

Orange County Transportation Authority

Schedule of Tariffs

Effective February 10, 2013



ORANGE COUNTY TRANSPORTATION AUTHORITY
Schedule of Tariffs

February 10, 2013

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Senior Citizen Base Fare	\$0.75	1
Person with Disability Base Fare	\$0.75	1
ACCESS Eligible Fixed Route Base Fare	\$0.25	1
Metrolink Transfer	\$0.00	1
Interagency Transfer / Day Pass	\$0.00	1
OC / IntraCounty Express (routes 757/758)		
Regular Fare	\$4.00	1
Senior & Disabled Fare	\$3.50	1
InterCounty Express (routes 701/721/794)		
Regular Fare	\$6.00	2
Senior & Disabled Fare	\$5.00	2
ACCESS Fare	\$3.60	2
ACCESS Door Fare (in addition to ACCESS Fare)	\$5.00	2
ACCESS ADA Personal Care Attendant	\$0.00	2
ACCESS Companion of ADA Eligible	\$3.60	2
Special Agency Transportation Fare	Negotiated Rate	2
California Peace Officer, Firefighter, Military Courtesy Fare	\$0.00	3

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Intercounty Express 30-Day Pass	\$187.50	5
Regular 7-Day Pass	\$25.00	5
Senior & Disabled 7-Day Pass	\$8.25	5
Regular Day Pass	\$5.00	5
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University Pass Intercounty premium	\$4.00 per boarding	9
University Pass Intercounty premium (cap)	\$187.50	9
Employer Pass	\$1.25 per boarding (local route)	9
Employer Pass (cap)	\$69.00	9
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Employer Pass Intracounty premium (cap)	\$125.00	9
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SECTION I: CASH FARES

Pennies

United States one-cent coins (pennies) are not accepted as valid fare on any services.

Base Fare

The base fare is the full fare for local fixed route service, selected intra county express service, rail feeder, and market development service. The fare is \$2.00 per boarding.

Senior Citizen Base Fare

Federal Law (Federal Transit Act or FTA) requires that the fare for a senior citizen, 60 years or older with proof of age, riding during off-peak hours can be no more than one-half of the full cash fare. The peak period fare of \$2.00 is subsidized \$1.25 by Measure M, with the rider paying \$0.75. The off-peak fare of \$1.00 is subsidized \$0.25 by Measure M, with the rider paying \$0.75.

Person With Disability Base Fare

FTA requires that the fare for a person with a disability, with proof of disability, riding during off-peak hours, can be no more than one-half of the full cash fare. In addition, the peak period fare of \$2.00 is subsidized \$1.25 by Measure M, with the rider paying \$0.75. The off-peak fare of \$1.00 is subsidized \$0.25 by Measure M, with the rider paying \$0.75.

ACCESS Eligible Fixed Route Base Fare

The base fare for ACCESS eligible riders on the fixed route service is \$0.25 per boarding when presenting an OCTA ACCESS Reduced Fare Identification Card. Any ACCESS client who has

restricted, trip-by-trip, or temporary eligibility and has the ability to utilize fixed route service for some of their trips, may ride OCTA's fixed route service at a reduced fare. Additionally, this \$0.25 fare includes a personal care attendant (PCA) who provides assistance to an ADA eligible person when accompanying an ACCESS eligible rider.

Metrolink Transfer

Passengers on Metrolink may transfer to an OCTA local fixed route line that directly connects with Metrolink trains at rail stations by showing their validated Metrolink ticket or pass for that day. The cost of the transfer is one-half of the base fare (\$1.00) paid by Metrolink, not the passenger.

Interagency Transfer

Interagency transfers are issued by bus transit agencies connecting with OCTA. The interagency transfer to OCTA service is valid on the first ride only of the OCTA connecting route and is valued at the base fare of \$2.00. Some agencies may issue a Day Pass in lieu of an interagency transfer. This Day Pass is accepted by OCTA as an interagency transfer for the connecting ride only. OCTA's Day Pass is accepted as an interagency transfer for the connecting ride only by bus transit agencies connecting with OCTA.

OC / Intracounty Express

OC / Intracounty Express service is operated on freeways and surface streets, generally serving passenger trips between residential areas and employment centers, and operating as limited stop service for the major portion of its length. The fares for this service are regular \$4.00 and senior & disabled \$3.50.

