



Connect OC-LA

Public Outreach Summary Report

October 2020



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I. Overview

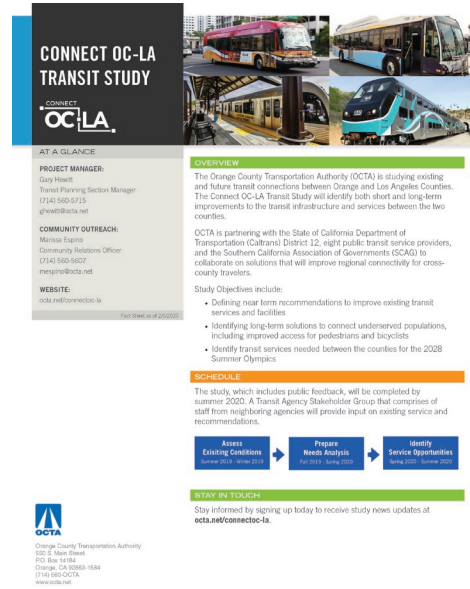
The Orange County Transportation Authority's (OCTA) Connect OC-LA Study included a public engagement component focused on direct public outreach with transit service operators and bus riders. The primary goal of the study was to improve regional connectivity for cross-county travelers through the identification of disconnected or underserved communities and routes. The following is a summary of OCTA's public outreach and collaboration efforts that took place throughout the study.

II. Information Resources

A typical communication package was utilized for this year-long effort and included branding, developing collateral, and establishing a webpage on OCTA's main website. An overview fact sheet was created at the start of the process, providing the purpose, objectives and schedule for the study and served as an information handout. The study webpage was developed to be the primary information resource, providing the foundation necessary for all stakeholder communications and including the study fact sheet and reports. Copies of each may be found in Appendix A.

III. Bus Rider Survey Intercepts

The primary focus of public outreach for this study was the development and implementation of a survey to support the technical team's efforts to assess the existing travel habits, needs and interest in improved services and county-to-county connections. Public transit riders were surveyed at bus stops that offer transit service connections between multiple transit service operators. A one-page survey was designed and offered in English, Spanish and Vietnamese. Pairs of English and Spanish speaking staff led the survey intercepts, asking questions and documenting responses, to provide greater accessibility and convenience for participating travelers. In the event that intercept staff were unable to communicate, additional language services were available through OCTA upon request.



CONNECT OC-LA TRANSIT STUDY
AT A GLANCE

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OVERVIEW:
The Orange County Transportation Authority (OCTA) is studying existing and future transit connections between Orange and Los Angeles Counties. The Connect OC-LA Transit Study will identify both short and long-term improvements to the transit infrastructure and services between the two counties.

OCTA is partnering with the State of California Department of Transportation (Caltrans), District 12, eight public transit service providers, and the Southern California Association of Governments (SCAG) to collaborate on solutions that will improve regional connectivity for cross-county travelers.

Study Objectives include:

- Defining near-term recommendations to improve existing transit services and facilities
- Identifying long-term solutions to connect underserved populations, including improved access for pedestrians and bicyclists
- Identify transit services needed between the counties for the 2028 Summer Olympics

SCHEDULE:
The study, which includes public feedback, will be completed by summer 2020. A Transit Agency Stakeholder Group that comprises of staff from neighboring agencies will provide input on existing service and recommendations.

STAY IN TOUCH:
Stay informed by signing up today to receive study news updates at octa.net/connect-la.

Access Existing Knowledge (March 2019 - August 2019) → **Prepare Needs Analysis** (August 2019 - March 2020) → **Identify Service Opportunities** (Spring 2020 - Summer 2020)

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Connect OC-LA Transit Study Intercept Survey

1. Please provide the appropriate (English) and the nearest major intersection (Spanish):

Name: _____ Date: _____
First Name: _____ Last Name: _____
Address: _____
City: _____ State: _____ Zip: _____

2. What mode(s) of transport do you use to travel to work? (Check all that apply.)

I don't use
 LA Metro Bus
 Long Beach Transit
 Fullerton Transit
 Metrolink
 LA Metro Rail
 Metrolink
 Anaheim Pacific SurfBus
 Indio/Coachella/Redlands
 Wildcat/Orange/Orange Coast
 Brea/Orange
 Personal auto
 Other: _____

3. What factors (check all that apply) affect your decision to use public transit?

Distance/Time
 Cost
 Frequency of service
 Transfer between systems
 Lack of service
 Lack of direct service
 Lack of information
 Lack of service at my stop
 Lack of service at my destination

4. How often do you use public transit to get to work?

Daily
 2-3 times a week
 1-2 times a week
 Once a week
 Less than once a week
 Never


5. Please indicate the number of miles you travel to work:

Under 10 miles
 10-20 miles
 20-30 miles
 30-40 miles
 40-50 miles
 50+ miles

6. What is your household size?

1
 2
 3
 4
 5 or more

7. Sign up for information about Connect OC-LA recommendations.



To increase survey participation, a trilingual survey card was also developed. These cards, which included a link to an online version of the survey in each of the three languages, were offered to individuals whom were unable to participate at the moment of intercept and provided greater convenience and user-friendly access for those whom were in a rush, could not speak, or were uncomfortable communicating with strangers.

The map below indicates the geographic location and perspective on the proximity to the Orange County border for all bus rider survey intercepts held during the study.

Figure 1: Survey Intercept Locations Map

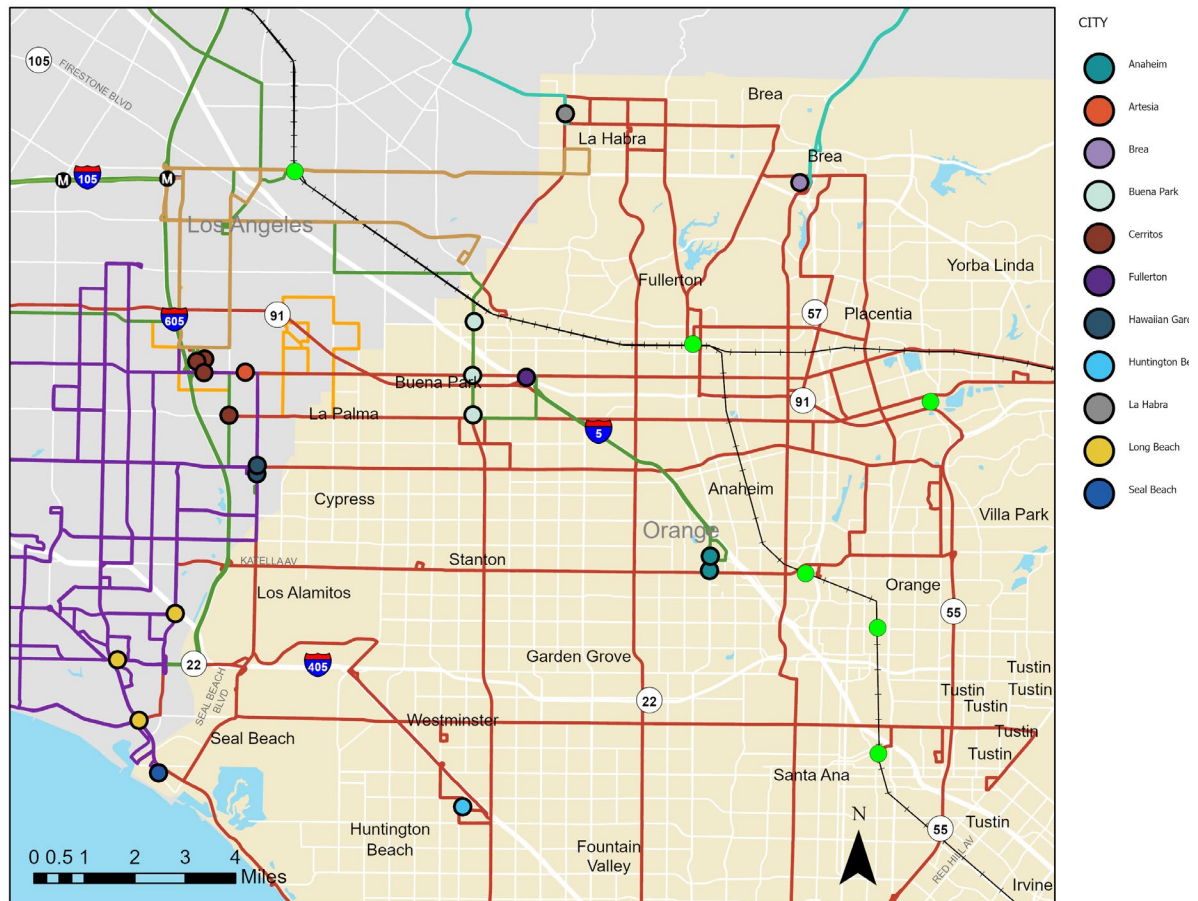


Table 1: Bus Rider Survey Intercepts

No.	City	Location	Date	Time	Surveys Collected			
					English	Spanish	Vietnamese	Total
1	Cerritos	Del Amo & Pioneer	Monday 11/18/19	6:30 – 8:30 a.m.	12	4	0	16
2	La Habra	Beach & La Habra (Royal La Habra Apts)	Monday 11/18/19	6:30 – 8:30 a.m.	6	2	0	8
3	Huntington Beach	Goldenwest Transportation Center	Tuesday 11/19/19	6:30 – 8:30 a.m.	10	0	0	10
4	Buena Park	Beach & La Palma	Thursday 11/21/19	6:30 – 8:30 a.m.	8	14	0	22
5	Cerritos	187th St & Gridley	Thursday 11/21/19	8:00 – 10:00 a.m.	9	0	0	9
6	Long Beach	CSU Long Beach (7th and Channel)	Thursday 11/21/19	9:00 – 11:00 a.m.	2	3	0	5
7	Hawaiian Gardens	Civic Center & Norwalk	Thursday 11/21/19	7:30 – 9:30 a.m.	2	1	0	3
8	Brea	Brea Mall (Birch St)	Monday 11/25/19	8:00 – 10:00 a.m.	7	2	0	9
9	Cerritos	Los Cerritos Center (entrance on 183rd)	Monday 11/25/19	8:00 – 10:00 a.m.	3	1	0	4
10	Long Beach	2nd & Pacific Coast (Whole Foods)	Monday 11/25/19	8:00 – 10:00 a.m.	6	1	0	7
11	Buena Park	Artesia & Beach	Tuesday 11/26/19	6:30 – 8:30 a.m.	3	5	0	8
12	Anaheim	Disneyland (Harbor & Katella)	Tuesday 11/26/19	7:30 – 9:30 a.m.	6	1	0	7
13	Cerritos	Gridley & South	Tuesday 11/26/19	8:00 – 10:00 a.m.	2	1	0	3
14	Seal Beach	Electric & Main	Tuesday 11/26/19	6:30 – 8:30 a.m.	1	1	0	2
15	Fullerton	Fullerton Park & Ride	Tuesday 12/03/19	6:30 – 8:30 a.m.	4	0	0	4
16	Long Beach	Atherton & Studebaker	Tuesday 12/03/19	6:30 – 8:30 a.m.	2	0	0	2
17	Anaheim	Disneyland (Harbor & Disney)	Tuesday 12/03/19	7:30 – 9:30 a.m.	6	1	0	7
18	Artesia	Elaine & South / Norwalk	Tuesday 12/10/19	6:30 – 8:30 a.m.	1	0	0	1
19	Buena Park	Beach & Orangethorpe	Tuesday 12/10/19	6:30 – 8:30 a.m.	7	3	0	10
20	Hawaiian Gardens	Carson & Norwalk	Tuesday 12/10/19	8:00 – 10:00 a.m.	3	0	0	3
Total					100	40	0	140

A Comment Log and Issues Matrix was developed and maintained to record public engagements and anecdotal comments. Copies of this log and intercept summaries can be found in Appendix B, while examples of the survey and related materials can be found in Appendix C. A more complete summary of the study’s survey effort and results can be found in the Existing and Planned Services Report’s Public Engagement section available on the website at www.octa.net/connectoc-la.

IV. Survey Results & Infographics

Survey results were compiled, processed and analyzed and incorporated into the outreach section of the Existing & Planned Services Report. In addition, infographics communicating survey findings were designed and used in the Existing and Planned Services Executive Summary Report and for use in future OCTA presentations and collateral. Survey results and infographics can be found in Appendix D.

93% Respondents identified as intercounty transit users

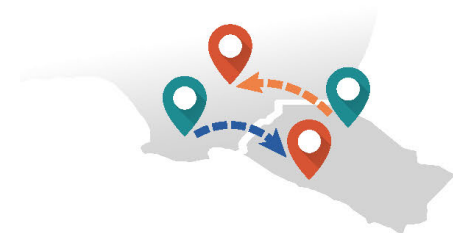


Figure 2: Survey Finding Infographics



A total of 151 surveys (112 English, 39 Spanish and 0 Vietnamese) were collected at 20 bus stop survey intercept events, held in 11 cities located in Orange and Los Angeles County, between November 18 and December 4, 2019. As noted in Table 1 Bus Rider Intercept Surveys, intercept staff completed 140 of the surveys with the respondents. The remaining 11 surveys were independently completed by respondents through use of a survey card, which staff had passed out to members of the public at the bus stops.

Findings

Based upon respondent answers, it was determined that at least 93% of respondents (140) currently use public transit between Orange and Los Angeles Counties. Multiple survey questions pertained to methods, frequency, purpose, and preferences about their current experience in using transit to travel between the counties.

The survey research was qualitative, which means that results cannot be considered representative of the total population of interest. Informal research methods are useful to explore a group's opinions and views, allowing for the collection of verifiable data. This data can reveal information that may warrant further study and is often a cornerstone for generating new ideas

Origin and Destination Geography (Question #1)

The first subset of questions asked respondents to provide the zip code location or nearest major intersection of their home / trip beginning, and the same information for their most frequent weekday and weekend intercounty destinations. Origin and destination maps (Figure 2, Figure 3 and Figure 4) indicating the zip codes and nearest major intersections of typical intercounty respondent transit trips are shown below and provided useful to validate the choice of survey locations strategically selected for the targeted capture of intercounty transit users.

Figure 3: Survey Respondent - Home Zip Codes

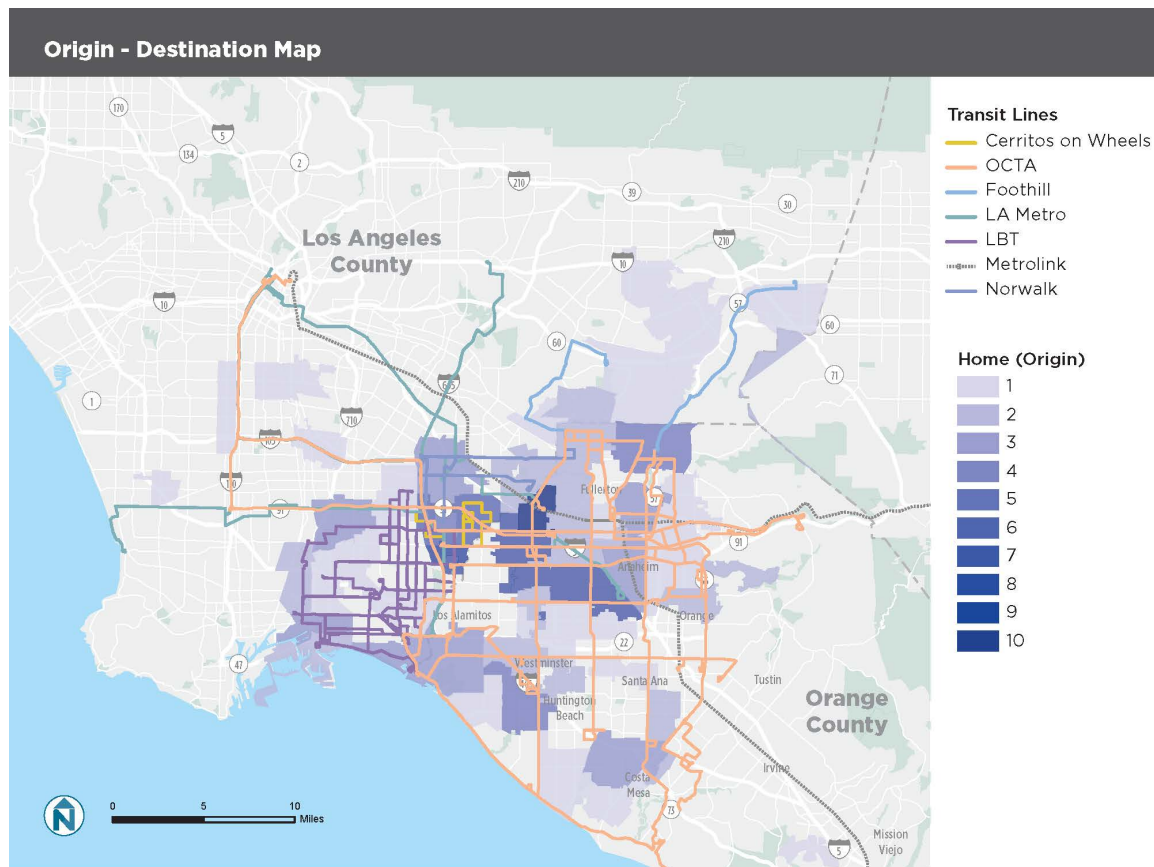


Figure 4: Survey Respondent - Weekday Destination Zip Codes

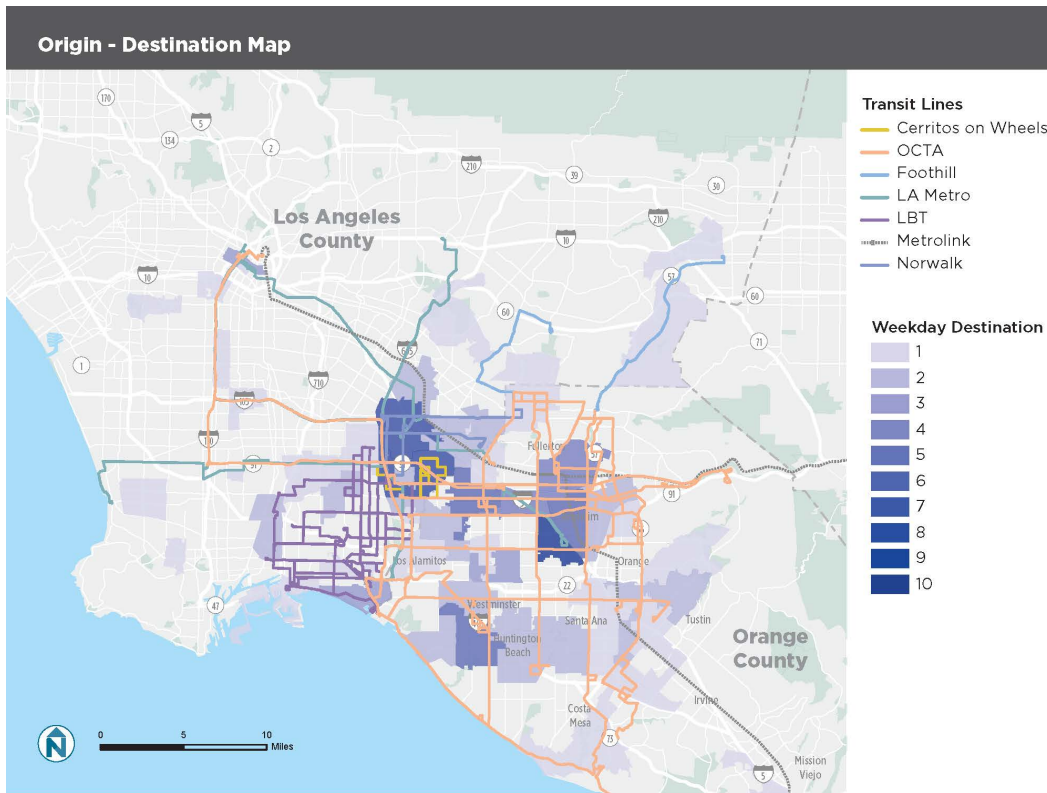
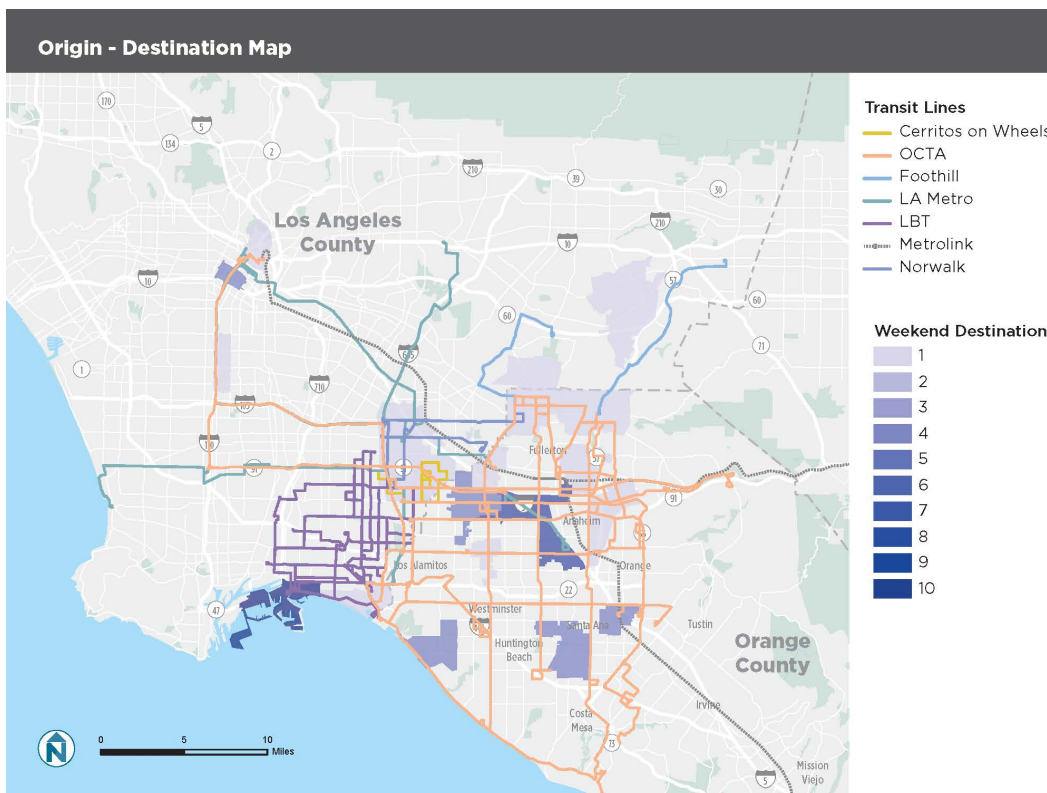


