



Orange County Transportation Authority . 550 South Main Street . P.O. Box 14184 . Orange, California 92863-1584 . 714-560-OCTA (6282)

## Meeting of Nov. 25, 2013

### Board Updated on Results from Transit Quarterly Performance Metrics

The board received the Transit Division Performance Measurements Report for the first quarter of the 2013-2014 fiscal year. The report provides key performance indicators that gauge the safety, reliability, cost-effectiveness and overall quality of public transit services offered by OCTA.

Highlights of OCTA's transit services performance include:

- Ridership for all fixed-route services exceeded the goal of 12.1 million boardings with 12.6 million boardings, a 4.4 percent decrease from this time last year
- Safety standards for recorded vehicle accidents per 100,000 miles has improved from the previous year

### Board Approves Expanding ACCESS Same-Day Taxi Program Service Model

The Board has approved expanding the service model and per-trip subsidy for the ACCESS Same-Day Taxi service to accommodate trips up to five miles based on the results on a two-year pilot program.



In March 2012, the Board of Directors approved an expansion pilot program of the Same-Day Taxi service to increase the OCTA subsidy to accommodate a \$14.50 fare, or approximately a five-mile trip. The pilot program was initiated in July 2012 and will continue through June 2014. Trip data analysis and customer survey results indicate the expansion pilot program has been successful.

Increasing the subsidy under the pilot program was intended to encourage ACCESS customers to use the Same-Day Taxi service for trips up to five miles rather than scheduling those trips on regular ACCESS service.

Comparing Same-Day Taxi customer and ridership data from FY 2011-12, prior to the expansion, with data after the expansion in FY 2012-13 shows:

- Individual ACCESS customers using the Same-Day Taxi service increased nearly 41 percent.
- Total Same-Day Taxi trips increased by 62 percent.
- Same-Day Taxi trips exceeding three miles increased 139 percent, and trips exceeding four miles increased 264 percent.

The expansion service model will be incorporated into the scope of work for the new Same-Day Taxi service contract, effective July 1, 2014.

### Board Receives Measure M2 Progress Report

The board received an update on the progress of M2 projects and programs for the period between July and September. The report includes budget and schedule information found in the Capital Action Plan, Local Fair Share quarterly payments made to cities and total payments from M2 inception to September 2013.

Other highlights from the quarter include:



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- A 2013 Regional Capacity Program call for projects was authorized on Aug. 12 with \$35 million available for funding
- An update on the OC Bridges Railroad Grade Separation Program Budget was presented to the board on July 8
- A fourth call for projects was released for the Regional Traffic Signal Synchronization Program on Aug. 25
- The second Tier 2 call for projects for the Environmental Cleanup ended on Sept. 20

### **Board Approves Amendment to Measure M Ordinance**

Following a public hearing, the board approved amending the measure m ordinance to modify the Taxpayers Oversight Committee (TOC) membership eligibility criteria. The amendment strengthens the eligibility and selection process for the TOC members to prevent any person with a financial conflict of interest from service as a member of the TOC.

### **Board Holds Public Hearing for 2013 Congestion Management Plan**

OCTA has found all requirements were fulfilled for the 2013 Orange County Congestion Management Program (CMP) report and a public hearing to review the plan was held. Every two years OCTA is responsible for monitoring and reporting on the program and making sure it is in accordance with state law.

After the public hearing and board adoption of the 2013 CMP, it will be forwarded to the Southern California Association of Governments (SCAG) to be compared with the Regional Transportation Plan for consistency.

The plan coordinates land-use and transportation decisions and manages traffic congestion by monitoring the transportation system. Once the plan is reviewed by SCAG, local agencies will be eligible to continue receiving Prop. 111 gas tax funds.

### **OCTA Recognizes Winners from the 38<sup>th</sup> Annual Rodeo Competition**

The OCTA board recognized winners from the 38th annual OCTA Rodeo in the maintenance, bus operations and executive competitions. The Rodeo took place on Nov. 9 at the Santa Ana base where participants were tested in driving and mechanic troubleshooting contests.

In May, winners will be invited to compete in the American Public Transportation Association International Bus Rodeo held in Kansas City, MO where they will compete with competitors from around the country.

This year's winners were:

Coach Operator - Individual

1st Place: Darvy Traylor

2nd Place: Debbie Woodbury

3rd Place: Steve Swanson

Coach Operator - Team



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1st Place: Santa Ana Base  
2nd Place: Garden Grove  
3rd Place: Anaheim

**Maintenance Competition**

1st Place: Ernie Booe, Ray Consiglio, Patrick Courchaine  
2nd Place: Ken Dionne, Charles Henke, Chris Jordan



**Executive Competition**

1st Place: Todd Spitzer, board director  
2nd Place: Steve Jones, board director  
3rd Place: Don Wagner, assembly member

Turtle Award: Mike Hennessey, board director

**Board Honors Employees of the Month**



Robert Bennett was named coach operator of the month for achieving 12 years of safe driving. Bennett has worked for OCTA since 2001 and is an active member of the mentor team, teaching both new and seasoned coach operators. His willingness to make customer safety a priority has earned him respect from his supervisors, fellow operators and passengers.



Thomas Tran was named maintenance employee of the month for his hard work as a mechanic. Tran has been employed with OCTA since 2006 and is a dependable employee who offers safe and reliable service. He maintains a positive attitude and is dedicated to upholding OCTA's core values.



Gracie Davis was named administrative employee of the month for excelling in her duties as an ACCESS Section Supervisor in the Community Transportation Services Department. Davis has a deep compassion and commitment to servicing people with special needs. Her high level of professionalism, can-do-spirit and hard work have earned her recognition for the month of November.