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Intercounty Express

Intercounty Express service is considered to be limited stop express service operating primarily on freeways and HOV lanes between points in Orange County and other counties. The fares for this service are regular \$6.00 and senior & disabled \$5.00.

ACCESS Fare

OCTA ACCESS is a shared ride, curb-to-curb paratransit service for persons who are unable to use the regular public bus service because of their disability. Persons who meet the ADA criteria and who are certified as ADA eligible may receive this service. ACCESS trips must be scheduled one to seven days in advance. The fare for this service is \$4.00 of which \$0.40 is paid by Measure M and \$3.60 by the passenger.

ACCESS Door Fare

OCTA ACCESS door service is provided as a premium service for those individuals who are certified eligible for ADA ACCESS curb-to-curb service. Door (premium) service must be requested when the trip is scheduled.

The fare is \$5.00 for each time a driver assists the customer to the door at either the origination or destination segment of the trip. If a customer uses the door service at both ends of the trip the fare is \$14.00 (\$4.00 base fare, \$5.00 door service at origination, and \$5.00 door service at destination), of which Measure M subsidizes \$0.40 and the customer pays \$13.60.



ACCESS ADA Personal Care Attendant (PCA)

A personal care attendant (PCA) is an individual who provides assistance to an ADA eligible person in order for that person to be able to complete the ACCESS trip. An ADA eligible person must be approved eligible for a PCA. In addition, for the PCA to ride free, the ADA eligible person must inform the reservation operator at the time the ride request is made that a PCA will accompany the rider on the trip.

ACCESS Companion of ADA Eligible

A companion is a person who accompanies an ADA eligible person on a trip, but is not required to assist the rider in completing the trip. The fare for this service is \$4.00 of which \$0.40 is paid by Measure M and \$3.60 by the passenger.

Special Agency Transportation Fare

OCTA Special Agency Transportation Service is a paratransit service arranged directly between OCTA and the Special Agency. These services are provided through a negotiated agreement between OCTA and qualified agencies in Orange County.

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California Peace Officer, Firefighter, Military Courtesy Fare

Any California peace officer, firefighter, or United States military personnel may ride, without payment of fare, on any regularly scheduled local fixed-route bus. A California peace officer is any sworn officer of the law, including city police officers, county sheriff and marshal deputies, district attorney investigators, college/university police officers, police reserve officers, and State Highway Patrol officers, with an identification card or badge issued by the employing agency which clearly states that the person is a sworn California peace officer. Firefighting personnel include all local, municipal, county, state, and federal firefighters with an identification card and badge issued by the employing agency which clearly states that the person is a sworn firefighter. Military personnel include active participants in the United States armed forces while in uniform or with a valid military identification card.

Mobility Trainer

A qualified mobility trainer may ride, without payment of fare, on any regularly scheduled local fixed-route bus while working with disabled individuals and by presenting a valid mobility trainer identification card. A mobility trainer is an individual who serves as an attendant from a social service agency located within Orange County and trains persons with disabilities or service animals to utilize fixed route service, and who possesses an OCTA issued mobility trainer identification card. The free fare is exclusively restricted to travel training trips when accompanying clients.

Children

Children five years and under must be accompanied on a bus by a fare-paying passenger. Up to three children five years old or under may ride free with that fare-paying passenger.

Youth Fare

Youths are persons six through eighteen years old. Youths pay the base cash fare of \$2.00 per boarding. Youths may purchase a regular day pass for \$5.00 and may also purchase a Prepaid Day Pass, Youth 30-Day Pass, or Summer Youth Pass at a discount.

SECTION II: FARE MEDIA

Regular 30-Day Pass

The price of the Regular 30-Day Pass is \$69.00 and the pass is valid for 30 consecutive days. The first use of the pass begins the 30-day period.

This pass is valid for payment for the full cash fare on all OCTA local routes. If using the pass on any express service, an additional fare is required. The additional amount is the fare of the service less \$2.00.

Passes issued to the general public are not accepted on ACCESS service. The only passes accepted on ACCESS service are OCTA issued Employee, Dependent, and Board Member passes, as long as the pass holder is otherwise ACCESS eligible.

Per the Interagency Agreement, this pass is honored as full fare on Los Angeles County MTA and Riverside Transit Agency within Orange County.