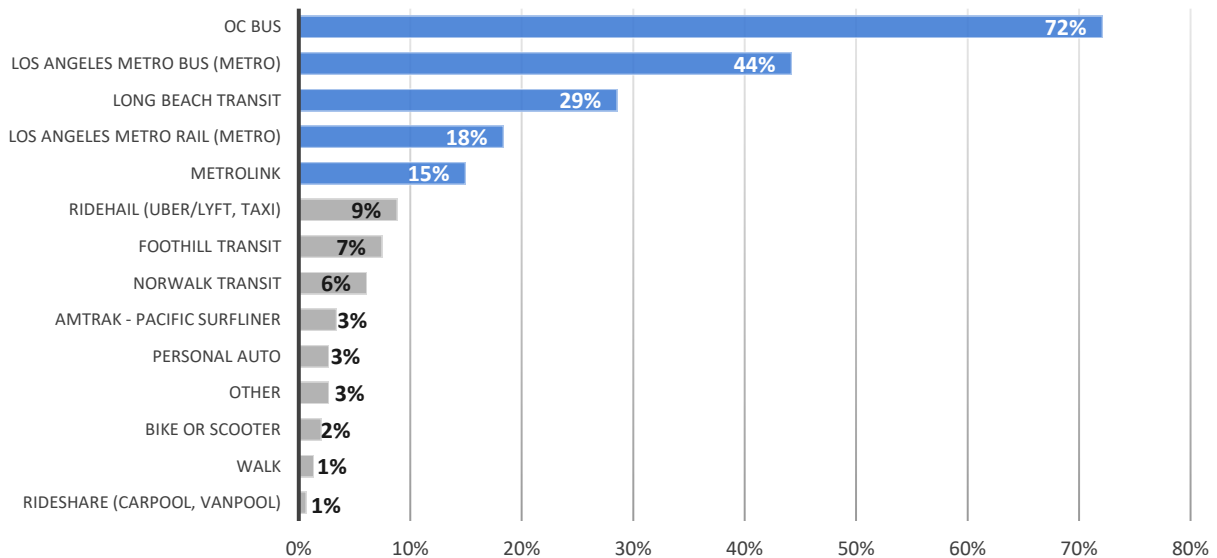
Figure 5: Survey Respondent - Weekend Destination Zip Codes



Existing and Potential Transit Use (Question #2)

Question #2 was a multi part question which used multiple choice and open-ended question formats to assess transit service use, habits, level of service and respondent need for future destinations. As shown in the chart below, OC Bus (72%) and Metro Bus (44%) were the most used respondent modes of transit. Other modes shared includes Omnitrans and Access.

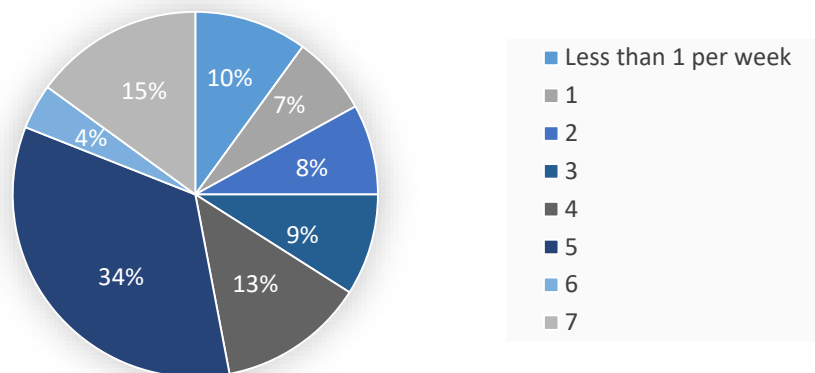
What mode(s) of transportation do you frequently use to travel between Orange County and Los Angeles County?
(Select up to 5)



* Based upon 147 respondents

More than 50% of respondents currently used public transit five or more days per week to complete an intercounty trip. Approximately 1/3 of those surveyed use transit for five days a week, presumably commuting to work or school. An additional 20% use transit six or seven days a week.

How many days per week do you typically travel between Orange and Los Angeles Counties using public transit?



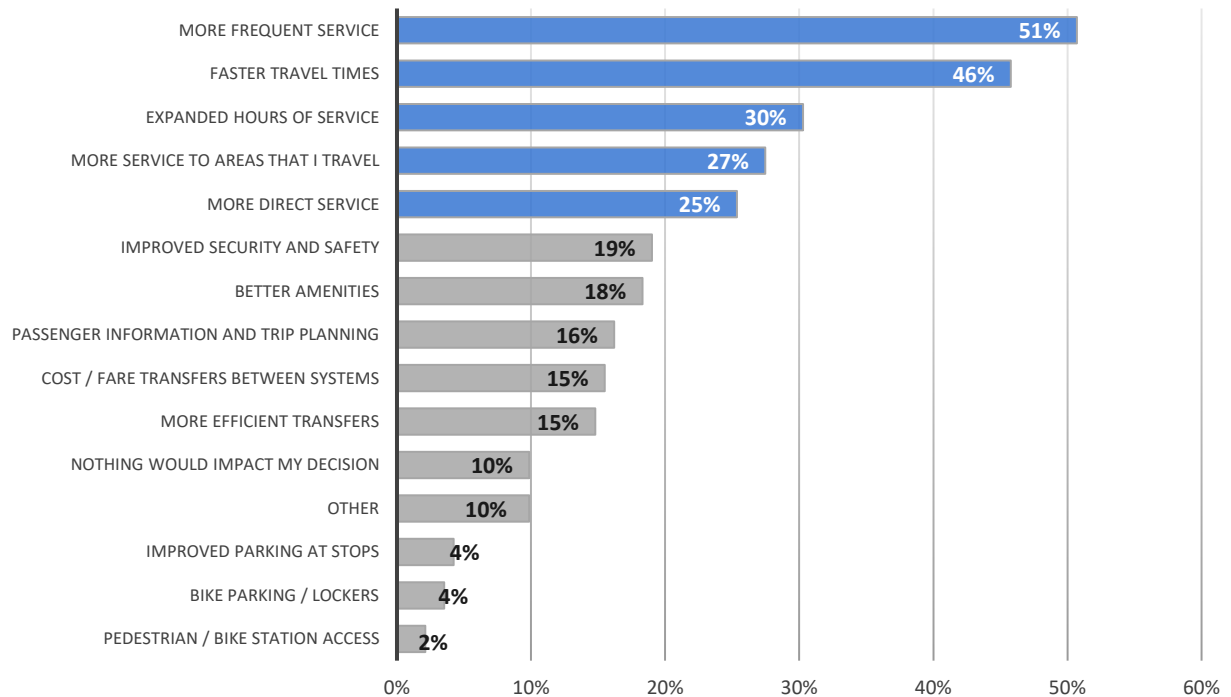
* Based upon 125 respondents

Transit Use Determinants (Question #3)

More frequent service received the greatest number of responses and was the only choice to exceed 50% support. Service and operating improvements were the most commonly identified factors, with speed and reliability investments as the highest selection by over 45% of respondents.

What factors would impact your decision to use public transit between Orange and Los Angeles Counties?

(Select up to 5)

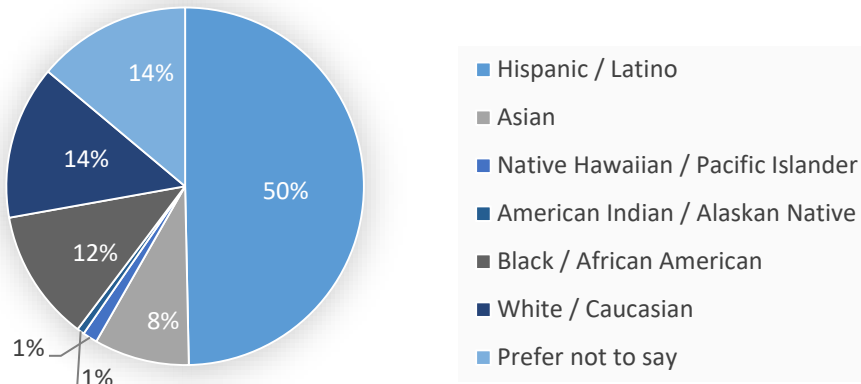


* Based upon 125 respondents

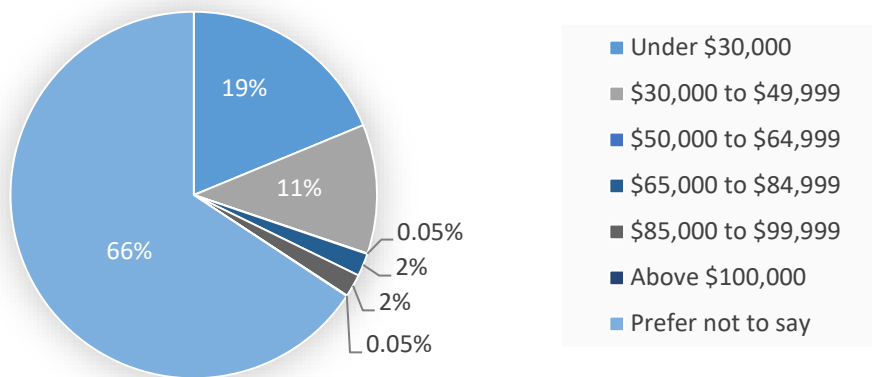
Demographics and Contact Information (Optional Question #4, #5, #6 and #7)

Participating demographic responses indicate that surveys were gathered from a diverse respondent population, indicating “Hispanic/Latino” being the most dominant race (50%), “Under \$30,000” as the leading participant household income (19%), and more than 80% of respondents falling in age groups of 18 or older. These findings are reflected in the charts below. Additional respondent analysis of age and race compared to their travel habits and rank of transit experience can be found in Appendix D.

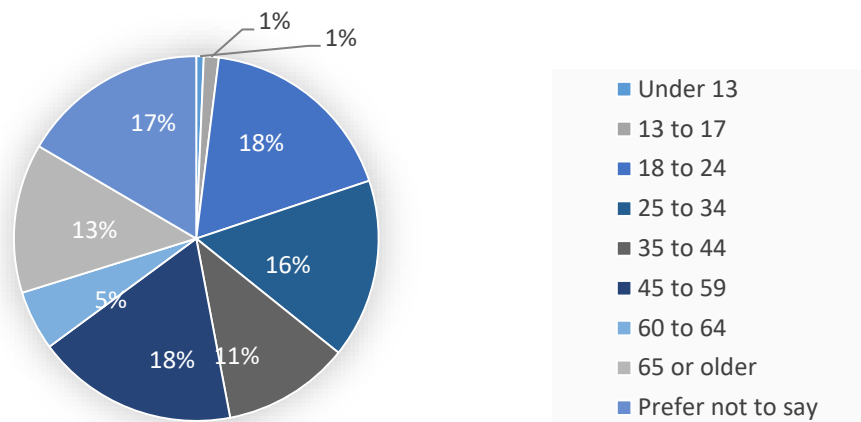
How would you best describe your race?



Combined household income



What is your age group?



* All demographic responses based upon 151 respondents

Table 2: Transit Agency Stakeholder Meetings

Meeting	Date Held	Format	Purpose	Input/Outcomes
TAS #1	10-22-19	In-person; Buena Park Civic Center	<ul style="list-style-type: none"> Project overview, process, and schedule TAS member planned projects and data coordination efforts 	<ul style="list-style-type: none"> Inform community outreach approach, specifically drafting of survey questions, the selection of survey language options, and identification of optimal locations in which to engage the most diverse and representative population of transit riders in order to provide a voice for all county-to county travelers, notably environmental justice groups Identify supporting data needs
TAS #2	02-27-20	In-person; Buena Park Civic Center	<ul style="list-style-type: none"> Existing Conditions and Needs Assessment findings Potential arterial/freeway corridors and intercounty hotspots 	<ul style="list-style-type: none"> Inform preliminary corridor segments, alignments, and termini for initial screening. Validate hotspots
TAS #3	05-28-20	Webinar	<ul style="list-style-type: none"> Present results of Initial Screening and recommended Top 10 corridors for detailed evaluation 	<ul style="list-style-type: none"> TAS member concurrence with Top 10
TAS #4	10-15-20	Webinar	<ul style="list-style-type: none"> Present results of Detailed Evaluation and draft Implementation recommendations/next steps 	<ul style="list-style-type: none"> Feedback and concurrence with results and next steps

The table below is a complete list of TAS notices. Record of TAS participation and notice copies can be found in Appendix E.

Table 3: TAS Eblast Distribution

No.	Date Sent	Purpose	Lead
1	10-08-19	TAS #1 – Invitation	Arellano
2	11-25-19	TAS #1 – Thank You	Arellano
3	11-15-19	TAS #1 – Survey Release	Arellano
4	01-30-20	TAS #2 – Availability Poll	Arellano
5	02-10-20	TAS #2 – Invitation	Arellano
6	02-24-20	TAS #2 – Reminder	OCTA

No.	Date Sent	Purpose	Lead
7	03-04-20	TAS #2 – Thank You & Request for Comment	OCTA
8	03-31-20	TAS #2 – Request for Comment	OCTA
9	04-01-20	TAS #2 – Revised Request for Comment	OCTA
10	05-08-20	TAS #3 – Invitation & Availability Poll	OCTA
11	05-26-20	TAS #3 – Reminder	OCTA
12	09-24-20	TAS #4 – Invitation & Availability Poll	OCTA
13	10-15-20	TAS #4 – Reminder	OCTA

Additional collaborative meetings were held with specific TAS member agencies to address concerns related to overlapping service and fare equity. A complete list of these meetings can be found below.

Table 4: TAS One-on-one Transit Agency Meetings

No.	Meeting	Date Held
1	Norwalk Transit	06-08-20
2	Los Angeles Metro	06-19-20
3	LA 2028 Olympics Planners	07-07-20
4	Norwalk Transit	07-08-20

VI. Conclusion

The Connect OC-LA Study was a targeted outreach effort designed to increase communication and collaboration between county-to-county service providers to better serve transit riders, by assessing potential routes and connections which extend service to underserved communities and populations, and potentially increase ridership across the Orange and Los Angeles county line. The collaborative work of the TAS and the findings from the bus rider intercept surveys will benefit future transit planning efforts by providing valuable information on the diversity of transit riders, their use of services and motivations when choosing public transit.



APPENDICES



APPENDIX A

Resources

- Fact Sheet
- Website

CONNECT OC-LA TRANSIT STUDY



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Fact Sheet as of 2/5/2020

OVERVIEW

The Orange County Transportation Authority (OCTA) is studying existing and future transit connections between Orange and Los Angeles Counties. The Connect OC-LA Transit Study will identify both short and long-term improvements to the transit infrastructure and services between the two counties.

OCTA is partnering with the State of California Department of Transportation (Caltrans) District 12, eight public transit service providers, and the Southern California Association of Governments (SCAG) to collaborate on solutions that will improve regional connectivity for cross-county travelers.

Study Objectives include:

- Defining near term recommendations to improve existing transit services and facilities
- Identifying long-term solutions to connect underserved populations, including improved access for pedestrians and bicyclists
- Identify transit services needed between the counties for the 2028 Summer Olympics

SCHEDULE

The study, which includes public feedback, will be completed by summer 2020. A Transit Agency Stakeholder Group that comprises of staff from neighboring agencies will provide input on existing service and recommendations.



STAY IN TOUCH

Stay informed by signing up today to receive study news updates at octa.net/connectoc-la.



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Connect OC-LA Transit Study

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PLANS AND STUDIES

- Overview
- Transit Master Plan
- OCTA Strategic Plan
- Congestion Management Program
- Human Services Transp. Coordination Plan
- Funding Programs
- Completed Studies
- Bristol Street Transit Corridor Study
- Long Range Transportation Plan
- Beach Boulevard Corridor Study
- Rail Infrastructure Study
- Connect OC-LA Transit Study
- South Orange County Multimodal Transportation Study

Overview	Resources	Stay Connected
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Overview

