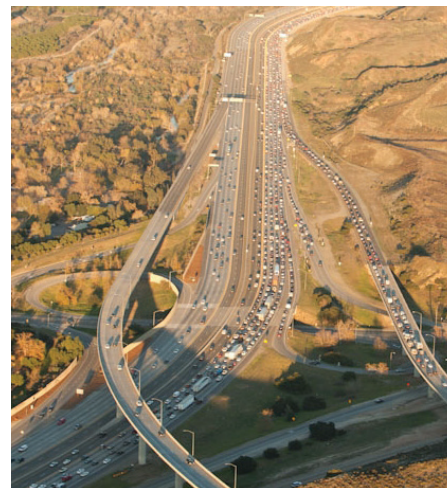
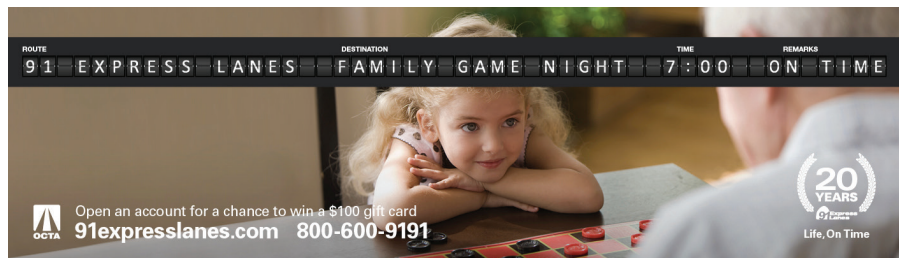
Corona Customer Service Center  
2275 Sampson Avenue, Suite 100  
Corona, CA 92876  
Customer Service Center Hours:  
Monday – Friday, 9:00 a.m. - 6:00 p.m.  
(951) 278-9191 | (800) 600-9191

## Thanks for Helping Us Celebrate 20 Years of On-Time Arrivals

When the 91 Express Lanes turned 20 this year, we wanted to do something special to celebrate this milestone anniversary with our loyal customers. We asked you to share your stories about how the express lanes made some special life moment possible. Each entry was entered into a drawing, and we awarded two \$50 91 Express Lanes Gift Certificates each week between Oct. 12 and Dec. 31.

Hundreds of you responded with amazing, touching and inspirational stories. Thanks to free flowing traffic on the express lanes, a dad who had to work late still arrived in time to see his son hit his first home run. A full-time working mom of two often commuted on the managed lanes multiple times a day between Los Angeles and Riverside to be by her father's side as he struggled with a rare form of cancer; the lack of traffic helped her get there in a timely fashion. You'll find these stories and many others on our Facebook page.

In 1995, the 91 Express Lanes debuted as a privately funded tollway that offered a convenient opportunity to travel between Orange and Riverside counties at consistently reliable speeds. Now publicly owned and managed by OCTA, the express lanes continue to offer a safe, time-saving travel alternative.



## Update on 91 Project

In late 2015, construction on the 8-mile extension of the 91 Express Lanes into Riverside hit the 50 percent mark. Led by the Riverside County Transportation Commission (RCTC), this milestone is part of the 91 Project that is also adding regular lanes, auxiliary lanes and direct express lane connectors from the northbound 15 to the westbound 91 and from the eastbound 91 to the southbound 15.

The extension is expected to be completed in 2017. Please slow down and drive safely near construction areas. Be alert, watch for signs and follow the 55 MPH speed limit within the project limits. Thank you for your patience during construction. For construction alerts, visit [sr91project.info/construction-alerts](http://sr91project.info/construction-alerts).

## Do CNG Cars Qualify for A Special Access Account?

The 91 Express Lanes offers a discounted special access account for pure zero-emission vehicles, such as fully electric cars and vehicles powered by hydrogen fuel cells. Compressed natural gas (CNG) cars are classified by the state as an "advanced technology partially zero-emissions vehicle" and do not qualify. On freeways outside of toll lanes, drivers of CNG vehicles who obtain a white clean air vehicle sticker from the DMV are allowed to travel as a single occupant in carpool lanes. On the 91 Express Lanes, CNG vehicles can use the HOV 3+

carpool lane only when three or more people are in the vehicle. Please remember that a transponder is required for travel on the 91 Express Lanes.



## Safe Driving Tips for Those Dark, Rainy Days

Between the low light levels of daylight saving time and the abundant rain of the predicted El Nino, driving conditions may be challenging this winter.

Fortunately, there are a number of steps you can take to keep safe:

- Check and clean your headlights, taillights, brake lights, signal lights, and windshield wipers to make sure they all function properly. Manufacturers recommend changing wiper blades annually.
- Turn on your lights so you can see and others can see you. Use them an hour before sunset and an hour after sunrise. Using your windshield wipers? California law requires you to turn your full lights on at the same time.
- Slow down and leave extra distance between your car and the one ahead of you.
- Stay alert for skidding or sliding vehicles.
- Avoid crossing traffic lanes.