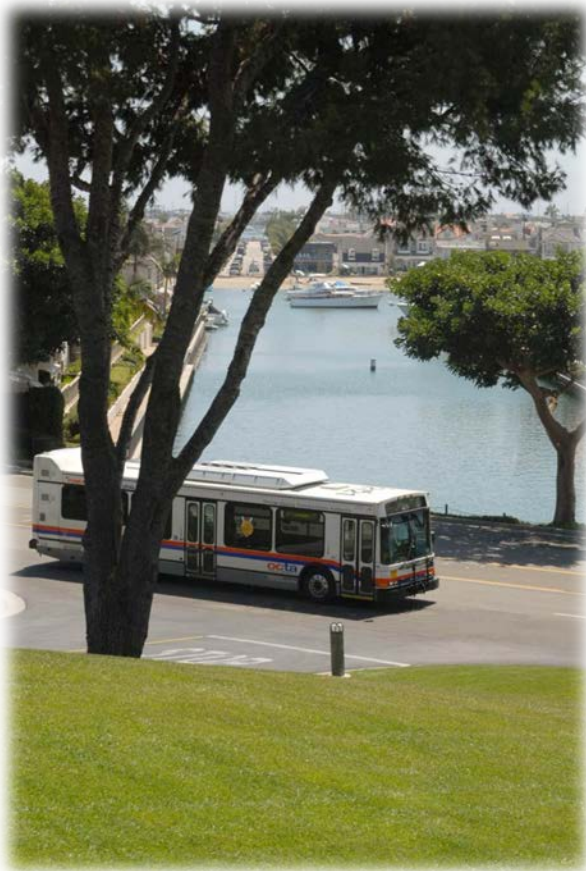
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Senior & Disabled 30-Day Pass

The price of the Senior & Disabled 30-Day Pass is \$35.00 of which \$12.75 is subsidized by Measure M. As a result, the price is \$22.25 and the pass is valid for 30 consecutive days. The first use of the pass begins the 30-day period.

Senior citizens, 60 years of age or older, or persons with disabilities are eligible to use this pass upon presentation of proper credentials.



For a senior citizen, proper credentials include the following:

- Red white and blue Medicare card.
- An OCTA reduced fare photo identification card.

- A driver's license or DMV Identification Card showing age to be 60 years or older
- Other government issued identification showing age to be 60 years or older.

For a person with a disability, proper credentials include the following:

- Red, white and blue Medicare card.
- An OCTA reduced fare photo identification card or a valid disabled identification card from another transit agency.
- Service-Connected Veteran Identification Card.
- Braille Institute Identification Card.
- DMV Disabled Person Placard Identification Card/Receipt.
- ACCESS Eligible OCTA reduced fare photo identification card.

This pass is valid for payment of the full cash fare on all OCTA local service. If the pass is used on any express service, an additional fare is required. The additional amount is the fare of the service less \$0.75.

Per the Interagency Agreement, this pass is honored as full fare on Los Angeles County MTA and Riverside Transit Agency within Orange County.

Youth 30-Day Pass

The price of the Youth 30-Day Pass is \$40.00 and the pass is valid for 30 consecutive days. The first use of the pass begins the 30-day period. The pass is sold to all persons from the ages of six through eighteen. Per the Interagency Agreement, the pass is honored as full fare on Los Angeles County MTA and Riverside Transit Agency within Orange County.

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OC / Intra-county Express 30-Day Pass

The price of the OC / Intra-county Express 30-Day Pass is \$125.00 and the pass is valid for 30 consecutive days. The first use of the pass begins the 30-day period. The pass is used by riders of any service with a \$4.00 one way fare. The pass has a fare value of \$4.00 toward any OCTA bus service.

Inter-county Express 30-Day Pass

The price of the Inter-county Express 30-Day Pass is \$187.50 and the pass is valid for 30 consecutive days. The first use of the pass begins the 30-day period.

The pass is used by riders of the Inter-county Express service to Los Angeles, Corona, and Riverside and is valid for fare on any local or express route connection to an Inter-county Express service.

Regular 7-Day Pass

The price of the Regular 7-Day Pass is \$25.00 and the pass is valid for 7 consecutive days. The first use of the pass begins the 7-day period.

This pass is valid for payment of the full cash fare on all OCTA local routes. If using the pass on express service an additional fare is required. The additional amount is the fare of the service less \$2.00.

Senior & Disabled 7-Day Pass

The price of the Senior & Disabled 7-Day Pass is \$12.50 of which \$4.25 is subsidized by Measure M. As a result, the cost is \$8.25 and the pass is valid for 7 consecutive days. The first use of the pass begins the 7-day period.