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Project Status

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APPENDIX B

Bus Rider Survey Intercepts

- Comment Log & Issues Matrix
- Intercept Summaries

OC-LA Comment Log & Issues Matrix



Stakeholders & Location	Stakeholder Type	Project Phase	Date Received	Time	Source	Category	Issue / Comment	Lead	Follow up Action	Notes & Contact	Location
COMPLETED											
TAS Meeting #4: Webinar	TAS Member	Phase 3: Identify Service Opportunities	10/15/20	2-3:30p	TAS Meeting Session	General	•Reveal findings and routes planned for future advancement	OCTA		Participating TAS Members	Orange & Los Angeles
TAS Meeting #3: Webinar	TAS Member	Phase 3: Identify Service Opportunities	05/28/20	3-4p	TAS Meeting Session	General	•Presentation to review refined recommendations, narrowed to ten (10) potential corridors based upon feedback from the prior meeting and member response •Focus on the findings and method of comparative assessment and analysis •Members asked to help identify six (6) routes to advance for further evaluation	OCTA	•Next meeting planned for late summer to reveal the six routes •Coordination meetings to be scheduled with LA Metro Bus (Chad Kim) and Norwalk Transit (Jim Parker) to discuss concerns related to redundant service and optimal connections/termini.	Participating TAS Members	Orange & Los Angeles
TAS Meeting #2: Buena Park Civic Center	TAS Member	Phase 2: Prepare Needs Analysis	02/27/20	2-4p	TAS Meeting Session	General	•Presentation to review twenty (20) potential corridors and review method of data analysis and identification •Reported-out on rider survey effort and findings •Comments collected during meeting: oOCTA oLA Metro oFoothill oLong Beach Transit oNorwalk Transit oCerritos on Wheels oMetrolink oAmtrak •SCAG and Norwalk Transit provide additional comments post meeting: oSCAG noted that #9 could provide relief for Metrolink when unexpected or long delays on OC and 91, suggested terminating at the airport for route #14, and liked both connections for #10 Fullerton Option A. oNorwalk Transit objected to expanded OCTA service along Imperial, buy offer to expand their service to bridge existing gaps. They also requested clarification on other service routes that might prove redundant.	OCTA	•Team to update maps per agreed upon recommendations and submit to members for review and comment on proposed recommendations •Share comment updated comment tables for improved feedback •Follow-up meeting planned for March 28th	Participating TAS Members	Orange & Los Angeles
TAS Meeting #1: Kick-off at Buena Park Civic Center	TAS Member	Phase 1: Assess Existing Conditions	10/22/19	3-4p	TAS Meeting Session	General	•Presentation with collaborative discussion on technical approach, challenges and opportunities as well as planned outreach. •Draft survey collaboration/recommendations: oSurvey locations should include busiest locations, map to include names of destinations and locations discussed: Artic, Anaheim Canyon, CSULB, Golden West, Main Place, Cerritos Mall, Fullerton TC, etc. oExpressed need to reach different communities and inter-county riders oSuggested including demographic questions to assess inclusion oPrepare/offer survey in multiple language beyond Spanish (consider: Chinese, Korean, Tagalog, etc) •Members expressed willingness to support survey notification process to respective rider communities	OCTA	•Update survey, as possible, to include TAS feedback, specifically include demographic questions •Share final survey and schedule with providers	Participating TAS Members	Orange & Los Angeles
Bus Rider Survey Intercept #1: Pioneer Blvd & Del Amo Blvd	Transit Rider	Phase 1: Assess Existing Conditions	11/18/19	6:30-8:30a	Other: One-on-one	Frequency/Service; and Stop Access	•Survey participants •The most commonly shared comment from community members is that there are not enough OC bus stops/rides that frequent Pioneer Blvd and Del Amo Blvd •Time gaps are too large between rides.	AA	NA	NA	Cerritos, CA
Bus Rider Survey Intercept #2: S Beach Blvd & W La Habra Blvd (Royal La Habra Apartments)	Transit Rider	Phase 1: Assess Existing Conditions	11/18/19	6:30-8:30a	Other: One-on-one	General; and Support	•Survey participants •Some reluctance to take survey, because the first question inquires of zip code •Many felt more comfortable by starting with asking which methods of transit they frequent; I adjusted by emphasizing that the survey is to improve the bus system •Many were interested in improving the bus systems	AA	NA	NA	La Habra, CA
Bus Rider Survey Intercept #3: Center Ave & Gothard St (Goldenwest Transit Center)	Transit Rider	Phase 1: Assess Existing Conditions	11/19/19	6:30-8:30a	Other: One-on-one	Amenities; and Frequency/Service	•Survey participants •Infrequent bus services •Buses are late •Unreliable schedule/timing •Bike slot on front of bus is outdated and does not accommodate the new, larger bikes	AA	NA	NA	Huntington Beach, CA
Bus Rider Survey Intercept #4: La Palma Ave & Beach Blvd	Transit Rider	Phase 1: Assess Existing Conditions	11/21/19	6:30-8:30a	Other: One-on-one	General; Bus to Bus Connection; Fare/Payment Method; Frequency/Service; and Safety	•Survey participants •Complaints (Eng & Spn) bus never arrives on time •OCTA should use pre-loaded bus fare cards like Metro •Concern for safety around bus stops; mention of a near kidnapping experience •Bus OC 38 does not run in the afternoons	AA	NA	NA	Buena Park, CA
Bus Rider Survey Intercept #5: Gridley Rd & 187th St	Transit Rider	Phase 1: Assess Existing Conditions	11/21/19	8-10a	Other: One-on-one	General; Bus to Bus Connection; and Frequency/Service	•Survey participants •Most frequent improvement requested is improved bus frequency •Commuters mostly utilized OCTA and Long Beach transit buses •Many Long Beach Transit buses were completely empty •Many buses passed the stop without stopping due to no commuters at stop and no commuters onboard requesting stops	AA	NA	NA	Cerritos, CA
Bus Rider Survey Intercept #6: E 7th St & Channel Dr (CSULB)	Transit Rider	Phase 1: Assess Existing Conditions	11/21/19	9-11a	Other: One-on-one	General; Bus to Bus Connection; Frequency/Service; and Safety	•Survey participants •What will this impact? •Lots of homeless issues on the LA County side •Bus cleanliness and safety of riders are a big issue on the LA Metro side •OCTA route 1 should pass every 45 mins	AA	NA	NA	Long Beach, CA

Stakeholders & Location	Stakeholder Type	Project Phase	Date Received	Time	Source	Category	Issue / Comment	Lead	Follow up Action	Notes & Contact	Location
Bus Rider Survey Intercept #7: Norwalk Blvd & Civic Center Dr	Transit Rider	Phase 1: Assess Existing Conditions	11/21/19	7:30-9:30a	Other: One-on-one	Fare/Payment Method	•Survey participants •They need to create a system so tap cards can be used on different platforms	AA	NA	NA	Hawaiian Gardens, CA
Bus Rider Survey Intercept #10: E 2nd St & Pacific Coast Hwy (Whole Foods)	Transit Rider	Phase 1: Assess Existing Conditions	11/25/19	8-10a	Other: One-on-one	General; and Frequency/Service	•Survey participants •Homeless issue is the largest concern for people •Increase frequency of OCTA Route 1 during off-peak hours	AA	NA	NA	Long Beach, CA
Bus Rider Survey Intercept #8: E Birch St & Brea Mall	Transit Rider	Phase 1: Assess Existing Conditions	11/25/19	8-10a	Other: One-on-one	Frequency/Service	•Survey participants •Need more frequent travel options due to concern over missing a connection; next connection could be over an hour	AA	NA	NA	Brea, CA
Bus Rider Survey Intercept #9: Los Cerritos Center & 183rd St	Transit Rider	Phase 1: Assess Existing Conditions	11/25/19	8-10a	Other: One-on-one	General; Frequency/Service; and Stop Access	•Survey participants •Riders were highly satisfied with the quality of their overall public transportation experience •Add more stops •Expanded service hours	AA	NA	NA	Cerritos, CA
Bus Rider Survey Intercept #11: Beach Blvd & Artesia Blvd	Transit Rider	Phase 1: Assess Existing Conditions	11/26/19	6:30-8:30a	Other: One-on-one	General	•Survey participant	AA	NA	NA	Buena Park, CA
Bus Rider Survey Intercept #12: S Harbor Blvd & W Katella Ave (Disneyland)	Transit Rider	Phase 1: Assess Existing Conditions	11/26/19	7:30-9:30a	Other: One-on-one	General; and Frequency/Service	•Survey participants •OC buses are more reliable than LA buses •Weekend service is unreliable and slow •Stop amenities like seating are needed for the elderly	AA	NA	NA	Anaheim, CA
Bus Rider Survey Intercept #13: Gridley Rd & South St	Transit Rider	Phase 1: Assess Existing Conditions	11/26/19	8-10a	Other: One-on-one	General; and Frequency/Service	• Survey participants •Participants were happy with OCTA's service. • Suggested increase service frequency and expanded hours	AA	NA	NA	Cerritos, CA
Bus Rider Survey Intercept #14: Electric Ave & Main St	Transit Rider	Phase 1: Assess Existing Conditions	11/26/19	6:30-8:30a	Other: One-on-one	General	•Survey participants •Rider had issues with OC Bus drivers and their knowledge of routes/stops & buses cleanliness •Rider likes the cleanliness of LBT buses	AA	NA	NA	Seal Beach, CA
Bus Rider Survey Intercept #15: Orangethorpe & Campus - Fullerton P&R	Transit Rider	Phase 1: Assess Existing Conditions	12/03/19	6:30-8:30a	Other: One-on-one	General; Bus to Bus Connection; and Frequency/Service	•Survey participants •Bus service is infrequent and slow •Desire more express buses between the two counties •OCTA bus experience is superior to experience on Metro buses	AA	NA	NA	Fullerton, CA
Bus Rider Survey Intercept #16: N Studebaker Rd & E Atherton St	Transit Rider	Phase 1: Assess Existing Conditions	12/03/19	6:30-8:30a	Other: One-on-one	General; and Support	•Survey participants •One participant was highly interested in the survey and was enthusiastic to give feedback •Another was not fluent in English or Spanish; we did our best to get through the survey	AA	NA	NA	Long Beach, CA
Bus Rider Survey Intercept #17: S Harbor Blvd & Disney Way (Disneyland)	Transit Rider	Phase 1: Assess Existing Conditions	12/03/19	7:30-9:30a	Other: One-on-one	Bus to Bus Connection	•Survey participants •Those that do not have to transfer buses typically enjoyed public transportation more	AA	NA	NA	Anaheim, CA
Bus Rider Survey Intercept #18: South St & Elaine Ave	Transit Rider	Phase 1: Assess Existing Conditions	12/10/19	6:30-8:30a	Other: One-on-one	General	•Survey participant	AA	NA	NA	Artesia, CA
Bus Rider Survey Intercept #19: Beach Blvd & Orangethorpe Ave	Transit Rider	Phase 1: Assess Existing Conditions	12/10/19	6:30-8:30a	Other: One-on-one	General; Bus to Bus Connection; Frequency/Service; and Safety	•Survey participants •Several individuals complained about: oInfrequent bus stop services, oUnreliable scheduling/timing, oBus drivers not waiting for them even after they have been waved down and are visibly rushing to the bus, and oAlcoholism and littering on the buses. •Participants were generally pleased with the OC - LA service •Interest expressed for more bus stop frequency in certain areas	AA	NA	NA	Buena Park, CA
Bus Rider Survey Intercept #20: Norwalk Blvd & E Carson St	Transit Rider	Phase 1: Assess Existing Conditions	12/10/19	8-10a	Other: One-on-one	Bus to Bus Connection	•Survey participants •Transfers between LBT and OC Bus 42A never seems to align because the OC Bus is always delayed.	AA	NA	NA	Hawaiian Gardens, CA

Cerritos – Pioneer Bl & Del Amo Bl

Location Detail:	<ul style="list-style-type: none"> • Metro 62; COW 1 • OCBus; LBT 191; COW 2 			
Event Day/time:	Monday, November 18, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Bryan Ortiz (Spanish) Nancy Verduco (Spanish)			
Number of participants:	40			
	English	Spanish	Vietnamese	Total
Number of survey collected:	12	4	0	16
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • The most commonly shared comment from community members is that there are not enough OC bus stops/rides that frequent Pioneer Blvd and Del Amo Blvd... time gaps are too large between rides. 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Participating community members seemed very interested. • Others in rush were offered cards 				



Survey Intercept Summary Form

La Habra – S Beach Bl & W La Habra Bl (Royal La Habra Apartments)

Location Detail:	Not recorded			
Event Day/time:	Monday, November 18, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Yarely Ortiz (Spanish) Alexandria Holguin (Spanish)			
Number of participants:	20			
	English	Spanish	Vietnamese	Total
Number of survey collected:	6	2	0	8
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Some reluctance to take survey, because the first question inquires of zip code • Many felt more comfortable by starting with asking which methods of transit they frequent; I adjusted by emphasizing that the survey is to improve the bus system • Many were interested in improving the bus systems 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Not many people at the bus stops, reflective in the number of surveys • Contrary to expectation, the majority of respondents were found closer to the end of time • Consider on-board bus surveying or card distribution 				



Survey Intercept Summary Form

Huntington Beach - Center Ave & Gothard St (Goldenwest Transit Center)

Location Detail:	Transit Center: Route 66, 70EB, 701			
Event Day/time:	Tuesday, November 19, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Priscilla (Spanish) Edna (Spanish)			
Number of participants:	15			
	English	Spanish	Vietnamese	Total
Number of survey collected:	10	0	0	10
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Infrequent bus services • Buses are late • Unreliable schedule/timing • Bike slot on front of bus is outdated and does not accommodate the new, larger bikes 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Community interest was low • Many students were rushing off the bus to get to class • People rushing to work, so few were willing to engage • Conductors mentioned that peak times start at 9am – consider return visit at later time (assuming) to catch more students 				



Survey Intercept Summary Form

Buena Park - La Palma Ave & Beach Blvd

Location Detail:	<ul style="list-style-type: none"> • Stop ID 842 – West/Anaheim Hills-Lakewood; OC 38, LA Metro 460 • Stop ID 783 - South/La Habra- HB; OC 29, OC 529 			
Event Day/time:	Thursday, November 21, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Priscilla S. (Spanish) Alexandria H. (Spanish)			
Number of participants:	40			
	English	Spanish	Vietnamese	Total
Number of survey collected:	8	14	0	22
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Complaints (Eng & Spn) bus never arrives on time • OCTA should use pre-loaded bus fare cards like Metro • Concern for safety around bus stops; mention of a near kidnapping experience • Bus OC 38 does not run in the afternoons 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • The buses passed very frequently with only enough time to survey one person at a time • Consider on-board bus surveying and card distribution 				



Survey Intercept Summary Form

Cerritos - Gridley Rd & 187th St

Location Detail:	<ul style="list-style-type: none"> OCTA 62; Metro: 577; LBT 172, 173, 192; COW 1C OCTA Stop: 8089 – Rt. 30; COW 2 			
Event Day/time:	Thursday, November 21, 2019 8 – 10 AM			
Team member(s) in attendance:	Nancy V. (Spanish) Thomas R.			
Number of participants:	30			
	English	Spanish	Vietnamese	Total
Number of survey collected:	9	0	0	9
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> Most frequent improvement requested is improved bus frequency Commuters mostly utilized OCTA and Long Beach transit buses Many Long Beach Transit buses were completely empty Many buses passed the stop without stopping due to no commuters at stop and no commuters onboard requesting stops 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> <i>Very few travelers using this stop as a final destination</i> <i>Considering the peak travel time, buses had little to no commuters on board</i> <i>Metro 577 had the greatest number of riders on board</i> <i>Consider surveying during PM peak commuting hours</i> <i>Very little interest from commuters in taking the survey</i> 				



Survey Intercept Summary Form

Long Beach - E 7th St & Channel Dr

Location Detail:	<ul style="list-style-type: none"> OCBus: 1, 50, 60 LBT: 45, 46, 81, 91, 92, 93, 94, 96, 121, 171, 175 Metro: 560, 577 			
Event Day/time:	Thursday, November 21, 2019 9 – 11 AM			
Team member(s) in attendance:	Jon M. (Spanish) Danielle R.			
Number of participants:	15			
	English	Spanish	Vietnamese	Total
Number of survey collected:	2	3	0	5
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> What will this impact? Lots of homeless issues on the LA County side Bus cleanliness and safety of riders are a big issue on the LA Metro side OCTA route 1 should pass every 45 mins 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> Survey was a bit long, was unable to finish a couple of surveys all the way through because of the length of it Likely more people during commuter times (before 9 AM or after 4 PM) 				



Survey Intercept Summary Form

Hawaiian Gardens - Norwalk Blvd & Civic Center Dr

Location Detail:	<ul style="list-style-type: none"> • Stop 3106 – 42/A East Seal Beach-Orange • Stop 3107 – 42/A West Orange-Seal Beach; Metro 62; Long Beach Transit 101, 102, 104 			
Event Day/time:	Thursday, November 21, 2019 7:45 – 8:30 AM			
Team member(s) in attendance:	Edna J. (Spanish) Colin V.			
Number of participants:	4			
	English	Spanish	Vietnamese	Total
Number of survey collected:	2	1	0	3
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • They need to create a system so tap cards can be used on different platforms 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Bus frequency at stops is 18 mins...seemed to be running behind • In the mornings, more people were going west rather than going east 				



Survey Intercept Summary Form

Brea - E Birch St & Brea Mall (Brea Mall Transit Center)

Location Detail:	OCTA: 57, 57x, 129, 143, 153; FT 286			
Event Day/time:	Monday, November 25, 2019 8:00 - 10:00 AM			
Team member(s) in attendance:	Yvette (Spanish) Josh			
Number of participants:	12			
	English	Spanish	Vietnamese	Total
Number of survey collected:	7	2	0	9
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Need more frequent travel options due to concern over missing a connection; next connection could be over an hour 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Not many riders connecting to LA • Recommend on-board surveying while in transit 				



Survey Intercept Summary Form

Cerritos - Los Cerritos Center & 183rd St

Location Detail:	Stop 1031: OC Bus 30 - East - Cerritos/Anaheim; Metro 130; NT			
Event Day/time:	Monday, November 25, 2019 8 – 10 AM			
Team member(s) in attendance:	Priscilla S. (Spanish) Danielle R.			
Number of participants:	10			
	English	Spanish	Vietnamese	Total
Number of survey collected:	3	1	0	4
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Riders were highly satisfied with the quality of their overall public transportation experience • Add more stops • Expanded service hours 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Consider surveying at later time; only 15 people were boarding/exiting • Five (5) people spoke Spanish, so Spanish-speaking staff was a necessity • Participant interest was moderate • Riders were rushing to transfer to their next bus 				



Survey Intercept Summary Form

Long Beach - E 2nd St & Pacific Coast Hwy

Location Detail:	Both stops: OCTA: 1; LBT 121,171			
Event Day/time:	Monday, November 25, 2019 8 – 10 AM			
Team member(s) in attendance:	Bryan M. (Spanish) Jon M. (Spanish)			
Number of participants:	10			
	English	Spanish	Vietnamese	Total
Number of survey collected:	6	1	0	7
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Homeless issue is the largest concern for people • Increase frequency of OCTA Route 1 during off-peak hours 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Very few people at this bus stop location • Loud environment made surveying difficult • Would not suggest returning to these stops 				



Survey Intercept Summary Form

Buena Park - Beach Blvd. & Artesia Blvd.

Location Detail:	Stop 761; Metro 460			
Event Day/time:	Tuesday, November 26, 2019 6:30 AM – 8:30 AM			
Team member(s) in attendance:	Bryan (Spanish) Nancy (Spanish)			
Number of participants:	15			
	English	Spanish	Vietnamese	Total
Number of survey collected:	3	5	0	8
Summary (Questions, comments and concerns):				
•				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • The location was fairly slow • Some were really interested and enthusiastic about providing feedback; others were indifferent and hesitant to participate 				



Survey Intercept Summary Form

Anaheim - S Harbor Blvd & W Katella Ave

Location Detail:	OCTA 3509: 50, 82, 200			
Event Day/time:	Tuesday, November 26, 2019 7:30 AM – 9:30 AM			
Team member(s) in attendance:	Edna Jimenez (Spanish) Josh Francis			
Number of participants:	11			
	English	Spanish	Vietnamese	Total
Number of survey collected:	6	1	0	7
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • OC buses are more reliable than LA buses • Weekend service is unreliable and slow • Stop amenities like seating are needed for the elderly 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Few people waiting at the station were traveling to or from Los Angeles County • Stations were very busy with tourists taking the Disneyland shuttles 				



Survey Intercept Summary Form

Cerritos - Gridley Rd & South St

Location Detail:	South/Gridley: OCTA 30; Metro 62; COW 2B; LBT 173 Gridley/187 th : OCTA 30; Metro 62; COW 1C; LBT 172/173/192			
Event Day/time:	Tuesday, November 26, 2019 8 – 10 AM			
Team member(s) in attendance:	Jon M. (Spanish) Danielle R.			
Number of participants:	5			
	English	Spanish	Vietnamese	Total
Number of survey collected:	2	1	0	3
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Participants were happy with OCTA’s service. • Suggested increase service frequency and expanded hours 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • The bus stops were not busy • Stops at the end of the route, so it seemed most people transferred previously 				



Seal Beach - Electric Ave & Main St

Location Detail:	Stop 6830 42/A East Route 171, 175; LBT 131,171			
Event Day/time:	Tuesday, November 26, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Priscilla S. (Spanish) Colin V.			
Number of participants:	5			
	English	Spanish	Vietnamese	Total
Number of survey collected:	1	1	0	2
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Rider had issues with OC Bus drivers and their knowledge of routes/stops & buses cleanliness • Rider likes the cleanliness of LBT buses 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Bus stop has very low ridership; recommend using another location 				



Fullerton - Orangethorpe Ave & Campus Dr

Location Detail:	Stop # 19 (Dock 13) OCTA Line 721			
Event Day/time:	Tuesday, December 3, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Josh F.			
Number of participants:	6			
	English	Spanish	Vietnamese	Total
Number of survey collected:	4	0	0	4
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Bus service is infrequent and slow • Desire more express buses between the two counties • OCTA bus experience is superior to experience on Metro buses 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • There were not a lot of people at the bus stop commuting to Los Angeles or to Orange County from Los Angeles • Recommend riding the buses and collecting surveys in transit 				



Survey Intercept Summary Form

Long Beach - N Studebaker Rd & E Atherton St

Location Detail:	LBT 81, 172, 173, 174			
Event Day/time:	Tuesday, December 3, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Nancy V. (Spanish) Colin V.			
Number of participants:	3			
	English	Spanish	Vietnamese	Total
Number of survey collected:	2	0	0	2
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • One participant was highly interested in the survey and was enthusiastic to give feedback • Another was not fluent in English or Spanish; we did our best to get through the survey 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Very slow area; only three people frequented the bus stops • Buses were mostly empty; no one got off the buses • Those engaged were waiting to board the bus; all from LBT 173 stop on E. Atherton St. 				