If something goes wrong on the 91 Express Lanes, pull over in one of the enforcement areas (the widened areas in the median). If you can't reach an enforcement area, pull over to the far left shoulder. In both cases, turn on your flashing hazard lights. Equipped with specially marked tow trucks and service vehicles, the Customer Assistance Service Patrol will be dispatched to help you whether you're out of gas, have a flat tire, or need your vehicle towed to safety. And the services are free.



## January 2016 Toll Schedule

There were no toll adjustments for the quarter starting January 1, 2016. If you have a toll card dated July 1, 2015, you can continue to use it.

For a complete copy of the toll policy, visit the 91 Express Lanes website at [www.91expresslanes.com](http://www.91expresslanes.com) or the OCTA website at [www.octa.net](http://www.octa.net). You can also reach us at the 91 Express Lanes Customer Service Center at (951) 278-9191.

### 91 Express Lanes Toll Schedule

Effective July 1, 2015

**Eastbound**  
SR-55 to Riverside Co. Line

	Sun	M	Tu	W	Th	F	Sat
<b>Midnight</b>	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
1:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
2:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
3:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
4:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
5:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
6:00 am	\$1.50	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$1.50
7:00 am	\$1.50	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$1.50
8:00 am	\$1.85	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30
9:00 am	\$1.85	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30
10:00 am	\$2.95	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$2.95
11:00 am	\$2.95	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$2.95
<b>Noon</b>	\$3.45	\$2.30	\$2.30	\$2.30	\$2.30	\$3.55	\$3.45
1:00 pm	\$3.45	\$3.30	\$3.30	\$3.30	\$3.55	\$5.55	\$3.45
2:00 pm	\$3.45	\$4.70	\$4.70	\$4.70	\$4.85	\$3.20	\$3.45
3:00 pm	\$2.95	\$5.05	\$3.80	\$4.05	\$4.75	\$10.15	\$3.45
4:00 pm	\$2.95	\$4.85	\$6.15	\$7.40	\$9.80	\$9.95	\$3.45
5:00 pm	\$2.95	\$4.85	\$5.55	\$6.90	\$9.05	\$6.40	\$3.45
6:00 pm	\$2.95	\$5.05	\$3.60	\$3.60	\$4.40	\$5.95	\$2.95
7:00 pm	\$2.95	\$3.55	\$3.55	\$3.55	\$5.15	\$5.60	\$2.30
8:00 pm	\$2.95	\$2.30	\$2.30	\$2.30	\$3.30	\$5.15	\$2.30
9:00 pm	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$3.30	\$2.30
10:00 pm	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$2.30	\$1.50
11:00 pm	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50

### 91 Express Lanes Toll Schedule

Effective July 1, 2015

**Westbound**  
Riverside Co. Line to SR-55

	Sun	M	Tu	W	Th	F	Sat
<b>Midnight</b>	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
1:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
2:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
3:00 am	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
4:00 am	\$1.50	\$2.80	\$2.80	\$2.80	\$2.80	\$2.80	\$1.50
5:00 am	\$1.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.25	\$1.50
6:00 am	\$1.50	\$4.70	\$4.70	\$4.70	\$4.70	\$4.50	\$1.50
7:00 am	\$1.50	\$5.20	\$5.20	\$5.20	\$5.20	\$5.05	\$1.95
8:00 am	\$1.95	\$4.70	\$4.70	\$4.70	\$4.70	\$4.50	\$2.30
9:00 am	\$1.95	\$3.70	\$3.70	\$3.70	\$3.70	\$3.70	\$2.95
10:00 am	\$2.95	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$2.95
11:00 am	\$2.95	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$3.35
<b>Noon</b>	\$2.95	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$3.35
1:00 pm	\$3.35	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$3.35
2:00 pm	\$3.35	\$2.30	\$2.30	\$2.30	\$2.30	\$2.30	\$3.35
3:00 pm	\$3.35	\$2.30	\$2.30	\$2.30	\$2.30	\$2.95	\$3.35
4:00 pm	\$3.50	\$2.30	\$2.30	\$2.30	\$2.30	\$2.95	\$3.50
5:00 pm	\$3.50	\$2.30	\$2.30	\$2.30	\$2.30	\$2.95	\$3.50
6:00 pm	\$3.50	\$2.30	\$2.30	\$2.30	\$2.30	\$3.45	\$2.95
7:00 pm	\$2.95	\$1.50	\$1.50	\$1.50	\$1.50	\$2.30	\$2.30
8:00 pm	\$2.95	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
9:00 pm	\$2.95	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
10:00 pm	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
11:00 pm	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50