Senior citizens, 60 years of age or older, or persons with disabilities are eligible to use this pass upon presentation of proper credentials.

For a senior citizen, proper credentials include the following:

- Red white and blue Medicare card.
- An OCTA reduced fare photo identification card.
- A driver's license or DMV Identification Card showing age to be 60 years or older.
- Other government issued identification showing age to be 60 years or older.

For a person with a disability, proper credentials include the following:

- Red, white and blue Medicare card.
- An OCTA reduced fare photo identification card or a valid disabled identification card from another transit agency.
- Service-Connected Veteran Identification Card.
- Braille Institute Identification Card.
- DMV Disabled Person Placard Customer Receipt Copy.
- ACCESS Eligible OCTA reduced fare photo identification card.

This pass is valid for payment of the full cash fare on all OCTA local service. If the pass is used on any express service, an additional fare is required. The additional amount is the fare of the service less \$0.75.

Regular Day Pass

The price of the Regular Day Pass is \$5.00. The day pass is sold on the bus and is valid for the day stated on the back of the pass. The Regular Day Pass is good for payment of full cash fare on all

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OCTA local routes. If the pass is used on express service an additional fare may be required. The additional amount is the fare of the service less \$2.00.

The Regular Day Pass is honored as full fare on Los Angeles County MTA and Riverside Transit Agency within Orange County. The Regular Day Pass is accepted as an interagency transfer for the connecting ride only by bus transit agencies connecting with OCTA (Los Angeles County MTA, Riverside Transit Agency, Long Beach Transit, North San Diego County Transit, Foothill Transit, City of Norwalk, and City of Laguna Beach).

Senior & Disabled Day Pass

The price of the Senior & Disabled Day Pass is \$2.50 of which \$1.00 is subsidized by Measure M. The Senior & Disabled Day Pass is sold on the bus for \$1.50 and is valid for the day stated on the back of the pass.

Senior citizens, 60 years of age or older, or persons with disabilities are eligible to use this pass upon presentation of proper credentials.

For a senior citizen, proper credentials include the following:

- Red white and blue Medicare card.
- An OCTA reduced fare photo identification card.
- A driver's license or DMV Identification Card showing age to be 60 years or older.
- Other government issued identification showing age to be 60 years or older.

For a person with a disability, proper credentials include the following:

- Red, white and blue Medicare card.

- An OCTA reduced fare photo identification card or a valid disabled identification card from another transit agency.
- Service-Connected Veteran Identification Card.
- Braille Institute Identification Card.
- DMV Disabled Person Placard Identification Card/Receipt.
- ACCESS Eligible OCTA reduced fare photo identification card.

The pass is valid for payment of the full cash fare on all OCTA local service. If the pass is used on any express service an additional fare is required. The additional amount is the fare of the service less \$0.75.

The Senior & Disabled Day Pass is honored as full fare on Los Angeles County MTA and Riverside Transit Agency within Orange County. The Senior & Disabled Day Pass is accepted as an interagency transfer for the connecting ride only by bus transit agencies connecting with OCTA (Los Angeles County MTA, Riverside Transit Agency, Long Beach Transit, North San Diego County Transit, Foothill Transit, City of Norwalk, and City of Laguna Beach).

Prepaid 5 Ride Pass

The 5 Ride Pass is a single pass that provides 5 bus boardings, anytime for \$9.00. The 5 Ride Pass expires after the 5th boarding.

This pass is valid for payment of the full cash fare on all OCTA local routes. If using the pass on express service, an additional fare is required. The additional amount is the fare of the service less \$2.00.

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Prepaid 5 Ride Passes are to be inserted in the farebox for validation for each boarding and are valid for 5 rides.

Prepaid Day Pass

The price of the Prepaid Day Pass is \$4.50. This pass is not sold on the bus, but is available at various retailers in Orange County. They can also be found at the OCTA Store.

The Prepaid Day Pass is good for payment of full cash fare on all OCTA local routes. If the pass is used on express service an additional fare may be required. The additional amount is the fare of the service less \$2.00.

The Prepaid Day Pass is honored as full fare on Los Angeles County MTA and Riverside Transit Agency within Orange County. The Prepaid Day Pass is accepted as an interagency transfer for the connecting ride only by bus transit agencies connecting with OCTA (Los Angeles County MTA, Riverside Transit Agency, Long Beach Transit, North San Diego County Transit, Foothill Transit, City of Norwalk, and City of Laguna Beach).