Survey Intercept Summary Form

Anaheim - S Harbor Blvd & Disney Way (Disneyland)

Location Detail:	Stop ID: 16944 Buses: 43, 83, 460 (OCTA); 543 (Metro)			
Event Day/time:	Tuesday, December 3, 2019 7:30 AM – 9:30 AM			
Team member(s) in attendance:	Yarely (Spanish) Danielle			
Number of participants:	20			
	English	Spanish	Vietnamese	Total
Number of survey collected:	6	1	0	7
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> Those that do not have to transfer buses typically enjoyed public transportation more 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> The times worked perfectly as we were exposed to both OCTA and LA Metro buses General interest by those who were waiting at the stop, but many people did not have time to be surveyed Most of the commuters were employees of Disneyland or visitors of the park A mix between LA & OC residents 				



Survey Intercept Summary Form

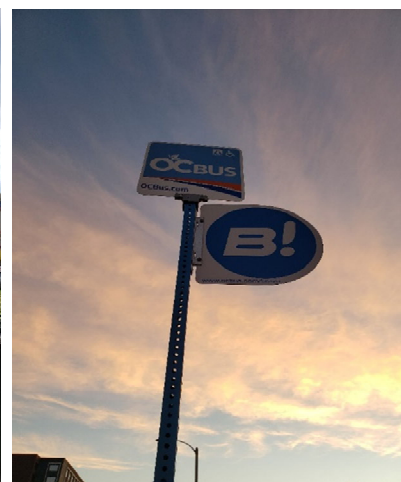
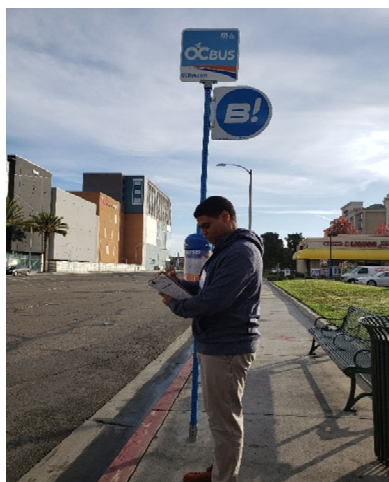
Artesia - South St & Elaine Ave

Location Detail:	South St/ Elaine Ave: OCTA 30; LBT 173; COW 1C Pioneer Blvd/ South St: OCTA 30; LBT 173; COW 1C			
Event Day/time:	Tuesday, December 10, 2019 6:30 AM – 8:30 AM			
Team member(s) in attendance:	Edna J. (Spanish) Thomas			
Number of participants:	1			
	English	Spanish	Vietnamese	Total
Number of survey collected:	1	0	0	1
Summary (Questions, comments and concerns):				
•				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Little to no ridership at these stops or on buses during these hours • Suggest shifting survey window to later time 				



Buena Park - Beach Blvd & Orangethorpe Ave

Location Detail:	Stop 529, Stop 884, OC Bus on Beach Blvd Metro Stop 460			
Event Day/time:	Tuesday, December 10, 2019 6:30 – 8:30 AM			
Team member(s) in attendance:	Nancy (Spanish) Josh F.			
Number of participants:	16			
	English	Spanish	Vietnamese	Total
Number of survey collected:	7	3	0	10
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> • Several individuals complained about: <ul style="list-style-type: none"> ○ Infrequent bus stop services, ○ Unreliable scheduling/timing, ○ Bus drivers not waiting for them even after they have been waved down and are visibly rushing to the bus, and ○ Alcoholism and littering on the buses. • Participants were generally pleased with the OC – LA service • Interest expressed for more bus stop frequency in certain areas 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> • Participants were highly interested in the surveys 				



Survey Intercept Summary Form

Hawaiian Gardens - Norwalk Blvd & E Carson St

Location Detail:	OC Bus 8330, 42A; LBT Stop ID 1892, 1807			
Event Day/time:	Tuesday, December 10, 2019 8 – 10 AM			
Team member(s) in attendance:	Stevie Jon (Spanish)			
Number of participants:	9			
	English	Spanish	Vietnamese	Total
Number of survey collected:	3	0	0	3
Summary (Questions, comments and concerns):				
<ul style="list-style-type: none"> Transfers between LBT and OC Bus 42A never seems to align because the OC Bus is always delayed. 				
Other Notes (community interest level, staffing, booth times, recommendations, etc.):				
<ul style="list-style-type: none"> 				





APPENDIX C

Survey & Materials

- Survey
(English, Spanish & Vietnamese)
- Survey Card
- SurveyMonkey Online Form
(English, Spanish & Vietnamese)

Connect OC-LA Transit Study Intercept Survey

1. Please provide the **zip code** (if known) and the **nearest major intersection** to your:

Home: Zip Code _____ Street 1 _____ Street 2 _____

Most frequent **WEEKDAY** destination: Zip Code _____ Street 1 _____ Street 2 _____

Most frequent **WEEKEND** destination: Zip Code _____ Street 1 _____ Street 2 _____

2. What mode(s) of transportation do you frequently use to travel between Orange County and Los Angeles County?

- OC Bus
- LA Metro Bus
- Long Beach Transit
- Foothill Transit
- Norwalk Transit
- LA Metro Rail
- Metrolink
- Amtrak - Pacific Surfliner

- Rideshare (carpool, vanpool)
- Ridehail (Uber, Lyft, taxi)
- Bike or scooter
- Personal auto
- Other: _____

If you checked any of the boxed selections, please answer A - D.

A. How many days per week do you typically travel between Orange and Los Angeles Counties using public transit? _____

B. When making trips between Orange and Los Angeles Counties, what transfer points (facility or nearest major intersection) do you typically use? (e.g. Transit Center, Park-n-ride, Rail Station, Bus Stop, etc.)

Facility Name _____

Street 1 _____ Street 2 _____

C. How would you rate your typical public transit experience?

Low 1 2 3 4 5 6 High

D. To improve your inter-county travel options, what destinations (location or nearest major intersection) do you wish were better served by transit?(e.g. cities, business parks, shopping centers, etc.)

Location _____

Street 1 _____ Street 2 _____

3. What factors would impact your decision to use public transit between Orange and Los Angeles Counties? (Select up to 5)

- | | | |
|---|--|---|
| <input type="checkbox"/> Faster travel times | <input type="checkbox"/> More service to areas that I travel | <input type="checkbox"/> Improved parking at stops |
| <input type="checkbox"/> More frequent service | <input type="checkbox"/> More direct service (less transfers) | <input type="checkbox"/> Bike parking/lockers |
| <input type="checkbox"/> Expanded hours of service | <input type="checkbox"/> More efficient transfers | <input type="checkbox"/> Pedestrian/bike station access |
| <input type="checkbox"/> Passenger information & trip planning (e.g. real-time bus arrival) | <input type="checkbox"/> Better amenities (e.g. shelter, seating, signage) | <input type="checkbox"/> Nothing would impact my decision |
| <input type="checkbox"/> Cost/fare transfers between systems | <input type="checkbox"/> Improved security and safety | <input type="checkbox"/> Other: _____ |

OPTIONAL QUESTIONS To help us better understand you, please answer the following:

4. How would you best describe your race?
- Hispanic/Latino Asian Native Hawaiian/Pacific Islander American Indian/Alaskan Native Black/African American White/Caucasian Prefer Not to Say
5. Please indicate the combined income for your household per year:
- Under \$30,000 \$30,000 to \$49,999 \$50,000 to \$64,999 \$65,000 to \$84,999 \$85,000 to \$99,999 Above \$100,000 Prefer Not to Say
6. What is your age group?
- Under 13 13 to 17 18 to 24 25 to 34 35 to 44 45 to 59 60 to 64 65 or over Prefer Not to Say
7. Sign-up for information about Connect OC-LA recommendations: Email _____

Nghiên Cứu Kết Nối Giao Thông OC-LA

1. Vui lòng cung cấp mã zip (nếu biết) và giao lộ chính gần với bạn nhất:

Nhà: mã zip _____ đường 1 _____ đường 2 _____

Điểm đến thường xuyên nhất trong TUẦN: mã zip _____ đường 1 _____ đường 2 _____

Điểm đến thường xuyên nhất vào CUỐI TUẦN: mã zip _____ đường 1 _____ đường 2 _____

2. Bạn thường sử dụng (các) phương thức vận chuyển nào để đi lại giữa Quận Cam và Quận Los Angeles?

- Xe buýt OC
- Xe buýt Metro Los Angeles (Metro)
- Long Beach Transit
- Foothill Transit
- Norwalk Transit
- Tàu điện Metro Los Angeles
- Metrolink
- Amtrak - Pacific Surfliner

Nếu bạn đã chọn bất kỳ lựa chọn nào trong hộp, vui lòng trả lời A - D.

A. Bạn thường đi bao nhiêu ngày mỗi tuần giữa Quận Cam và Quận Los Angeles bằng phương tiện giao thông công cộng? _____

B. Khi thực hiện các chuyến đi giữa Quận Orange và Quận Los Angeles, bạn thường sử dụng điểm giao thông nào? (ví dụ: trung tâm giao thông, Park-n-ride, ga đường sắt trong khu vực, trạm xe buýt, ngã tư, v.v.)

Tên cơ sở _____

đường 1 _____ đường 2 _____

C. Bạn đánh giá kinh nghiệm vận chuyển bằng phương tiện giao thông công cộng thường xuyên của mình như thế nào?

Thấp 1 2 3 4 5 6 cao

D. Để cải thiện những lựa chọn đi lại giữa các quận, (những) điểm đến nào bạn muốn được phục vụ tốt hơn khi vận chuyển? (các thành phố), (các khu kinh doanh), (các trung tâm mua sắm, v.v.):

Địa điểm _____

đường 1 _____ đường 2 _____

3. Những yếu tố nào ảnh hưởng đến việc quyết định của bạn trong việc sử dụng phương tiện giao thông công cộng giữa Quận Cam và quận Los Angeles? (chọn tối đa 5)

- | | | |
|---|---|---|
| <input type="checkbox"/> Thời gian di chuyển nhanh hơn | <input type="checkbox"/> Thêm dịch vụ cho các khu vực mà tôi đi lại | <input type="checkbox"/> Bãi đậu xe tại các trạm được cải thiện |
| <input type="checkbox"/> Dịch vụ thường xuyên hơn | <input type="checkbox"/> Dịch vụ trực tiếp hơn (chuyến xe ít hơn) | <input type="checkbox"/> Chỗ đậu xe đạp / tủ khóa |
| <input type="checkbox"/> Giờ dịch vụ mở rộng | <input type="checkbox"/> Chuyển xe hiệu quả hơn | <input type="checkbox"/> Tiếp cận với người đi bộ / chỗ đậu xe đạp |
| <input type="checkbox"/> Thông tin dành cho hành khách và lên kế hoạch cho chuyến đi (ví dụ: thời gian đến thực sự của xe buýt) | <input type="checkbox"/> Tiện nghi tốt hơn (i.e. nơi trú, chỗ ngồi, biển báo) | <input type="checkbox"/> Không có gì ảnh hưởng đến quyết định của tôi |
| <input type="checkbox"/> Chi phí / giá vé chuyển giữa các hệ thống | <input type="checkbox"/> An ninh và an toàn được cải thiện | <input type="checkbox"/> Khác: _____ |

4. Bạn sẽ mô tả tốt nhất chủng tộc của bạn như thế nào?

- Người Tây Ban Nha hay Châu Mỹ La Tinh
 Người Châu Á
 Người Ha-wai Bản Địa/ Người Đảo Thái Bình Dương
 Người Mỹ Da Đỏ/ Thổ Dân Alaska
 Người Mỹ Đen/ Gốc Châu Phi
 Người Mỹ Trắng
 Không muốn trả lời

5. Vui lòng cho biết tổng thu nhập của hộ gia đình cho mọi người được kết hợp trong hộ gia đình của bạn mỗi năm:

- Dưới \$30,000
 \$30,000 Dưới \$49,999
 \$50,000 Dưới \$64,999
 \$65,000 Dưới \$84,999
 \$85,000 Dưới \$99,999
 Trên \$100,000
 Không muốn trả lời

6. Nhóm tuổi của bạn là gì?

- Dưới 13
 13 đến 17
 18 đến 24
 25 đến 34
 35 đến 44
 45 đến 59
 60 đến 64
 65 hoặc hơn
 Không muốn trả lời

7. Vui lòng đăng ký để nhận được thông tin về các dự án nghiên cứu KKH của OC-LA! Email _____



Help us connect transit between Orange and Los Angeles Counties!

Take a short survey at ConnectOC-LA.com

¡Ayúdenos a conectar el transporte público entre los condados de Orange y Los Ángeles!

Conteste una encuesta breve en ConnectOC-LA.com





Help us connect transit between Orange and Los Angeles Counties!

Take a short survey at [ConnectOC-LA.com](https://connectoc-la.com)

Hãy giúp chúng tôi kết nối quá cảnh giữa Quận Cam và Quận Los Angeles!

Hãy tham gia một cuộc khảo sát ngắn tại [ConnectOC-LA.com](https://connectoc-la.com)





Connect OC-LA Transit Study

PAGE TITLE

Help us connect transit between Orange and Los Angeles Counties by completing a quick survey!

Contesta la encuesta en Español: [LINK](#)

Tham gia cuộc khảo sát này bằng tiếng Việt: [LINK](#)

1. Please provide the zip code (if known) and the nearest major intersection to your:

HOME	
(zip code):	<input type="text"/>
Intersection	
(street A / street B):	<input type="text"/>
Most frequent	
<u>WEEKDAY</u> destination	
using transit	
(zip code):	<input type="text"/>
Intersection	
(street A / street B):	<input type="text"/>
Most frequent <u>WEEKEND</u>	
destination using transit	
(zip code):	<input type="text"/>
Intersection	
(street A / street B):	<input type="text"/>

2. What mode(s) of transportation do you frequently use to travel between Orange County and Los Angeles County? (check all that apply)

- OC Bus
- Los Angeles Metro Bus (Metro)
- Long Beach Transit
- Foothill Transit
- Norwalk Transit
- Los Angeles Metro Rail (Metro)
- Metrolink
- Amtrak - Pacific Surfliner
- Rideshare (carpool, vanpool)
- Ridehall (Uber/Lyft, taxi)
- Bike or scooter
- Walk
- Personal auto
- Other:

3. How many days per week do you typically travel between Orange and Los Angeles Counties using public transit?

1 7

4. When making trips between Orange and Los Angeles Counties, what transfer points do you typically use? (e.g. transit center, Park-n-ride, regional rail station, bus stop, intersection, etc.)

Facility Name:

Intersection
(street A. / street B):

5. How would you rate your typical public transit experience? (5 being the highest)

Low 1 5 High

6. To improve your inter-county travel options, what destination(s) do you wish were better served by transit?

Location
(city(ies), business park(s), shopping center(s), etc.):

Intersection
(street A. / street B):

7. What factors would impact your decision to use public transit between Orange and Los Angeles Counties? (select up to 5)

- Faster travel times
- More frequent service
- Expanded hours of service
- Passenger information and trip planning (e.g. real-time bus arrival)
- Cost / fare transfers between systems
- More service to areas that I travel
- More direct service (less transfers)
- More efficient transfers
- Better amenities (i.e. shelter, seating, signage)
- Improved security and safety
- Improved parking at stops
- Bike parking / lockers
- Pedestrian / bike station access
- Nothing would impact my decision
- Other:

8. Thanks for your input! Now, please tell us a little:

EDIT

OPTIONS

LOGIC

MOVE

COPY

DELETE

How would you best describe your race?

Hispanic / Latino

Black / African American

Asian

White / Caucasian

Native Hawaiian / Pacific Islander

Prefer not to say

American Indian / Alaskan Native

9. Please indicate total household income for everyone combined in your household per year:

Under \$30,000

\$85,000 to \$99,999

\$30,000 to \$49,999

Above \$100,000

\$50,000 to \$64,999

Prefer not to say

\$65,000 to \$84,999

10. What is your age group?

Under 13

45 to 59

13 to 17

60 to 64

18 to 24

65 or over

25 to 34

Prefer not to say

35 to 44

11. Please sign-up to receive information about Connect OC-LA recommendations! (E-mail)

NEW QUESTION



or Copy and paste questions

DONE

Estudio de Transporte Público Connect OC-LA

PAGE TITLE

Ayúdenos a conectar el transporte público entre los condados de Orange y Los Ángeles contestando una encuesta breve!

1. Proporcione el código postal (si lo sabe) y la intersección principal más cercana a su:

Hogar (código postal):

Intersección (Calle A./
Calle B):

Destino **ENTRE SEMANA**
más frecuente usando
transporte público (código
postal):

Intersección (Calle A./
Calle B):

Destino **FINES DE SEMANA**
más frecuente usando
transporte público (código
postal):

Intersección (Calle A./
Calle B):

2. ¿Qué modo(s) de transporte utiliza con frecuencia para viajar entre el condado de Orange y el Condado de Los Ángeles? (seleccione todas las opciones que correspondan)

- OC Bus
- Autobuses de Los Angeles Metro (Metro)
- Long Beach Transit
- Foothill Transit
- Norwalk Transit
- Trenes de Los Angeles Metro (Metro)
- Metrolink
- Amtrak - Pacific Surfliner
- Servicio de viajes compartidos (vehículos de uso compartido, camionetas de uso compartido)
- Servicio de transporte a pedido (Uber/Lyft, taxi)
- Bicicleta o scooter
- Caminar
- Automóvil personal
- Otro:

3. ¿Cuántos días a la semana viaja normalmente entre los condados de Orange y Los Ángeles en transporte público?

0 7

4. Cuando hace viajes entre los condados de Orange y Los Ángeles, ¿qué puntos de transferencia suele utilizar? (por ejemplo, un centro de transporte público, un estacionamiento Park-n-ride, una estación ferroviaria regional, una parada de autobús, una intersección, etc.)

Nombre del establecimiento:

Intersección (Calle A / Calle B):

5. ¿Cómo clasificaría su experiencia típica en el transporte público?

(el 6 representa la mejor experiencia)

Bajo 1 6 Alto

6. Para mejorar sus opciones de viaje entre los condados, ¿qué destino(s) desea que tengan un mejor servicio de transporte público?

Lugar (ciudades, centros empresariales, centros comerciales):

Intersección (Calle A / Calle B):

7. ¿Qué factores afectarían su decisión de utilizar el transporte público entre los condados de Orange y Los Ángeles? (seleccione hasta 5 opciones)

- Tiempos de viaje más rápidos
- Servicio más frecuente
- Ampliación del horario de servicio
- Información para pasajeros y planificación de viajes (por ejemplo, horarios de llegada de autobuses en tiempo real)
- Costos/tarifas de transbordos entre sistemas
- Más servicio a las zonas a las que viajo
- Más servicio directo (menos transbordos)
- Transbordos más eficientes
- Mejores comodidades (por ejemplo, sombras en las paradas, asientos, señalamientos)
- Más seguridad
- Mejor estacionamiento en las paradas
- Estacionamiento para bicicletas/casilleros para bicicletas
- Acceso peatonal/para bicicletas a las estaciones
- Nada afectaría mi decisión
- Otro:

8. ¡Gracias por compartir su opinión! Ahora por favor cuéntenos un poco sobre usted.

¿Cómo describiría mejor su raza?

- | | |
|---|--|
| <input type="radio"/> Hispano(a) o latino(a) | <input type="radio"/> De raza negra/Afroamericano(a) |
| <input type="radio"/> Asiático(a) | <input type="radio"/> De raza blanca |
| <input type="radio"/> Nativo(a) de Hawái/Isleño(a) del Pacífico | <input type="radio"/> Prefiero no responder |
| <input type="radio"/> Indio(a) americano(a)/Nativo(a) de Alaska | |

9. Por favor, indique los ingresos totales combinados para todos los miembros de su hogar cada año:

- | | |
|---|---|
| <input type="radio"/> Menos de \$30,000 | <input type="radio"/> \$85,000 a \$99,999 |
| <input type="radio"/> \$30,000 a \$49,999 | <input type="radio"/> Más de \$100,000 |
| <input type="radio"/> \$50,000 a \$64,999 | <input type="radio"/> Prefiero no responder |
| <input type="radio"/> \$65,000 a \$84,999 | |

10. ¿Qué edad tiene?

- | | |
|-----------------------------------|---|
| <input type="radio"/> Menos de 13 | <input type="radio"/> 45 a 59 |
| <input type="radio"/> 13 a 17 | <input type="radio"/> 60 a 64 |
| <input type="radio"/> 18 a 24 | <input type="radio"/> 65 o más |
| <input type="radio"/> 25 a 34 | <input type="radio"/> Prefiero no responder |
| <input type="radio"/> 35 a 44 | |

11. ¡Por favor regístrese para recibir información sobre las recomendaciones de Connect OC-LA! (Correo electrónico)

 NEW QUESTION



or Copy and paste questions

DONE

🔍 PAGE TITLE

Hãy giúp chúng tôi kết nối Quận Cam và Quận Los Angeles bằng cách hoàn thành một cuộc khảo sát ngắn!

1. Vui lòng cung cấp mã zip (nếu biết) và giao lộ chính gần với bạn nhất:

Nhà (mã zip):

Giao lộ (đường A / đường B):

Điểm đến thường xuyên nhất trong TUẦN (mã zip):

Giao lộ (đường A / đường B):

Điểm đến thường xuyên nhất vào CUỐI TUẦN (mã zip):

Giao lộ (đường A / đường B):

2. Bạn thường sử dụng (các) phương thức vận chuyển nào để đi lại giữa Quận Cam và Quận Los Angeles? (Đánh dấu vào tất cả những phần áp dụng)

- Xe buýt OC
- Xe buýt Metro Los Angeles (Metro)
- Long Beach Transit
- Foothill Transit
- Nonwalk Transit
- Tàu điện Metro Los Angeles (Metro)
- Metrolink
- Amtrak - Pacific Surfliner
- Rideshare (đi chung xe ô-tô, đi chung xe van)
- Ridehall (Uber/Lyft, taxi)
- Xe đạp hay xe hủy
- Đi bộ
- Xe ô-tô riêng
- Khác:

3. Bạn thường đi bao nhiêu ngày mỗi tuần giữa Quận Cam và Quận Los Angeles, bạn thường sử dụng phương tiện giao thông công cộng?

0 7

4. Khi thực hiện các chuyến đi giữa Quận Orange và Quận Los Angeles, bạn thường sử dụng điểm giao thông nào? (ví dụ: trung tâm giao thông, Park-n-ride, ga đường sắt trong khu vực, trạm xe buýt, ngã tư, v.v.)

Tên cơ sở:

Giao lộ (đường A / đường B):

5. Bạn đánh giá kinh nghiệm vận chuyển bằng phương tiện giao thông công cộng thường xuyên của mình như thế nào? (5 là cao nhất)

1 6

6. Để cải thiện những lựa chọn đi lại giữa các quận, (những) điểm đến nào bạn muốn được phục vụ tốt hơn khi vận chuyển?

Địa điểm ((các) thành phố),
(các) khu kinh doanh, (các)
trung tâm mua sắm, v.v.):

Giao lộ (đường A / đường B):

7. Những yếu tố nào ảnh hưởng đến việc quyết định của bạn trong việc sử dụng phương tiện giao thông công cộng giữa Quận Cam và quận Los Angeles? (chọn tất cả)

- Thời gian di chuyển nhanh hơn
- Dịch vụ thường xuyên hơn
- Giá dịch vụ rẻ hơn
- Thông tin dành cho hành khách và lên kế hoạch cho chuyến đi (ví dụ: thời gian đến thực sự của xe buýt)
- Chi phí / giá vé chuyển giữa các hệ thống
- Thêm dịch vụ cho các khu vực mà tôi đi lại
- Dịch vụ trực tiếp hơn (chuyển xe ít hơn)
- Chuyển xe hiệu quả hơn
- Tiện nghi tốt hơn (t.ê. nơi trú, chỗ ngồi, biển báo)
- An ninh và an toàn được cải thiện
- Bãi đậu xe tại các trạm được cải thiện
- Chỉ định xe đạp / tư khóa
- Tiếp cận với người đi bộ / chỉ định xe đạp
- Không có gì ảnh hưởng đến quyết định của tôi
- Khác

8. Cảm ơn các ý kiến của bạn! Bây giờ xin vui lòng cho chúng tôi biết một chút về chính bạn.

Bạn sẽ mô tả tốt nhất chủng tộc của bạn như thế nào?

- | | |
|---|---|
| <input type="radio"/> Người Tây Ban Nha hay Châu Mỹ La Tinh | <input type="radio"/> Người Mỹ Đen/Gốc Châu Phi |
| <input type="radio"/> Người Châu Á | <input type="radio"/> Người Mỹ Trắng |
| <input type="radio"/> Người Ha-waii Đồi Đĩa/Người Đảo Thái Bình Dương | <input type="radio"/> Không muốn trả lời |
| <input type="radio"/> Người Mỹ Da Đỏ/Thổ Dân Alaska | |

9. Vui lòng cho biết tổng thu nhập của hộ gia đình cho mọi người được kết hợp trong hộ gia đình của bạn mỗi năm:

- | | |
|---|---|
| <input type="radio"/> Dưới \$30,000 | <input type="radio"/> \$85,000 đến \$99,999 |
| <input type="radio"/> \$30,000 đến \$49,999 | <input type="radio"/> Trên \$100,000 |
| <input type="radio"/> \$50,000 đến \$64,999 | <input type="radio"/> Không muốn trả lời |
| <input type="radio"/> \$65,000 đến \$84,999 | |

10. Nhóm tuổi của bạn là gì?

- | | |
|---------------------------------|--|
| <input type="radio"/> Dưới 13 | <input type="radio"/> 45 đến 59 |
| <input type="radio"/> 13 đến 17 | <input type="radio"/> 60 đến 64 |
| <input type="radio"/> 18 đến 24 | <input type="radio"/> 65 hoặc hơn |
| <input type="radio"/> 25 đến 34 | <input type="radio"/> Không muốn trả lời |
| <input type="radio"/> 35 đến 44 | |

11. Vui lòng đăng ký để nhận được thông tin về các khuyến nghị Kết nối OC-LA! (Email)

 NEW QUESTION 

or Copy and paste questions

DONE



APPENDIX D

Results & Infographics

- SurveyMonkey Reports (English & Spanish)
- Combined Survey Results Data
- Demographic Comparison Analysis
- Origin & Destination Maps
- Infographics (Arellano only)

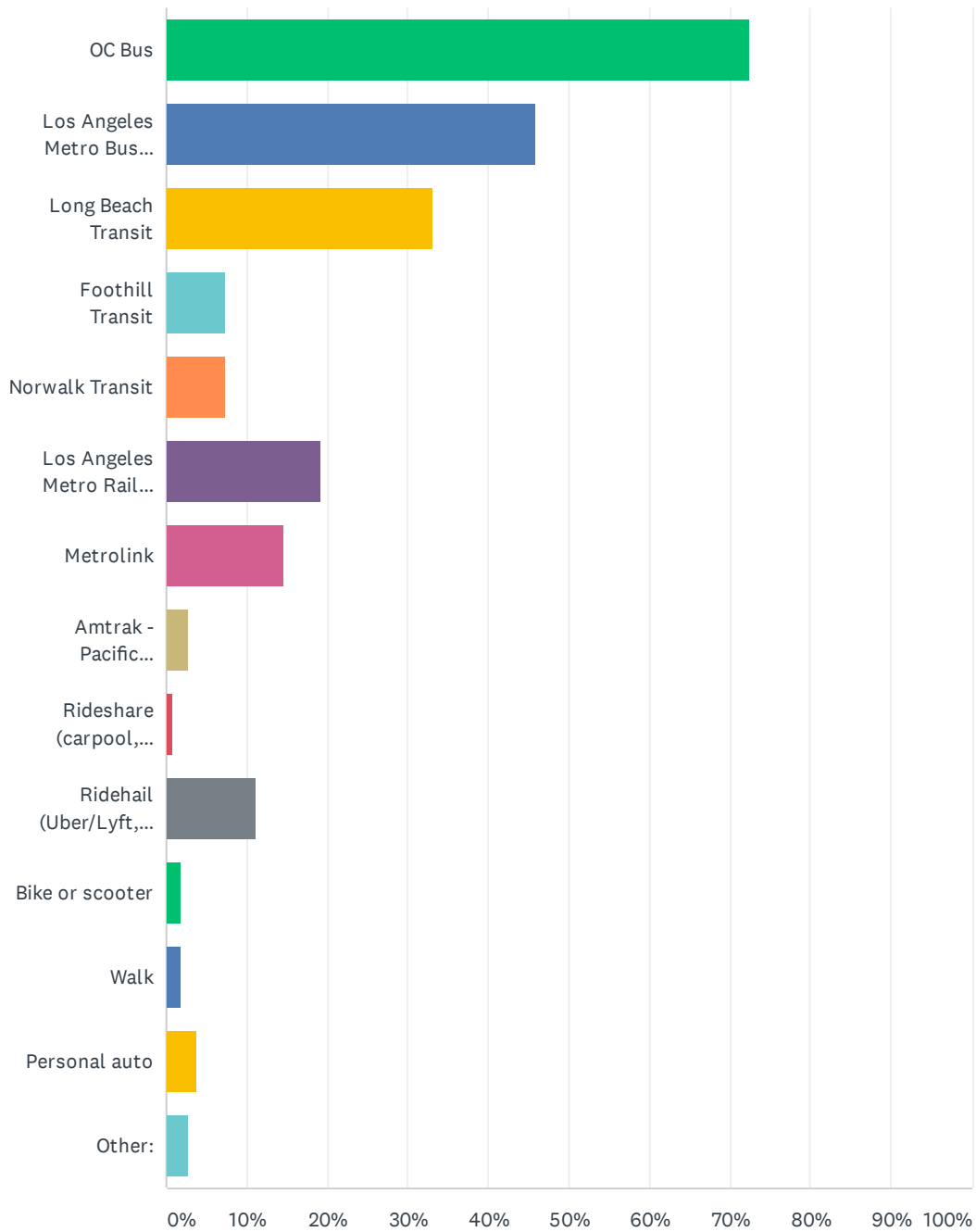
Q1 Please provide the zip code (if known) and the nearest major intersection to your:

Answered: 109 Skipped: 3

ANSWER CHOICES	RESPONSES	
HOME(zip code):	81.65%	89
Intersection(street A / street B):	84.40%	92
Most frequent WEEKDAY destination using transit(zip code):	62.39%	68
Intersection(street A / street B):	80.73%	88
Most frequent WEEKEND destination using transit(zip code):	27.52%	30
Intersection(street A / street B):	38.53%	42

Q2 What mode(s) of transportation do you frequently use to travel between Orange County and Los Angeles County? (check all that apply)

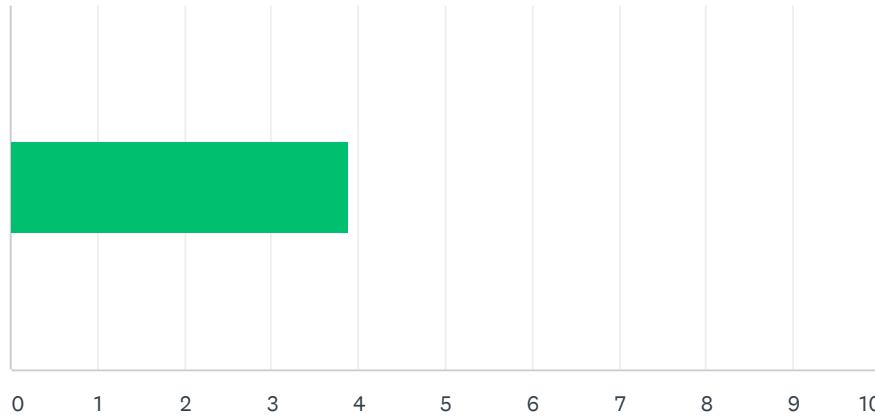
Answered: 109 Skipped: 3



ANSWER CHOICES	RESPONSES	
OC Bus	72.48%	79
Los Angeles Metro Bus (Metro)	45.87%	50
Long Beach Transit	33.03%	36
Foothill Transit	7.34%	8
Norwalk Transit	7.34%	8
Los Angeles Metro Rail (Metro)	19.27%	21
Metrolink	14.68%	16
Amtrak - Pacific Surfliner	2.75%	3
Rideshare (carpool, vanpool)	0.92%	1
Ridehail (Uber/Lyft, taxi)	11.01%	12
Bike or scooter	1.83%	2
Walk	1.83%	2
Personal auto	3.67%	4
Other:	2.75%	3
Total Respondents: 109		

Q3 How many days per week do you typically travel between Orange and Los Angeles Counties using public transit?

Answered: 95 Skipped: 17



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	369	95
Total Respondents: 95			

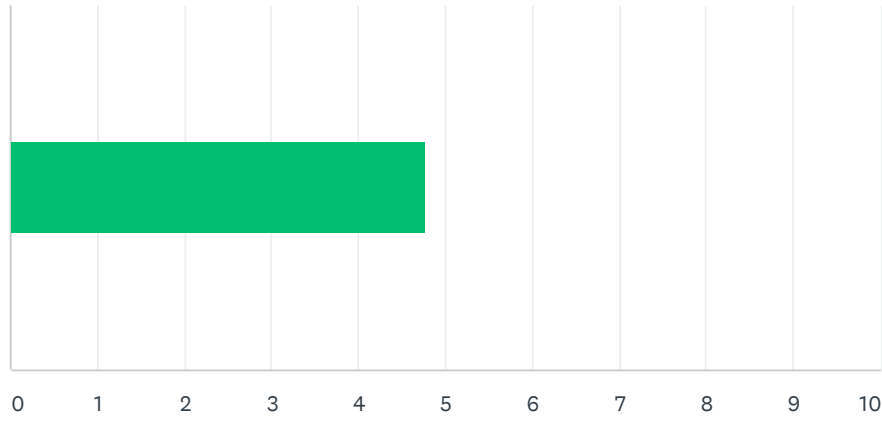
Q4 When making trips between Orange and Los Angeles Counties, what transfer points do you typically use? (e.g. transit center, Park-n-ride, regional rail station, bus stop, intersection, etc.)

Answered: 89 Skipped: 23

ANSWER CHOICES	RESPONSES	
Facility Name:	89.89%	80
Intersection(street A / street B):	48.31%	43

Q5 How would you rate your typical public transit experience? (6 being the highest)

Answered: 92 Skipped: 20



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	5	438	92
Total Respondents: 92			

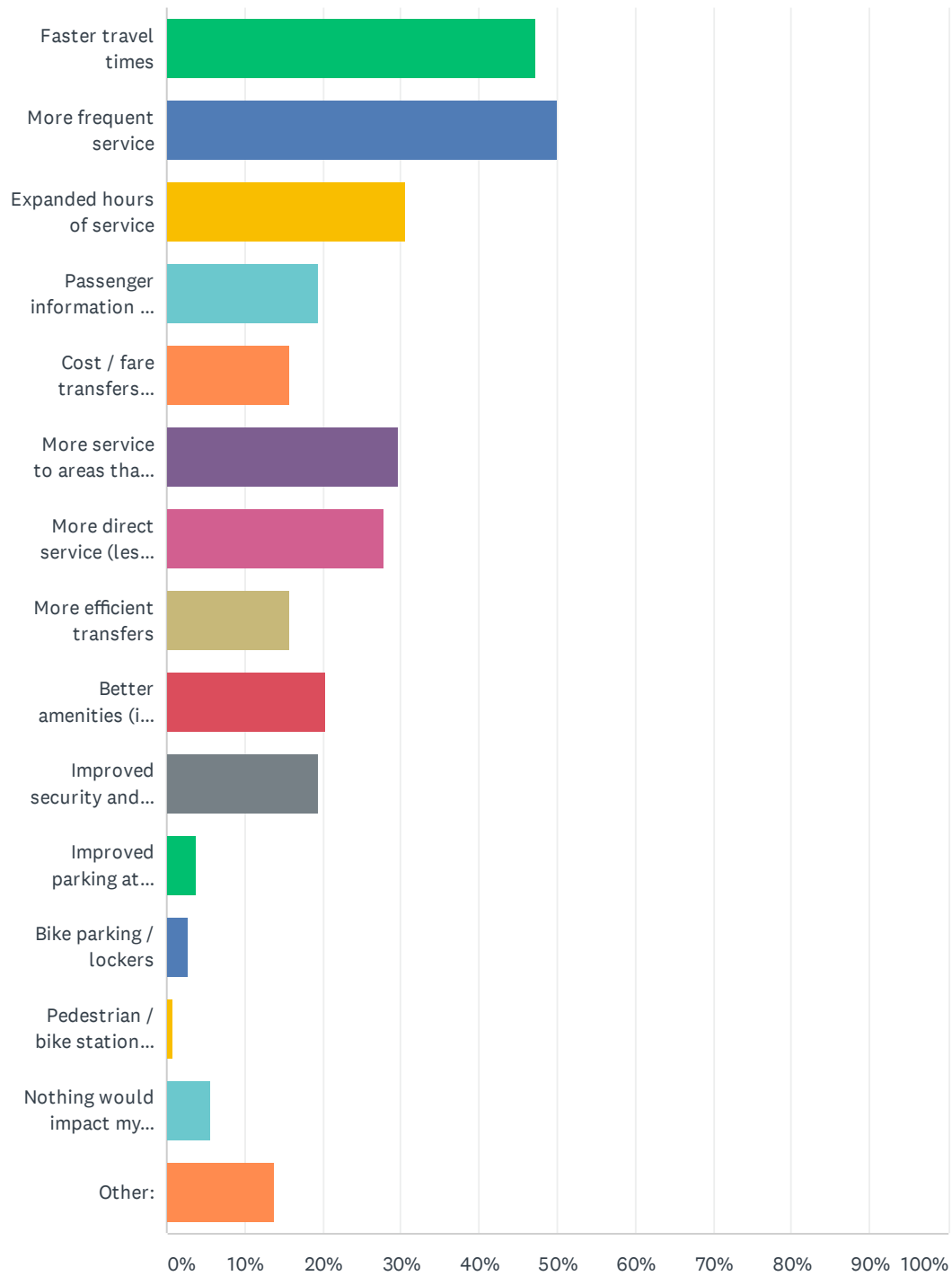
Q6 To improve your inter-county travel options, what destination(s) do you wish were better served by transit?

Answered: 72 Skipped: 40

ANSWER CHOICES	RESPONSES	
Location(city(ies), business park(s), shopping center(s), etc.):	98.61%	71
Intersection(street A / street B):	38.89%	28

Q7 What factors would impact your decision to use public transit between Orange and Los Angeles Counties? (select up to 5)

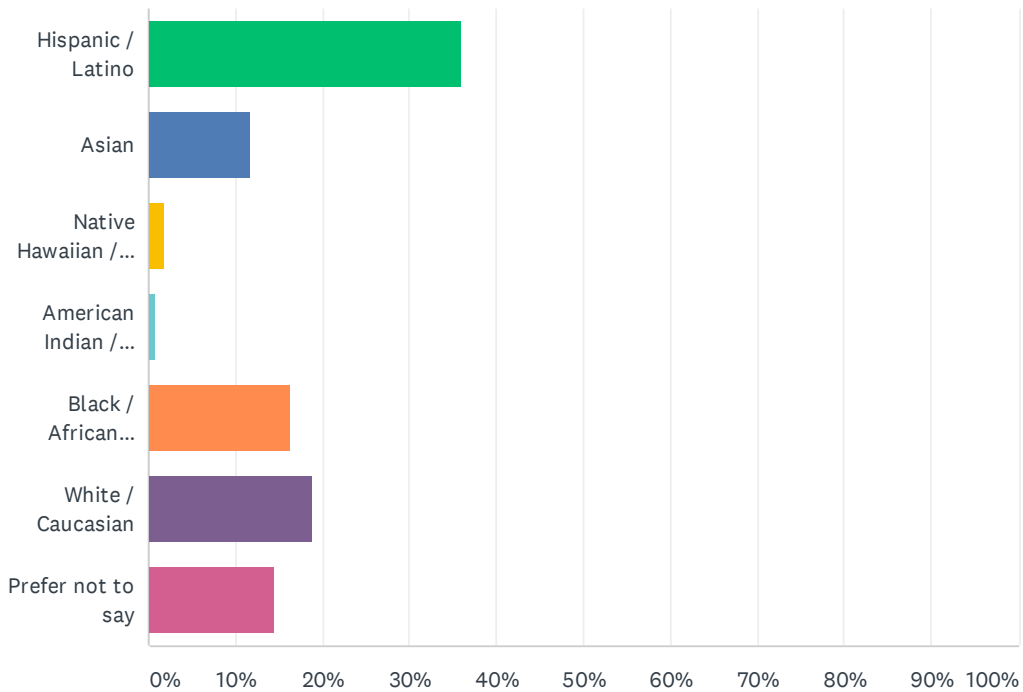
Answered: 108 Skipped: 4



ANSWER CHOICES	RESPONSES	
Faster travel times	47.22%	51
More frequent service	50.00%	54
Expanded hours of service	30.56%	33
Passenger information and trip planning (e.g. real-time bus arrival)	19.44%	21
Cost / fare transfers between systems	15.74%	17
More service to areas that I travel	29.63%	32
More direct service (less transfers)	27.78%	30
More efficient transfers	15.74%	17
Better amenities (i.e. shelter, seating, signage)	20.37%	22
Improved security and safety	19.44%	21
Improved parking at stops	3.70%	4
Bike parking / lockers	2.78%	3
Pedestrian / bike station access	0.93%	1
Nothing would impact my decision	5.56%	6
Other:	13.89%	15
Total Respondents: 108		

Q8 Thanks for your input! Now, please tell us a little about yourself. How would you best describe your race?