Prepaid Senior and Disabled Day Pass

The price of the Senior & Disabled Day Pass is \$2.35 of which \$1.00 is subsidized by Measure M. The Senior & Disabled Day Pass is sold at Orange County retailers and the OCTA Store for \$1.35 and is valid for the day stated on the back of the pass. This pass is not sold on the bus.

Senior citizens, 60 years of age or older, or persons with disabilities are eligible to use this pass upon presentation of proper credentials.

For a senior citizen, proper credentials include the following:

- Red white and blue Medicare card.
- An OCTA reduced fare photo identification card.
- A driver's license or DMV Identification Card showing age to be 60 years or older.
- Other government issued identification showing age to be 60 years or older.

For a person with a disability, proper credentials include the following:

- Red, white and blue Medicare card.
- An OCTA reduced fare photo identification card or a valid disabled identification card from another transit agency.
- Service-Connected Veteran Identification Card.
- Braille Institute Identification Card.
- DMV Disabled Person Placard Identification Card/Receipt.
- ACCESS Eligible OCTA reduced fare photo identification card.

OC Link / Intracounty Week-Day Pass

The OC Link / Intracounty week-day pass is valid for travel on all OCTA local bus routes and Metrolink service within Orange County. The price of the OC Link / Intracounty week-day pass is \$7.00. The week-day pass is available for purchase on OCTA buses and at Metrolink TVMs. The week-day pass is valid for the day stated on the back of the pass.

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OC Link / Intra-county Senior & Disabled Week-Day Pass

The OC Link / Intra-county senior & disabled week-day pass is valid for travel on all OCTA local bus routes and Metrolink service within Orange County. The price of the OC Link / Intra-county week-day pass is \$6.00. The week-day pass is available for purchase on OCTA buses and at Metrolink TVMs. The week-day pass is valid for the day stated on the back of the pass.

Senior citizens, 60 years of age or older, or persons with disabilities are eligible to use this pass upon presentation of proper credentials.

For a senior citizen, proper credentials include the following:

- Red white and blue Medicare card.
- An OCTA reduced fare photo identification card.
- A driver's license or DMV Identification Card showing age to be 60 years or older.
- Other government issued identification showing age to be 60 years or older.

For a person with a disability, proper credentials include the following:

- Red, white and blue Medicare card.
- An OCTA reduced fare photo identification card or a valid disabled identification card from another transit agency.
- Service-Connected Veteran Identification Card.
- Braille Institute Identification Card.
- DMV Disabled Person Placard Identification Card/Receipt.
- ACCESS Eligible OCTA reduced fare photo identification card.

College Semester Pass

The price of the College Semester Pass is \$185.00 and the pass is valid for 120 consecutive days. The first use of the pass begins the 120-day period.

Users include students enrolled in a public or private community college, college or university, and trade and/or technical school that participates in the college pass program. To be eligible, students must be enrolled in 9 or more units per semester. Passes are to be sold by the participating school only during the school's registration period(s).

This pass is valid for payment of the full cash fare on all OCTA local routes. If the pass is presented on any higher priced service including express service an additional fare is required. The additional amount is the fare of the service less \$2.00.



College Quarter Pass

The price of the College Quarter Pass is \$115.00 and the pass is valid for 75 consecutive days. The first use of the pass begins the 75-day period.

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Users include students enrolled in a public or private community college, college or university, and trade and/or technical school that participates in the college pass program. To be eligible, students must be enrolled in 9 or more units per quarter. Passes are to be sold by the participating school only during the school's registration period(s).

This pass is valid for payment of the full cash fare on all OCTA local routes. If the pass is presented on any higher priced service including express service an additional fare is required. The additional amount is the fare of the service less \$2.00.

University Pass

The University Pass is a discounted pass, which identifies the university and the associated student, faculty, or staff member. The pass is valid for a period determined by the university. For each card read by OCTA's bus farebox, the university agrees to pay the base fare of \$1.25, to a monthly maximum (cap) of the Regular 30-Day Pass price of \$45.00 for students and a monthly maximum (cap) of the Regular 30-Day Pass price of \$69.00 for faculty and staff members.

An additional fare of \$2.00 per boarding is required on routes 757 and 758 for Intracounty Express and an additional fare of \$4.00 per boarding is required on Intercounty Express.