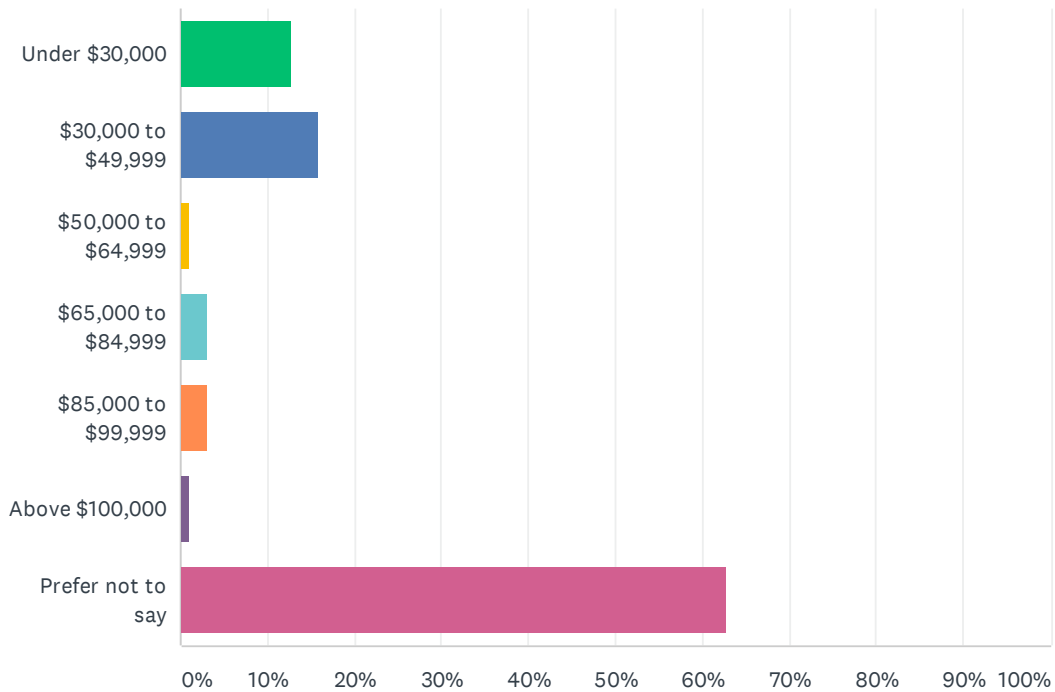
Answered: 111 Skipped: 1



ANSWER CHOICES	RESPONSES	
Hispanic / Latino	36.04%	40
Asian	11.71%	13
Native Hawaiian / Pacific Islander	1.80%	2
American Indian / Alaskan Native	0.90%	1
Black / African American	16.22%	18
White / Caucasian	18.92%	21
Prefer not to say	14.41%	16
TOTAL		111

Q9 Please indicate total household income for everyone combined in your household per year:

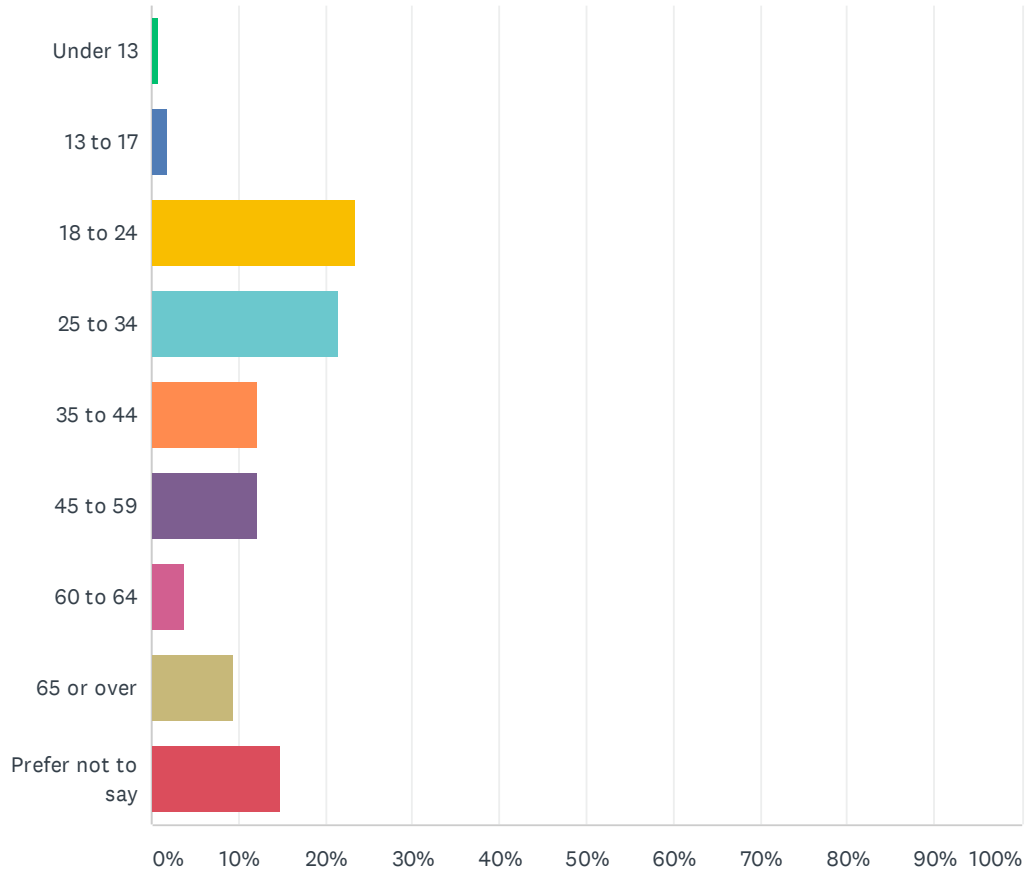
Answered: 94 Skipped: 18



ANSWER CHOICES	RESPONSES	
Under \$30,000	12.77%	12
\$30,000 to \$49,999	15.96%	15
\$50,000 to \$64,999	1.06%	1
\$65,000 to \$84,999	3.19%	3
\$85,000 to \$99,999	3.19%	3
Above \$100,000	1.06%	1
Prefer not to say	62.77%	59
TOTAL		94

Q10 What is your age group?

Answered: 107 Skipped: 5



ANSWER CHOICES	RESPONSES	
Under 13	0.93%	1
13 to 17	1.87%	2
18 to 24	23.36%	25
25 to 34	21.50%	23
35 to 44	12.15%	13
45 to 59	12.15%	13
60 to 64	3.74%	4
65 or over	9.35%	10
Prefer not to say	14.95%	16
TOTAL		107

Q11 Please sign-up to receive information about Connect OC-LA recommendations! (E-mail)

Answered: 27 Skipped: 85

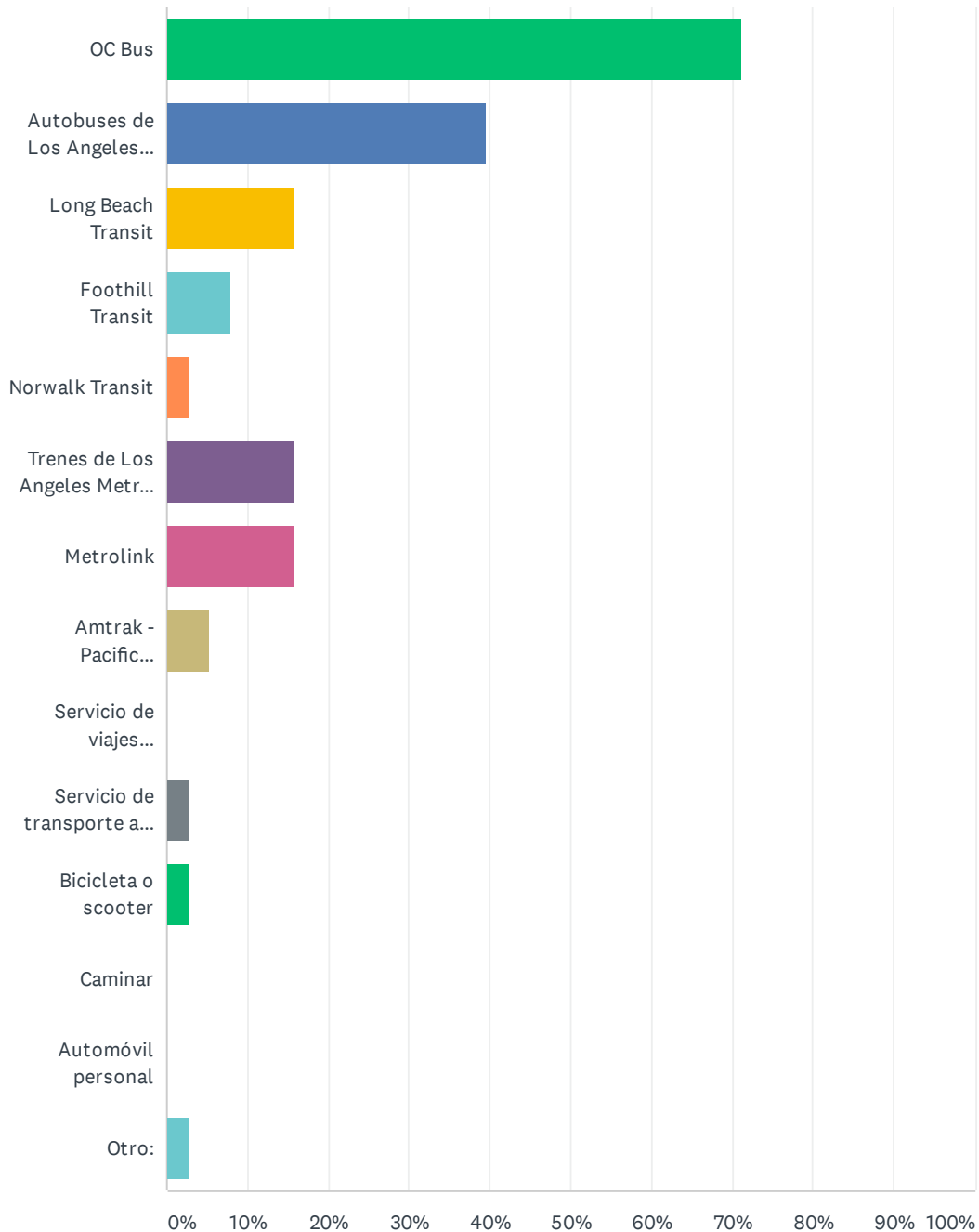
Q1 Proporcione el código postal (si lo sabe) y la intersección principal más cercana a su:

Answered: 38 Skipped: 1

ANSWER CHOICES	RESPONSES	
Hogar (código postal):	63.16%	24
Intersección (Calle A / Calle B):	89.47%	34
Destino ENTRE SEMANA más frecuente usando transporte público (código postal):	60.53%	23
Intersección (Calle A / Calle B):	84.21%	32
Destino FINES DE SEMANA más frecuente usando transporte público (código postal):	18.42%	7
Intersección (Calle A / Calle B):	23.68%	9

Q2 ¿Qué modo(s) de transporte utiliza con frecuencia para viajar entre el condado de Orange y el Condado de Los Ángeles? (seleccione todas las opciones que correspondan)

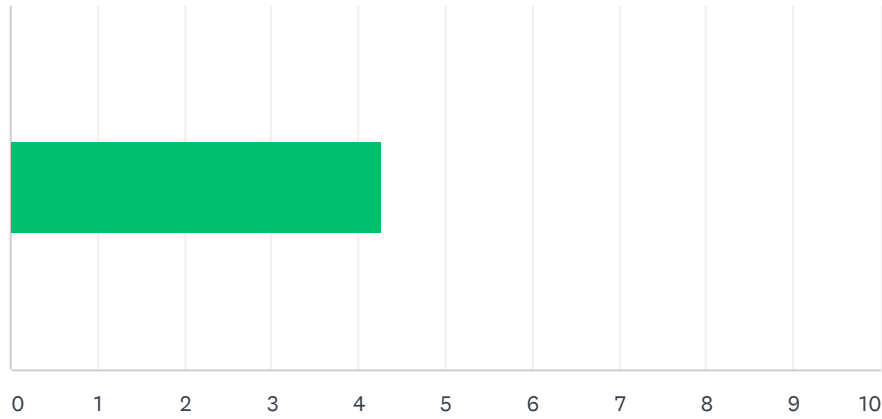
Answered: 38 Skipped: 1



ANSWER CHOICES	RESPONSES	
OC Bus	71.05%	27
Autobuses de Los Angeles Metro (Metro)	39.47%	15
Long Beach Transit	15.79%	6
Foothill Transit	7.89%	3
Norwalk Transit	2.63%	1
Trenes de Los Angeles Metro (Metro)	15.79%	6
Metrolink	15.79%	6
Amtrak - Pacific Surfliner	5.26%	2
Servicio de viajes compartidos (vehículos de uso compartido, camionetas de uso compartido)	0.00%	0
Servicio de transporte a pedido (Uber/Lyft, taxi)	2.63%	1
Bicicleta o scooter	2.63%	1
Caminar	0.00%	0
Automóvil personal	0.00%	0
Otro:	2.63%	1
Total Respondents: 38		

Q3 ¿Cuántos días a la semana viaja normalmente entre los condados de Orange y Los Ángeles en transporte público?

Answered: 30 Skipped: 9



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	128	30
Total Respondents: 30			

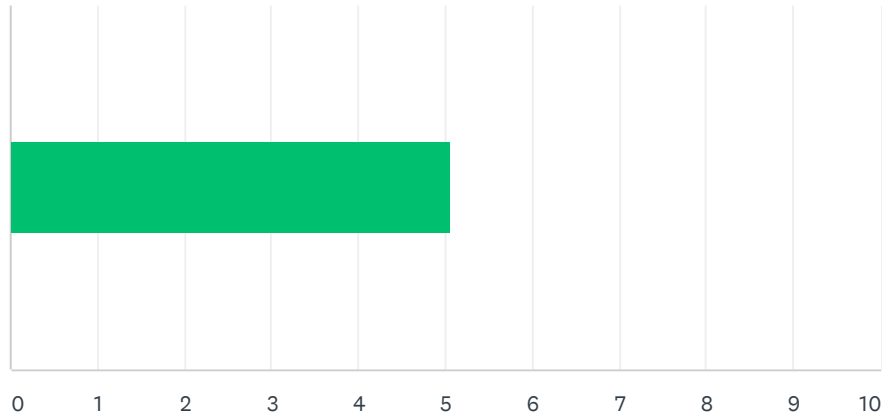
Q4 Cuando hace viajes entre los condados de Orange y Los Ángeles, ¿qué puntos de transferencia suele utilizar? (por ejemplo, un centro de transporte público, un estacionamiento Park-n-ride, una estación ferroviaria regional, una parada de autobús, una intersección, etc.)

Answered: 29 Skipped: 10

ANSWER CHOICES	RESPONSES	
Nombre del establecimiento:	93.10%	27
Intersección (Calle A / Calle B):	37.93%	11

Q5 ¿Cómo clasificaría su experiencia típica en el transporte público?(el 6 representa la mejor experiencia)

Answered: 34 Skipped: 5



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	5	172	34
Total Respondents: 34			

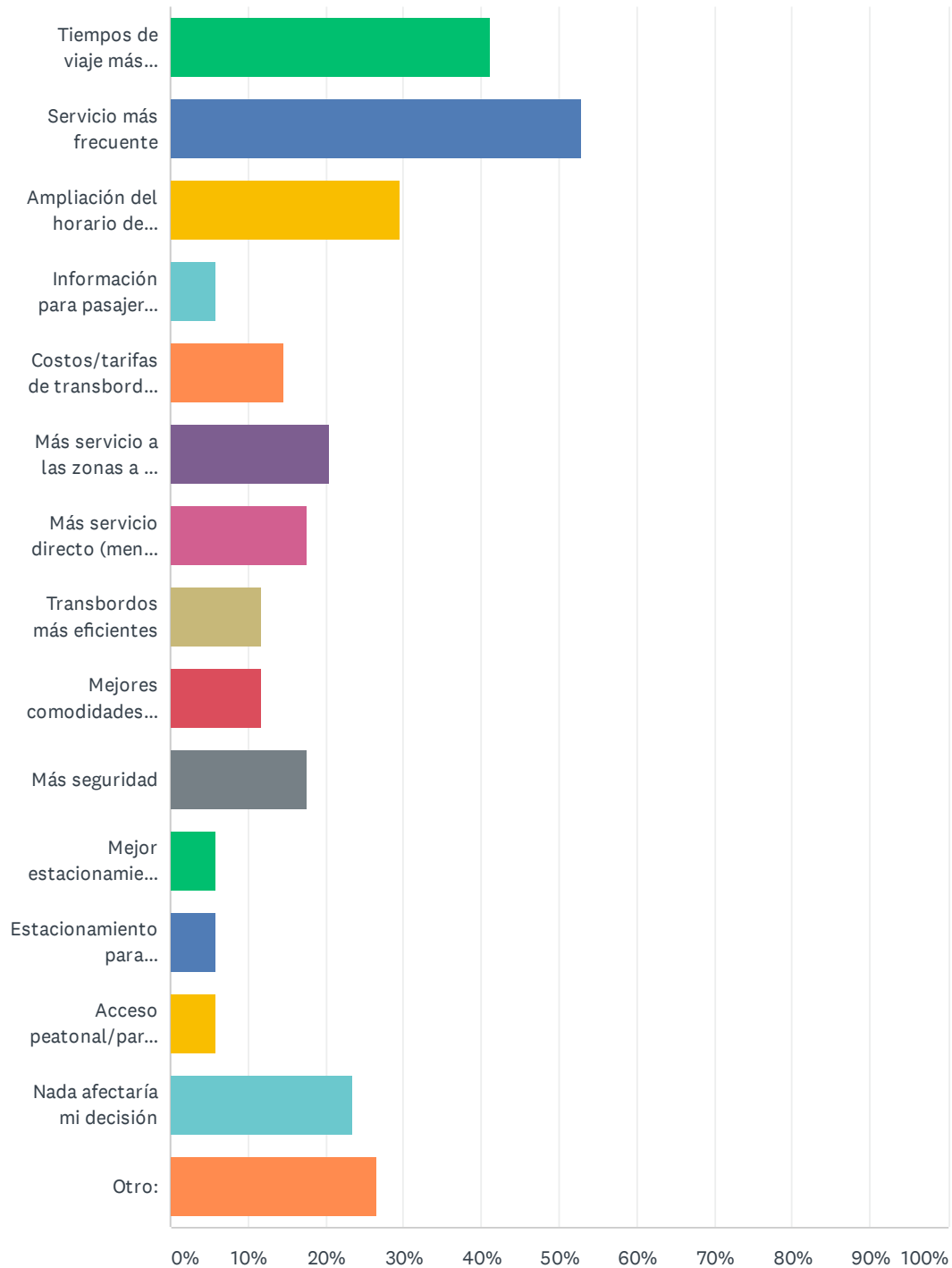
Q6 Para mejorar sus opciones de viaje entre los condados, ¿qué destino(s) desea que tengan un mejor servicio de transporte público?

Answered: 19 Skipped: 20

ANSWER CHOICES	RESPONSES	
Lugar (ciudades, centros empresariales, centros comerciales):	100.00%	19
Intersección (Calle A / Calle B):	57.89%	11

Q7 ¿Qué factores afectarían su decisión de utilizar el transporte público entre los condados de Orange y Los Ángeles? (seleccione hasta 5 opciones)

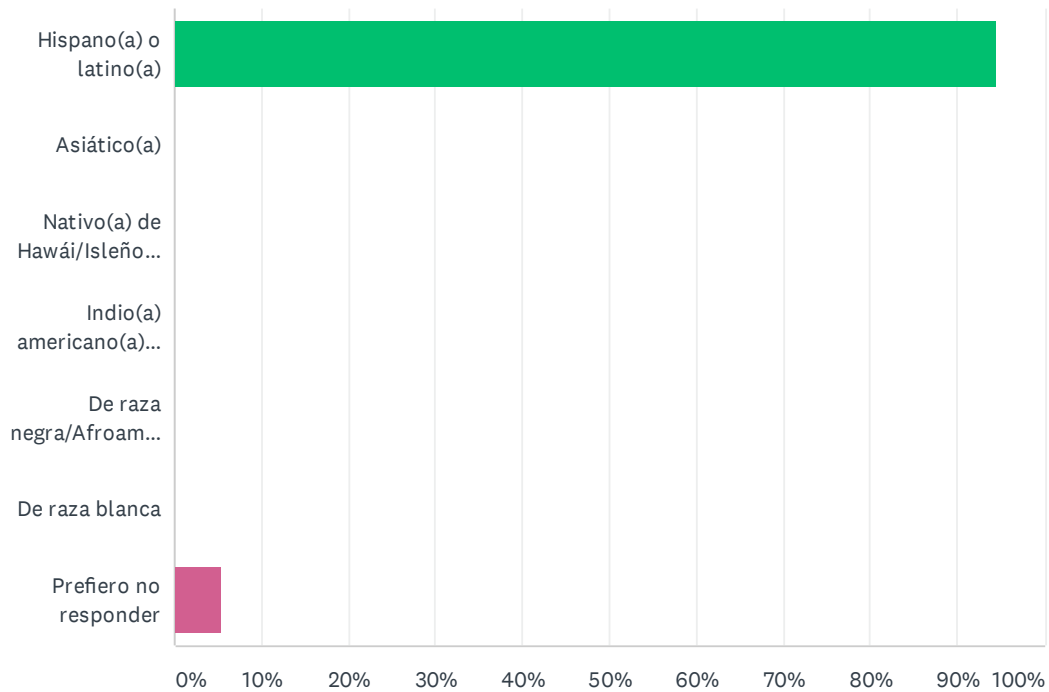
Answered: 34 Skipped: 5



ANSWER CHOICES	RESPONSES	
Tiempos de viaje más rápidos	41.18%	14
Servicio más frecuente	52.94%	18
Ampliación del horario de servicio	29.41%	10
Información para pasajeros y planificación de viajes (por ejemplo, horarios de llegada de autobuses en tiempo real)	5.88%	2
Costos/tarifas de transbordos entre sistemas	14.71%	5
Más servicio a las zonas a las que viaja	20.59%	7
Más servicio directo (menos transbordos)	17.65%	6
Transbordos más eficientes	11.76%	4
Mejores comodidades (por ejemplo, sombras en las paradas, asientos, señalamientos)	11.76%	4
Más seguridad	17.65%	6
Mejor estacionamiento en las paradas	5.88%	2
Estacionamiento para bicicletas/casilleros para bicicletas	5.88%	2
Acceso peatonal/para bicicletas a las estaciones	5.88%	2
Nada afectaría mi decisión	23.53%	8
Otro:	26.47%	9
Total Respondents: 34		

Q8 ¡Gracias por compartir su opinión! Ahora por favor cuéntenos un poco sobre usted. ¿Cómo describiría mejor su raza?

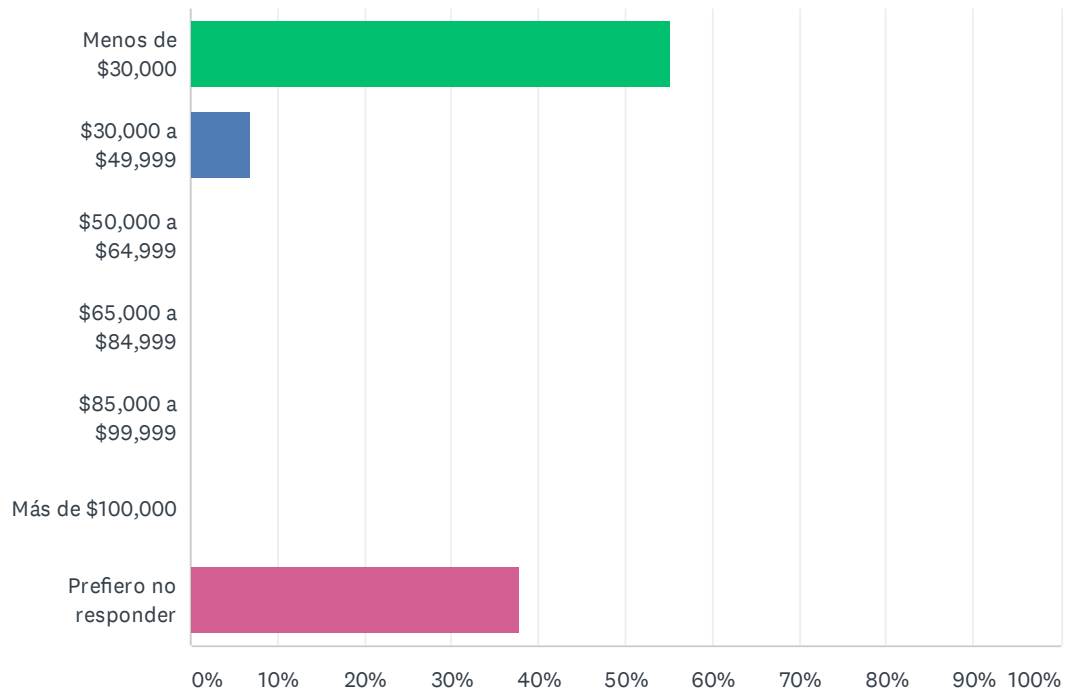
Answered: 37 Skipped: 2



ANSWER CHOICES	RESPONSES	
Hispano(a) o latino(a)	94.59%	35
Asiático(a)	0.00%	0
Nativo(a) de Hawái/Isleño(a) del Pacífico	0.00%	0
Indio(a) americano(a)/Nativo(a) de Alaska	0.00%	0
De raza negra/Afroamericano(a)	0.00%	0
De raza blanca	0.00%	0
Prefiero no responder	5.41%	2
TOTAL		37

Q9 Por favor, indique los ingresos totales combinados para todos los miembros de su hogar cada año:

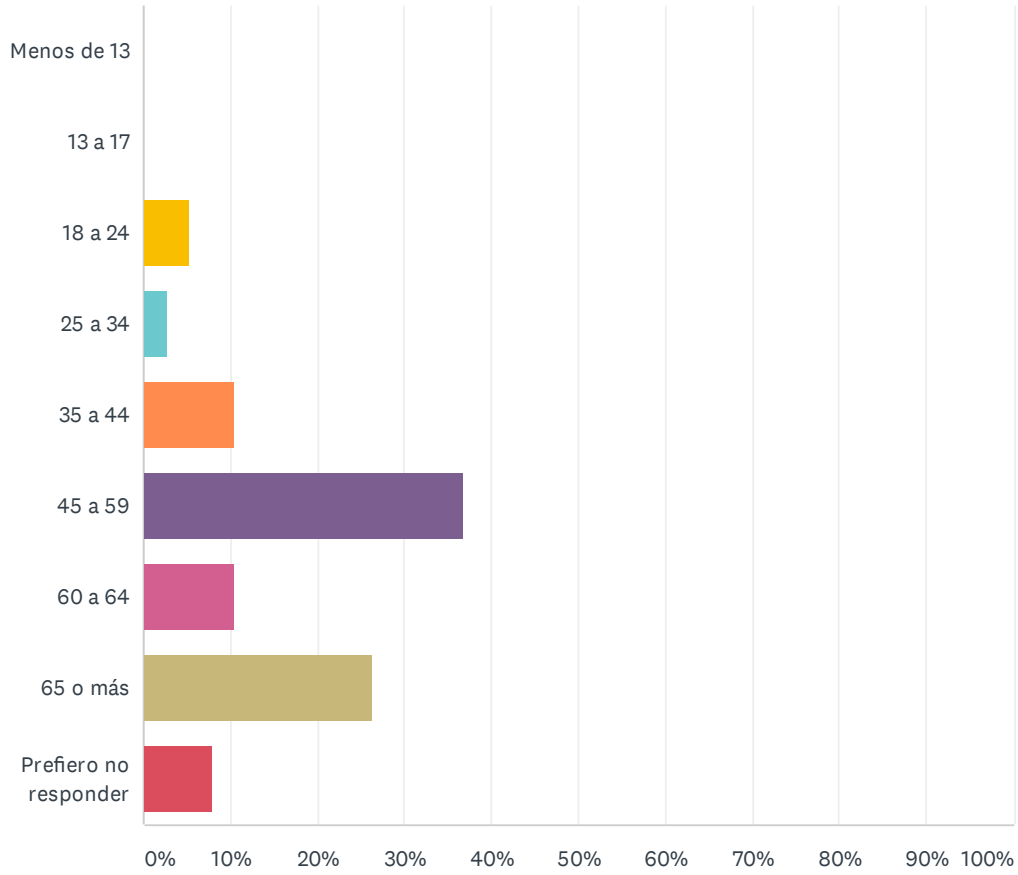
Answered: 29 Skipped: 10



ANSWER CHOICES	RESPONSES	
Menos de \$30,000	55.17%	16
\$30,000 a \$49,999	6.90%	2
\$50,000 a \$64,999	0.00%	0
\$65,000 a \$84,999	0.00%	0
\$85,000 a \$99,999	0.00%	0
Más de \$100,000	0.00%	0
Prefiero no responder	37.93%	11
TOTAL		29

Q10 ¿Qué edad tiene?

Answered: 38 Skipped: 1



ANSWER CHOICES	RESPONSES	
Menos de 13	0.00%	0
13 a 17	0.00%	0
18 a 24	5.26%	2
25 a 34	2.63%	1
35 a 44	10.53%	4
45 a 59	36.84%	14
60 a 64	10.53%	4
65 o más	26.32%	10
Prefiero no responder	7.89%	3
TOTAL		38

Q11 ¡Por favor regístrese para recibir información sobre las recomendaciones de Connect OC-LA! (Correo electrónico)

Answered: 1 Skipped: 38

Connect OC-LA

Rider Survey Data

January 20, 2020

Survey ID	Respondent ID	1a_Home	1b_Intersection(street A / street B):	1c_Most	1d_Intersection(street A / street B):	1e_Most frequent WEEKEND destination using transit(zip code):	1f_Intersection(street A / street B):	2a_OC Bu	2b_Los A	2c_Long	2d_Footh	2e_Norwa	2f_Los A	2g_Metro
ENG-001	11153149134	90805	Atlantic/ Del amo blvd	92802	Harbor Blvd / ball rd	92802	Harbor Blvd / ball ed	0	1	1	0	0	1	0
ENG-002	11156832862	92831			Downtown Lot			1	0	0	0	0	1	0
ENG-003	11157066501	92867	East Collins / Tustin St.	92841	Gothard / Edinger			-9	-9	-9	-9	-9	-9	-9
ENG-004	11157099776	92707	Bristol / Edinger	92705	Grand / Edinger	92701	17th / Spurgeon	1	1	1	0	0	0	0
ENG-005	11160227125	92805	Did not want to disclose	92647	Beach and Edinger		Red Hill	1	0	0	0	0	0	0
ENG-006	11160246347	92804	Beach and Ball	92708	Harbor and Edinger			1	0	0	0	0	0	0
ENG-007	11160252644	92647	Gothard and Beach	92606	Harvard and Irvine			1	0	0	0	0	0	0
ENG-008	11160271278	92683	Westminster and Goldenwest	92704	McFadden and Harbor	92704	Harbor and 1st	1	0	0	0	0	0	0
ENG-009	11160352407	92867	Orange - East Collins and Tustin St	92841	Gothard and Bella Terra/Edinger			-9	-9	-9	-9	-9	-9	-9
ENG-010	11160364173	92707	Santa Ana - Bristol and Edinger	92705	Santa Ana - Grand and Edinger	92701	Santa Ana - 17th and Spurgeon	1	1	1	0	0	0	0
ENG-011	11160396830	92647	Huntington Beach - Center Plaza	92647	Orange and Goldenwest	90621	9th and Goldenwest	1	1	1	0	0	0	0
ENG-012	11163841310	90603			Newport			1	0	0	1	0	0	0
ENG-013	11163849017	92806			Whittier			1	0	0	0	0	0	0
ENG-014	11163860634	92821		90013	Downtown LA			0	1	0	1	0	0	0
ENG-015	11163865364	90631		92832				1	0	0	0	0	0	0
ENG-016	11163871012		La Habra		Palm Street			1	0	0	0	0	0	0
ENG-017	11163876981	90703		90703		90703		0	1	0	0	0	1	0
ENG-018	11163882421	90807		90650	Imperial and Pioneer			0	1	1	0	0	0	0
ENG-019	11163890761	90715		92802	Disneyland			1	0	0	0	0	0	0
ENG-020	11163899108	90716		90638	Cerritos			0	1	0	0	1	0	0
ENG-021	11163896836	91709	Gridley/ 183rd					0	0	0	0	0	1	0
ENG-022	11163931711	92840	Chapman/Lewis	92805	La Palma/ Lincoln			1	0	0	0	0	0	0
ENG-023	11163920559	92626	Long Beach/Josephine	92831	Cal State Fullerton			1	0	0	0	0	0	1
ENG-024	11163914251	90621	Knott ave/ Orangethorpe	90601				1	1	0	0	0	0	0
ENG-025	11163908002	90701	Gridley/ South	90701	Gridley/ 184th	90701	Gridley/ 184th	1	1	1	0	0	0	0
ENG-026	11163904386			90703	Gridley/ 183rd			1	0	0	0	0	0	0
ENG-027	11163906882	90715		90650	Alondra and Studebaker			0	1	1	0	1	0	0
ENG-028	11163912401	90715		90703	South St. and Gridley St.			0	1	0	0	1	0	0
ENG-029	11163919687	90805		90008	Crenshaw and Vernon			0	1	0	0	0	1	1
ENG-030	11163924673	90715	Pioneer and Del Amo Blvd					1	0	1	0	0	0	0
ENG-031	11163933953	90715	Pioneer and Del Amo					1	1	0	0	0	0	0
ENG-032	11163945147	90712	South/ Lakewood	90716	Carson St/ Norwalk			0	1	1	0	0	0	0
ENG-033	11163940037	90703	183rd/ Gridley	90503	Del Amo/ Palos Verde			0	0	1	0	0	0	0
ENG-034	11163935802	90701	South/ Gridley	90712	Paramount/ Del Amo			0	0	1	0	0	0	0
ENG-035	11163946670	90716	Norwalk and Carson	90715	Pioneer and Del Amo			1	0	0	0	0	0	0
ENG-036	11163957790	90716		92801	La Palma and Brookhurst	92801	La Palma and Brookhurst	1	0	0	0	0	0	0
ENG-037	11163967868	90805	Atlantic and South St.			OC	Yorba Linda	1	0	1	0	0	0	0
ENG-038	11164482822	90810	Santa Fe Ave/ Wardlow Rd	92802	Clark St/ Candlewood St	92802	Katella Ave/ Harbor Blvd	1	1	1	0	1	1	0
ENG-039	11164082347	90740	Seal Beach	90810	Carson/Lakewood	90802	Ocean Blvd/Long Beach Blvd	0	0	1	0	0	0	0
ENG-040	11164086908	90716	Carson/Norwalk	90810	Carson/Lakewood			0	0	1	0	0	0	0
ENG-041	11164502192	90803	7th/ Channel	90620	Westminster/ Beach Blvd			1	0	1	0	0	1	0
ENG-042	11166697183	90620	Oleander and Baldwin Park	90620	La Palma and West	90620	La Palma and West	1	1	0	0	0	0	0
ENG-043	11166703149	90620	Beach and Palma					1	0	0	0	0	0	0
ENG-044	11166709097	92804	Lincoln and Beach	92647	Slater and Beach			1	1	0	0	0	0	0
ENG-045	11166714379	90638	La Mirada - Alondra and Escolona	92806	Anaheim - Canyon Station			1	1	0	0	0	0	1
ENG-046	11166722405	90715	Bloomfield and Del Amo	92647	Goldenwest and College			1	0	0	0	0	0	0
ENG-047	11166732303	90620	Beach and La Palma	92801	Harbor and La Palma			1	1	0	0	0	0	0
ENG-048	11166736500			92805	Sycamore Jr. High			1	0	0	0	0	0	0
ENG-049	11166746504		Western	90620	Beach and La Palma (not serviced frequently enough)			1	0	0	0	0	0	0
ENG-050	11166866063	92647	Beach and Edinger	92706	Westminster and Bristol			1	1	0	0	0	0	1
ENG-051	11166976318	92841	Garden Grove and Edwards	92780	MetroLink (Tustin) - Edinger and Jamboree			1	0	0	0	0	0	0
ENG-052	11166982035	90621	Beach and Commonwealth	92649	Huntington Beach - Springdale and Edinger	92649	Huntington Beach - Springdale and Edinger	0	1	0	0	0	0	1
ENG-053	11172865804	91791	Azusa Ave / Grand Ave	92831	Nutwood Ave / State College Blvd			0	0	0	1	0	0	0
ENG-054	11172891636	91709	Payton / Chino Ave	92831	Nutwood Ave / State College Blvd	91730	Center Ave / 4th St	0	0	0	0	0	0	0
ENG-055	11173024168	91789	Calle Sol / Walnut	92831	State College Blvd / Nutwood Ave	91789	Valley Blvd / Grand Ave	1	0	0	0	0	0	0
ENG-056	11173045180	92832	Orangethorpe / Highland	91764	Mill Circle / Milliken			0	0	0	1	0	0	0
ENG-057	11173057164	92821	Kramer / Lambert	91765	Diamond Bar / Sunset			0	0	0	1	0	0	0
ENG-058	11173068604	92821	Brea Blvd / Imperial	91768	Pomona Transit Center			0	0	0	1	0	0	0