Employer Pass

The Employer Pass is a discounted pass which identifies the contracting employer. The pass is valid for one calendar year. For each card read by OCTA's bus farebox, the employer agrees to pay the base fare of \$1.25, to a monthly

maximum (cap) of the Regular 30-Day Pass price of \$69.00 per employee.

An additional fare of \$2.00 per boarding is required on routes 757 and 758 for Intracounty Express and an additional fare of \$4.00 per boarding is required on Intercounty Express.

Summer Youth Pass

The price of the Summer Youth Pass is \$60.00 and the pass is valid from June 1 through August 31 of each year.

Users are persons 18 years of age or younger.

The pass will be sold or distributed by educational institutions and OCTA staff.

The Summer Youth Pass is valid only on local fixed route service.

Promotional Pass

A Promotional Pass is used by OCTA staff to promote trial use of the local bus system. There is no charge to the promotional pass holder. The promotional pass is good for one day of unlimited use on OCTA's local bus system. This fare media is distributed through visits to schools, senior centers, etc. or through direct mail or other advertising campaign as an opportunity for the public to request a promotional pass.

ACCESS Fare Coupon

ACCESS fare coupons have a value of \$3.60 each. They are sold 10 coupons per book for \$36.00. The coupon is used for one boarding on ACCESS standard (curb-to-curb) service.

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Persons who meet the ADA criteria and who are certified as ADA eligible may receive this service and use these coupons. ACCESS fare coupons are not accepted for local, OC Express, or Intercounty Express services.

ACCESS Door Service Coupon

ACCESS door service coupons have a value of \$5.00 each. They are sold 10 coupons per book for \$50.00. The coupon is used in combination with the ACCESS fare coupon or with cash fare of \$3.60 for boarding on the ACCESS door service. Persons who meet the ADA criteria and who are certified as ADA eligible may receive this service and use these coupons. ACCESS door service coupons are not accepted for local, OC / Intracounty Express, or Intercounty Express services.

Employee, Dependent, Retiree, Board Member Pass

OCTA issues passes for its employees, their dependents, retirees, and Board members at no cost to them. These passes are valid on local fixed route, OC / Intracounty Express and Intercounty

Express services operated by OCTA or its contractors. These passes are not valid on ACCESS or MetroLink services.

SECTION III: DEFINITIONS

ACCESS Door Service

Door service is a premium paratransit service restricted to persons with disabilities who are unable to ride the regular public buses, who have been certified as eligible to use the ACCESS service, and are unable to get to or from the service vehicle without being escorted to or from the door.

ACCESS Eligible Fixed Route Rider

An ACCESS client is any eligible person who qualifies under OCTA's formal certification process under the Americans with Disabilities Act (ADA) guidelines and eligibility criteria. Any ACCESS client who has restricted, trip-by-trip, or temporary eligibility and has the ability to utilize fixed route service for some of their trips, may ride OCTA's fixed route service at a reduced fare when presenting an OCTA ACCESS Reduced Fare Identification Card.

ACCESS Service

ACCESS service is a complementary paratransit service restricted to persons with disabilities who are unable to ride regular public buses because of their disability and who have been certified as eligible to use this special curb-to-curb service.

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California Peace Officer

A California peace officer is any sworn officer of the law, including city police officers, county sheriff and marshal deputies, district attorney investigators, college/university police officers, police reserve officers, and State Highway Patrol officers, with an identification card and badge issued by the employing agency which clearly states that the person is a sworn California peace officer.

Child

A child five years and under must be accompanied on a bus by a fare-paying passenger. Up to three children five years old or under may ride free with that fare-paying passenger.



Disabled Person

A person with a disability is any individual who by reason of illness, injury, age, congenital malfunction, other permanent or temporary incapacity or disability, including, but not limited to, any individual confined to a wheelchair who is unable, without special facilities, special planning or design, to utilize public transportation facilities and services as effectively as a person who is not so affected. A temporary incapacity or disability is an incapacity or disability which lasts more than 90 days or any of the following:

- (a) Any person who has lost, or has lost the use of, one or more lower extremities or both hands, or who has significant limitation in the use of lower extremities, or has a diagnosed disease or disorder which substantially impairs or interferes with mobility, or who is so severely disabled as to be unable to move without the aid of an assistant device.
- (b) Any person who is blind to the extent that the person's central visual acuity does not exceed 20/200 in the better eye, with corrective lenses, as measured by the Snellen test, or visual acuity that is greater than 20/200, but with a limitation in the field of vision such that the widest diameter of the visual field subtends an angle not greater than 20 degrees.
- (c) Any person who suffers from lung disease to the extent of any of the following:
 - (i) The person's forced (respiratory) expiratory volume for one second when measured by spirometry is less than one liter.
 - (ii) The person's arterial oxygen tension (pO₂) is less than 60 mm/Hg on room air while the person is at rest.
- (d) Any person who is impaired by cardiovascular disease to the extent that the person's functional limitations are classified in severity as class III or class IV based upon standards accepted by the American Heart Association.

Specific eligibility criteria can be found on the Application for Disabled Person Reduced Fare Identification Card for the Fixed Route Bus System. The following

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documents are accepted as proof of disability: Medicare identification card, DMV Disabled Person Placard Identification Card/Receipt, Braille Institute Identification Card, Service-Connected Disabled Veteran Identification Card, OCTA reduced fare photo identification card, or other valid transit agency identification card which states the person is disabled.

Firefighter

Firefighting personnel include all local, municipal, county, state, and federal firefighters with an identification card and badge issued by the employing agency which clearly states that the person is a sworn firefighter.

Full Fare

Full fare is payment by an individual of the full cash fare, cash purchase of a day pass, or presentation of the appropriate prepaid 30-day bus pass or prepaid day pass for the type of service to be used.

Intercounty Express Service

Intercounty Express service is bus service operated on major arterial streets and freeways between Riverside County, Orange County and the City of Los Angeles on a fixed route and fixed schedule, generally serving passenger trips between major residential areas and major employment centers and operating non-stop for the major portion of its route.

The following three routes are considered Intercounty Express service:

- Line 701 – Huntington Beach to Los Angeles
- Line 721 – Fullerton to Los Angeles
- Line 794 – Riverside/Corona to South Coast Metro

Local Service

Local service is bus service operated on local streets, arterial streets and freeways, on a fixed route and fixed schedule. These types of service include:

- Local fixed route service (lines 1-99) serving major streets and travel corridors.
- Community routes connecting neighborhoods into the local fixed route service (lines 100-199).
- Express Fixed-Route service (lines 200-299) transports commuters within Orange County.
- New, experimental market development service designed to generate or develop markets for eventual conversion to local fixed route or express service (lines 300-399).
- Rail feeder service between rail stations and major employment centers (lines 400-499).
- Local limited stop services, including Bus Rapid Transit (BRT) on major arterial streets (lines 500-599).
- Shuttle and special services (lines 600-699).

Military Personnel

Military personnel include active participants in the United States armed forces while in uniform or with a valid military identification card.

Mobility Trainer

A mobility trainer is an individual who serves as an attendant from a social service agency and trains persons with disabilities to utilize fixed route service, and who possesses an OCTA issued mobility trainer identification card.

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OC / Intra-county Express Service

OC Express service is service operated on freeways and surface streets, generally serving passenger trips between residential areas and major employment centers, and operating limited stop for the major portion of its length.

The following two routes are considered express service:

- Line 757 – Pomona to Santa Ana
- Line 758 – Chino to Irvine Spectrum

The Intra-county Express is service on major arterial streets and freeways mostly within Orange County and generally serving passenger trips between residential areas and major employment centers and operating non-stop for the major portion of its route.

Off-Peak Period

Off-peak is all times other than the peak period (weekdays from 6:00 a.m. to 9:00 a.m. and from 3:00 p.m. to 6 p.m.). This includes all other weekday times and all weekend times (Saturdays, Sundays, and holidays).

Peak Period

Peak period is weekdays from 6:00 a.m. to 9:00 a.m. and from 3:00 p.m. to 6:00 p.m.

Senior Citizen

A senior citizen is any individual 60 years of age or over who presents any legally accepted proof of age, such as a valid driver's license, red, white and blue Medicare card, Department of Motor Vehicles (DMV) Identification Card, OCTA Senior Citizen Identification Card,

or other government issued identification showing age to be 60 years or older.

Special Agency Transportation Service

Special agency transportation service is paratransit service arranged directly between OCTA and the special agency. These services are provided through a negotiated agreement between OCTA and qualified agencies in Orange County.

Youth

A youth is a child from age six through eighteen.

SECTION IV: TARIFF POLICIES

Bus Pass Sellers and Distributors Program

Any agency, school, retailer, city, employer or other entity may apply and must meet specified criteria to be approved by OCTA to participate in the OCTA Bus Pass Sellers and Distributors program. If approved, select OCTA passes may be purchased from OCTA and resold or otherwise distributed. OCTA discounts the total order cost according to the chart on the following page.

Order Amount	Discount
\$1000 - \$2000	2%
\$2001 - \$3000	3%
\$3001 - \$4000	4%
\$4001 or more	5%

Any qualified Non-Profit Organization will receive the maximum 5% cost discount from the preceding chart with no minimum purchase.

ORANGE COUNTY TRANSPORTATION AUTHORITY

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Construction Mitigation

The Chief Executive Officer is authorized to make changes in OCTA's adopted passenger fare schedule for the purposes of mitigating construction inconveniences.

Customer Complaints

The Chief Executive Officer is authorized to permit the Customer Relations Department to issue a prepaid day pass in response to a customer complaint.

In each case, the Customer Relations Department Manager, Section Manager or Supervisor must authorize the transaction. An individual customer may receive no more than one prepaid day pass in a three-month period.

Interagency Transfers

OCTA does not issue transfers to passengers transferring outside the system, but both the Regular Day Pass and the Senior & Disabled Day Pass will be accepted on the first ride only of connecting routes by connecting bus transit agencies as an interagency transfer.

Interagency transfers or Day Passes issued by connecting bus transit agencies will be good for one boarding on a connecting route of the OCTA fixed route system.

Participating College Pass Program

Participating colleges must enter into a contractual agreement with OCTA in order to sell College Semester and/or Quarter Passes. Passes are good for 75 (quarter) or 120 (semester) days from the first use. Terms specified in the Agreement include, but are not limited to: a minimum of 25 passes per registration period; passes must be sold only to students scheduled to attend at least 9 hours per week and enrolled at their college during its registration period; and, the school must provide documentation of passes sold.

Participating University Pass Program

Participating universities and colleges must enter into a contractual agreement with OCTA in order for their students to ride local fixed route service at no charge to the student. The university/college agrees to pay \$1.25 per student boarding, with a maximum payment of \$45.00 per student per month and \$69.00 per faculty/staff member.

Promotional Events

Prepaid day passes, 5 ride, 7 or 30-day passes may be offered through direct mail, newspaper advertising or other appropriate advertising medium. The offer may be a mail-in request for a prepaid day pass, a discount on a 5 ride, 7 or 30-day pass, or a prize drawing for a 5 ride, 7 or 30-day pass.

ORANGE COUNTY TRANSPORTATION AUTHORITY

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Promotional Fare

The Chief Executive Officer is authorized to make changes in OCTA's adopted passenger fare schedule for promotional purposes to encourage ridership on new and/or restructured routes or service and in specific target areas or markets.

Prepaid Day Passes and 7 or 30-Day Passes

Promotion may be identified to a specific route, area, or rider group (for example, students, home-to-work commuters, senior citizens, etc.). Prepaid day passes, 7 or 30-day passes may be used as promotional fare media. These fare media may be distributed through visits to schools, senior centers, etc. or through direct mail or newspaper advertising as a mail-in request for a prepaid day pass, a discount for a 7 or 30-day pass or a drawing for a full value 7 or 30-day pass. 7 or 30-day passes may also be discounted to encourage the use of prepaid fares.

Cash Fare Reductions

Reduced or free fares may be used, for example, to encourage ridership on a new route, routes not meeting performance goals or on special services.

Reduced or free fare promotions may not exceed two weeks in duration.



System-wide Promotional Fares

In addition to promotional fares targeted to individual routes, services or markets, system-wide reduced fares may be proposed, on a periodic basis, as a part of the overall marketing program. All such system-wide promotions shall require Board of Directors approval.

Introductory Fare Discounts

In order to promote new and improved service on certain routes, the Board of Directors may approve lower fares on these routes for a specified period of time.

Risk Management

The Chief Executive Officer is authorized to permit the Risk Management Department to issue a prepaid day pass or passes to a customer as a settlement for a claim.

Transportation of Animals

"Guide animals" (animals traveling with blind persons), "signal animals" (animals that aid hearing disabled persons), and "service animals" (animals that aid persons with physical disabilities) are permitted on board OCTA buses.

Owners are not required to pay an additional fare for the animals.

Guide, signal, and service animals are not required to be muzzled.

Dogs or cats may be transported when in a travel container. Reptiles, insects, birds or other animals, except guide, signal, or service animals are not allowed on buses.