Connect OC-LA

Rider Survey Data

January 20, 2020

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ENG-059	11173077982	91766	Hamilton / Mission			Varies: Garden Grove, Westminster, Huntington Beach, Los Angeles, Long Beach, Cerritos		1	1	1	1	1	1	1
ENG-060	11173220994	90706	Bellflower / Rose	92801	Harbor / Julianna	92801	Harbor / Julianna	1	0	1	0	0	0	0
ENG-061	11173251080	92844	Beach Blvd / Garden Grove	90650	138th / Studebaker			1	1	0	0	0	1	0
ENG-062	11173237754	92840	Katella / Brookhurst	90747	Cal State Dominguez Hills - Victoria / Tam			1	1	0	0	0	0	0
ENG-063	11173577568	90810	Santa Fe Ave/ 21st St	90803	Pacific Coast Highway/ 2nd St			0	1	1	0	0	0	0
ENG-064	11173581309	90803	Cordova/ Garibaldi	92660	Newport Center Dr/ Anarapa Dr			1	0	0	0	0	0	1
ENG-065	11173609081	90802	Cherry/ Ocean	92663	Tustin/ Pacific Coast Highway			1	0	1	0	0	0	0
ENG-066	11173616062	90806	Willow/Magnolia	92649	Sunset Beach/ Pacific Coast Highway			1	0	1	0	0	0	0
ENG-067	11173628422	90262	Imperial/ Long Beach	90804	E 7th St/ N Bellflower Blvd			1	1	0	0	0	1	0
ENG-068	11173642845	90803	Marina Dr/ E 2nd St	92841	Lampson Ave/Brookhurst St			1	0	1	0	0	0	0
ENG-069	11175944705							1	0	0	0	0	0	0
ENG-070	11176077075	90671	Beach Blvd & Artesia	92683	Beach & Trask			1	1	0	0	0	0	0
ENG-071	11176069046	91748	Colima & Rowland Heights	92801	Harbor & Ball	92801	Harbor & Ball	1	0	0	1	0	0	0
ENG-072	11176063006	90621	Beach Blvd & Artesia	90017	Figueroa & 9th			0	1	0	0	0	0	1
ENG-073	11176151321	92833	Euclid/Orangethorpe	90712	South/Bellflower			1	0	1	0	0	0	0
ENG-074	11176180755	90703	South/Gridley	92806	Katella/Orangethorpe			1	1	1	0	1	1	0
ENG-075	11176189427	90701	Artesia/Pioneer	90701	183rd/Gridley			1	0	1	0	0	0	0
ENG-076	11176311124	92802	Harbor Blvd / Katella Ave	92653	Laguna Hills Transit Center			1	1	0	0	0	0	0
ENG-077	11176323595	90680	Katella Ave / Western Ave	92707	Main St / E Columbine Ave			1	1	0	0	0	0	0
ENG-078	11176328530	92804	Dale Ave / Lincoln Ave	92802	Walnut Ave / Katella Ave			1	0	0	0	0	0	0
ENG-079	11176335174	92804	Magnolia St / Ball Rd	92802	Katella Ave / Harbor Blvd			1	0	0	0	0	0	0
ENG-080	11176339348	92802	Katella / Harbor	90840	Long Beach State			1	0	1	0	0	0	0
ENG-081	11176350461	90802	Ocean / 4th St	92805	Wal-Mart - Ball Rd / Anaheim Blvd	90620	Knotts Berry Farm	1	1	1	0	0	1	0
ENG-082	11176356085	92802	Harbor Blvd / Katella Ave		Santa Ana, Irvine, 7th St Long Beach			1	0	0	0	0	0	0
ENG-083	11176648335	92626	Bristol/Randolph	92614	Red Hill/Michel North			0	0	0	0	0	0	0
ENG-084	11176708398	92646						1	0	0	0	0	0	1
ENG-085	11176836508	92802	Ball-Euclid	92865	Tustin St-Palmyra	92806	Katella-State College	1	1	0	0	0	1	1
ENG-086	11176899755	92821	De Jur/Central Ave.	92869	Chapman Ave./ Newport Blvd.	92821	Birch St./Marketplace	1	0	0	0	0	0	0
ENG-087	11176956645	92831	A) Commonwealth Ave. B) St. College BLVD	92832	A) Berkeley Ave. B) Harbor BLVD	92831	A) St. College BLVD. B) Yorba Linda BLVD	1	0	0	0	0	1	1
ENG-088	11177004470	90740	DEL MONTE DR/GOLDEN RAIN RD	90720	Los Alamitos Blvd/Carson St.	90012	Hill St/W. 1 St.	1	1	0	0	0	1	1
ENG-089	11177514518	92649	Bolsa Chica Street/Warner Avenue	90013	Spring Street/4th Street			1	0	1	0	0	1	0
ENG-090	11179725967							-9	-9	-9	-9	-9	-9	-9
ENG-091	11180515275	90740	Seal Beach Boulevard / Westminster Blvd	90803	Pacific Coast Highway / 2nd Street	90803	Pacific Coast Highway / 2nd Street	1	0	1	0	0	0	0
ENG-092	11188839885	90680	Knott Ave / Katella Ave	92647	Goldenwest / Bolsa Ave	90680	7th St / Channel	1	0	1	0	0	0	0
ENG-093	11192668372	90815	Studebaker Rd & Atherton St	90802	Downtown Long Beach	90802	Downtown Long Beach	1	0	1	0	0	0	0
ENG-094	11192670228							0	0	1	0	0	0	0
ENG-095	11193101582	92833	Orangethorpe Ave / Magnolia Ave	90017	Figueroa St / 7th St			1	1	0	0	0	1	0
ENG-096	11193107200	90044	Vermont Ave / Manchester Ave	92708	Brookhurst St / Talbert Ave			1	1	0	0	0	0	0
ENG-097	11193132155	90001	Compton Ave / Gage Ave	92802	Disneyland			1	1	0	0	0	0	0
ENG-098	11193138533	90621	Stanton Ave / Orangethorpe Ave	90017	Fig at 7th			1	1	0	0	0	0	0
ENG-099	11211160559	90650	Rosecrans and Pioneer	92802	Disney and Harbor			0	1	0	0	0	0	0
ENG-100	11211446419	90703	Bloomfield & Artesia	90639	Biola University	90639	Biola University, Rosecrans #51 Greenline, Dignity Med Center	1	1	0	0	1	1	0
ENG-101	11211250186	92626	McArthur & Harbor	92704	Mc Fadden & Harbor	92704	Mc Fadden & Harbor	1	0	0	0	0	0	1
ENG-102	11211454890	90620	Beach & Orangethorpe	90670	Santa Fe Springs - Alondra Ave & Valley View Ave			0	1	0	0	1	0	0
ENG-103	11211464815		Valley View	90003	Manchester & Harbor Transit Wy	90003	Manchester & Harbor Transit Wy	0	1	0	0	0	0	0
ENG-104	11211469860	90621	Orangethorpe & Beach	90007	37th & USC			0	1	0	0	0	0	1
ENG-105	11211478387	92870	Orangethorpe & Placentia	90638	Trojan Way & Alondra Blvd			1	1	0	0	0	0	0
ENG-106	11211484814	90621	Beach & Orangethorpe	90013	Downtown LA	90802	Downtown Long Beach - 7th & Olive	1	1	0	0	0	1	0
ENG-107	11211912706	90701	Elaine/ South St	90650				0	1	1	0	0	0	1
ENG-108	11212655708	90813	Pacific Coast Highway/ Cherry Ave	90630	Cypress College - Lincoln Ave/ Valley View St	90015	DTLA	1	1	1	0	0	1	0
ENG-109	11212660676	90813	Pacific Coast Highway/ Cherry Ave	90630	Cypress College - Lincoln Ave/ Valley View St	90015	DTLA	1	0	1	0	0	0	0
ENG-110	11212666159	90716	Norwalk Blvd/ Carson St	90620	Knotts Berry Farm - Beach Blvd/ Crescent Ave	90802	Downtown Long Beach	1	1	1	0	0	1	0

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Survey ID	Respondent ID	1a_Home	1b_Intersection(street A / street B):	1c_Most	1d_Intersection(street A / street B):	1e_Most frequent WEEKEND destination using transit(zip code):	1f_Intersection(street A / street B):	2a_OC B	2b_Los A	2c_Long	2d_Footh	2e_Norwa	2f_Los A	2g_Metro
ENG-111	11212971030	92637	El toro & Sevilla					0	0	0	0	0	0	1
ENG-112	11215176315		State College	92802	Harbor Blvd / Disney Way	92802	Harbor Blvd / Disney Way	1	1	0	0	0	0	0
SPN-001	11157177889							1	0	0	0	0	0	0
SPN-002	11160298878	90255		90703	Huntington Park and Cerritos			0	1	0	0	0	1	0
SPN-003	11160305579	90715		90059	120th St and Wilmington Ave			0	1	0	0	0	0	0
SPN-004	11163820632	92001			La Habra, Brea, Yorba Linda, Downey			1	0	0	0	0	0	0
SPN-005	11163973534							1	0	0	0	0	0	0
SPN-006	11164091364	90716	Norwalk/226th St	90805	Atlantic/Long Beach			0	0	1	0	0	0	0
SPN-007	11164299884	92802	Katella Avenue/ Cypress Ave	90650	Foster Rd/ Studebaker Rd	90650	Foster Rd/ Studebaker Rd	1	0	0	0	0	1	0
SPN-008	11164429472	92805	E Katella Ave/State College Blvd	92805	N State College Blvd/E La Palma Ave			1	0	0	0	0	0	0
SPN-009	11164460985	90813	CA-1/Pacific Ave	90717	Walnut St/Pacific Coast Hwy			1	0	1	0	0	0	0
SPN-010	11166754057	90620	Beach and La Palma		Beach and Selayder			0	0	0	0	0	0	0
SPN-011	11166757514	92899	La Palma and Westminster	92805	La Palma and State College			1	0	0	0	0	0	0
SPN-012	11166764920		Norwalk - Pioneer Bus 460	90680	Stanton - Katella & El Jardin			1	1	0	0	0	0	0
SPN-013	11166776922	90650	Rosecrans and Shoemaker	92683	Westminster Courthouse			0	1	0	0	0	0	0
SPN-014	11166783745	92801	East and La Palma	90620	La Mirada (Bus 29) - La Palma and Beach			1	0	0	0	0	0	0
SPN-015	11166791078	92802	La Palma & Ball Rd		Huntington Beach - PCH last stop at the Beach		Huntington Beach - PCH & Last stop @ the Beach	0	1	0	1	0	0	1
SPN-016	11166850350	92801	La Palma & Beach	92802	Disneyland			0	1	0	0	0	0	0
SPN-017	11166842516		West Covina		West Covina			1	1	0	1	0	0	1
SPN-018	11166834662	90631	Orange and Beach		varies			1	1	0	0	0	0	0
SPN-019	11166829733	90638	115 Firestone Blvd & Playa del rey		varies			1	1	0	0	0	1	1
SPN-020	11166814572	92805	Santa Ana & Harbor		Santa Ana			1	0	0	0	0	0	0
SPN-021	11166809033	90620	Franklin & Beach Blvd	90703	Norwalk - Pioneer & La Palma			-9	-9	-9	-9	-9	-9	-9
SPN-022	11166803799	92481	Beach Blvd & La Palma					0	0	0	0	1	0	0
SPN-023	11166799868	90621	Beach and Artesia	92832	Fulleeton Junior College - Malverne Station, Commonwealth/Beach			1	0	0	0	0	0	0
SPN-024	11166946456	90650	Del Amo & Rosecrans	90715	Pioneer & Del Amo			1	1	0	0	0	0	1
SPN-025	11166962758	90703	Lakewood and Pioneer		La Palma, Norwalk, Florence			0	1	0	0	0	1	1
SPN-026	11172934779	91761	Haven Ave / Creekside Dr	92346	10th St / Central Ave			1	0	0	0	0	0	0
SPN-027	11173003448	92831	Yorba Linda Blvd / Associates	90631	Beach Blvd / La Habra Blvd	90631	Beach Blvd / La Habra Blvd	1	0	0	1	0	0	0
SPN-028	11173231434	92627	knox / orange	90703	los cerritos center / 183 rd			1	0	1	0	0	0	0
SPN-029	11173554115	92683	Westminster Blvd/Golden West St	90803	E 2nd St/Pacific Coast Highway			1	0	1	0	0	0	0
SPN-030	11175947859	92804	Knox/Lincoln	92701	Standard/MacFaden			1	0	1	0	0	0	0
SPN-031	11175987942	92804	Knotts & Ball Rd	90670	La Mirada - Rosecrans & Carmenita			1	1	0	0	0	0	0
SPN-032	11176013256	90621	Kingman & Artesia	90014	Broadway & 6th		Slate & Mango	0	1	0	0	0	0	0
SPN-033	11176039406	90621	Lincoln & Beach Blvd	90621	Artesia & Beach Blvd			1	1	0	0	0	0	0
SPN-034	11176023607	92865	North & Lincoln	90706	Alondra & Bellflower			1	0	0	0	0	1	0
SPN-035	11176050385	90260	Rosemead & Rey	90650	Gridley Norwalk			0	1	0	0	0	1	1
SPN-036	11176681159	92703	FLOWER ST & Mackfaden	92677	Laguna Niguel - Crown Valley & Nueva Vista	92649	Huntington Beach - Bolsa CHICA & WARNER	1	0	0	0	0	0	0
SPN-037	11211242627	92647	Beach Blvd & Warner		Harbor			1	0	1	0	0	0	0
SPN-038	11211236269	90621	Artesia & Beach Blvd	92832	Orangethorpe & Harbor			1	0	0	0	0	0	0
SPN-039	11211230562		Buena Park		Placencia Ave			1	0	0	0	0	0	0
Total Surveys Tabulated:		137		127	122			134	36	38	151	151	151	151
Total Yes or A =		1								106	65	42	11	9
Total B =		2												27
Total C =		3												0
Total D =		4												0
Total E =		5												0
Total F =		6												0
Total G =		7												0
Total H =		8												0
Total I =		9												0
Total Intentionally Blank =		0								41	82	105	136	138
Total Non-response =		-9	0	0	0	0	0	0	4	4	4	4	4	4
Total Question Not Asked =		N/A	0	0	0	0	0	0	0	0	0	0	0	0
Total Surveys Reported (except -9 & N/A):		137		127	122			134	36	38	147	147	147	147
Language Participation:														
English		103		103	96			98	33	33	79	50	36	8
Spanish		34		34	26			36	3	5	27	15	6	3
Vietnamese														1
Total		137		137	122			134	36	38	106	65	42	11
														9
														27
														22

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Rider Survey Data

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Survey ID	Respondent ID	2h_Amtr	2i_Rides	2j_Rideh	2k_Bike	2l_Walk	2m_Pers	2n_Other	3_How m	4a_Facility Name:	4b_Intersection(street A / street B):	5_How w	6a_Location(city(ies), business park(s), shopping center(s), etc.):	6b_Intersection(street A / street B):	7a_Faste	7b_More
ENG-001	11153149134	0	0	0	0	0	0	0	4	Park-n-ride	orangethorpe /magnolia	5	Long Beach	Norwalk /Carson	1	0
ENG-002	11156832862	0	0	1	0	0	0	0	0			5			1	0
ENG-003	11157066501	-9	-9	-9	-9	-9	-9	-9	-9			-9			0	0
ENG-004	11157099776	0	0	0	0	0	0	0	7	OC Flex, Transit Center		4			1	1
ENG-005	11160227125	0	0	0	0	0	0	0	-9			-9			1	1
ENG-006	11160246347	0	0	0	0	0	0	0	-9			-9			1	1
ENG-007	11160252644	0	0	0	0	0	0	0	-9			-9			1	0
ENG-008	11160271278	0	0	1	0	0	0	0	-9			-9			1	0
ENG-009	11160352407	-9	-9	-9	-9	-9	-9	-9	-9			-9			0	0
ENG-010	11160364173	0	0	0	0	0	0	0	7	OC Flex, Transit Center		4			1	1
ENG-011	11160396830	0	0	1	0	0	0	0	-9			-9			0	1
ENG-012	11163841310	0	0	0	0	0	0	0	6	Beach Blvd - Bus Stop		2	Wishes all buses were OCTA. Uses foothill transit as well.		0	0
ENG-013	11163849017	0	0	0	0	0	0	Access 1/2	5	Fullerton (to start)		6	La Habra, Whittier		1	0
ENG-014	11163860634	0	0	0	0	0	0	0	5	Fullerton Transit Center		4	Brea needs more public service		0	0
ENG-015	11163865364	0	0	0	0	0	0	0	3	Fullerton Transit Center		-9			1	0
ENG-016	11163871012	0	0	0	0	0	0	0	4			5			0	1
ENG-017	11163876981	0	0	0	0	0	0	0	-9	Lack of access to these facilities		6			1	1
ENG-018	11163882421	0	0	1	0	0	0	0	-9			4			1	0
ENG-019	11163890761	0	0	1	0	0	0	0	7	Disney- Bus Stop		4	Direct staff exit from Disneyland		0	1
ENG-020	11163899108	0	0	0	0	0	0	0	-9			6			0	0
ENG-021	11163896836	0	0	0	0	0	0	0	2			6			0	1
ENG-022	11163931711	0	0	0	0	0	0	0	5	Bus Stop	La Palma Stop	5			0	1
ENG-023	11163920559	0	0	0	0	0	0	0	5	Park and Ride		6			0	0
ENG-024	11163914251	0	0	0	0	0	0	0	7			6			1	1
ENG-025	11163908002	0	0	0	0	0	0	0	6	Bu Stop		-9			-9	-9
ENG-026	11163904386	0	0	0	1	0	0	0	-9			-9			0	0
ENG-027	11163906882	0	0	0	0	0	0	0	-9			3			0	0
ENG-028	11163912401	0	0	0	0	0	0	0	-9			5			0	0
ENG-029	11163919687	0	0	0	0	0	0	0	0			4	Residential areas		0	0
ENG-030	11163924673	0	0	1	0	0	0	0	5			5			1	0
ENG-031	11163933953	0	0	1	0	0	0	0	1	Bus Stop - OC Bus	Pioneer Del Amo	4			0	1
ENG-032	11163945147	0	0	0	0	0	0	0	5	Bus Stop	Gridley/ 187th	5			0	1
ENG-033	11163940037	0	0	0	0	0	0	0	6	Palos Verde Station		3			1	1
ENG-034	11163935802	0	0	0	0	0	0	0	5	Palos Verde Station		-9			0	1
ENG-035	11163946670	0	0	0	0	0	1	0	0	Bus Stop	Pioneer and Del Amo	4	Cerritos- Not enough stops. Bus takes too long	Pioneer and Del Amo	1	1
ENG-036	11163957790	0	0	1	0	0	0	0	4	OC Bus Stop	Pioneer and Del Amo	-9	OC in general. Need more frequented service	Orangethorpe	0	1
ENG-037	11163967868	0	0	0	0	0	0	0	2	Bus Stops	Pioneer and Del Amo	6	Shopping Center	Del Amo and Lakewood	0	0
ENG-038	11164482822	0	1	1	0	0	0	0	7	Katella Harbor bus stop/ 7th Channel Bus Station	Katella Ave/ Harbor Blvd	5	Disneyland	Katella Ave/ Harbor Blvd	1	0
ENG-039	11164082347	0	0	0	0	0	0	0	4	bus stops		5			0	0
ENG-040	11164086908	0	0	0	0	0	0	0	5			4	anything		0	1
ENG-041	11164502192	0	0	0	0	0	0	0	5			6			1	1
ENG-042	11166697183	0	0	0	0	0	0	0	5	Bus Stop	La Palma and Beach Blvd	6	Bravo 4291915	Auto Center Dr & Orangethorpe & Garden Grove Blvd	1	1
ENG-043	11166703149	0	0	0	0	0	0	0	5	only uses 38		6			0	0
ENG-044	11166709097	0	0	0	0	0	0	0	4	Bus Stop	La Palma and Beach	3	Irvine		0	0
ENG-045	11166714379	0	0	0	0	0	0	0	5	La Palma and Beach		5			1	0
ENG-046	11166722405	0	0	0	0	0	0	0	4	38 to 529	Beach and La Palma	5			0	1
ENG-047	11166732303	0	0	0	0	0	0	0	5		Beach and Mountain	1	Fullerton		0	0
ENG-048	11166736500	0	0	0	0	0	0	0	5			5			0	1
ENG-049	11166746504	0	0	0	0	0	0	Access	4			6	Bravo buses- more		1	1
ENG-050	11166866063	0	0	0	0	0	0	0	2	Goldenwest Transit Center		6	Restaurants		0	0
ENG-051	11166976318	0	0	0	0	0	0	0	-9			-9			0	1
ENG-052	11166982035	1	0	0	0	0	0	0	0			6	Whittier		-9	-9
ENG-053	11172865804	0	0	0	0	0	0	0	5	Brea Mall Transit Center	Birch St / State College Blvd	5	West Covina		0	1
ENG-054	11172891636	0	0	0	0	0	1	0	0			3			1	1
ENG-055	11173024168	0	0	0	0	0	0	0	-9	Brea Mall Transit Center	Birch St / State College Blvd	-9			0	0
ENG-056	11173045180	0	0	0	0	0	0	Omni Trans	5	Brea Mall Transit Center, Pomona Transit Center		6			1	0
ENG-057	11173057164	0	0	0	0	0	0	0	5	Brea Mall Transit Center	Birch St / State College Blvd	5			1	1
ENG-058	11173068604	0	0	0	0	0	0	0	5	Brea Mall Transit Center, Pomona Transit Center		4	Downtown Pomona	Mission / Garey	1	1

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Survey ID	Respondent ID	2h_Amtr	2i_Rides	2j_Rideh	2k_Bike	2l_Walk	2m_Pers	2n_Other	3_How m	4a_Facility Name:	4b_Intersection(street A / street B):	5_How w	6a_Location(city(ies), business park(s), shopping center(s), etc.):	6b_Intersection(street A / street B):	7a_Faste	7b_More
ENG-059	11173077982	0	0	0	0	0	0	0	1	Brea Mall Transit Center	Birch St / State College Blvd	3	Downtown Pomona		1	1
ENG-060	11173220994	0	0	0	0	0	0	0	0			6	More stops along 183rd street eastbound from Bellflower		0	0
ENG-061	11173251080	0	0	0	0	0	0	0	5	bus stop		5			1	0
ENG-062	11173237754	0	0	0	0	0	0	0	5			5			0	0
ENG-063	11173577568	0	0	0	0	0	0	0	2	Blue Line Station		6			0	1
ENG-064	11173581309	0	0	0	0	0	0	0	4			6			0	0
ENG-065	11173609081	0	0	0	0	0	0	0	3			5			0	0
ENG-066	11173616062	0	0	0	0	0	0	0	5			4			0	0
ENG-067	11173628422	0	0	0	0	0	0	0	2		Channel/ 7th	6	Getty Villa		0	0
ENG-068	11173642845	0	0	0	0	0	0	0	4		Channel/ 7th	6			0	1
ENG-069	11175944705	0	0	0	0	0	0	0	7			-9			0	0
ENG-070	11176077075	0	0	0	0	0	1	0	1	Bus Stop		5			0	0
ENG-071	11176069046	0	0	0	0	0	0	0	5	Brea Mall Transit Center		5	all are good		0	1
ENG-072	11176063006	0	0	0	0	0	0	0	5			6			0	0
ENG-073	11176151321	0	0	0	0	0	0	0	4		Lakewood/Bellflower	6			0	1
ENG-074	11176180755	0	0	0	0	0	0	0	4			6			1	0
ENG-075	11176189427	0	0	0	0	0	0	0	1		183rd/Gridley bus stop	6			0	0
ENG-076	11176311124	0	0	0	0	0	0	0	7			4			1	0
ENG-077	11176323595	0	0	0	0	0	0	0	7	Anaheim Resort Transit Center		6			0	1
ENG-078	11176328530	0	0	0	0	0	0	0	0			-9			1	1
ENG-079	11176335174	0	0	0	0	0	0	0	0			-9			0	0
ENG-080	11176339348	0	0	0	0	0	0	0	3	Anaheim Resort Transit Center		4			1	1
ENG-081	11176350461	0	0	0	0	0	0	0	7	Westminster, Garden Grove, Anaheim		6	LA buses need to be on time		1	0
ENG-082	11176356085	0	0	0	0	0	0	0	3	Anaheim Resort Transit Center		6			1	1
ENG-083	11176648335	0	0	0	0	0	1	0	0			6	los angeles, orange county		1	0
ENG-084	11176708398	1	0	1	1	1	0	0	0	Irvine station		5	South coast plaza		1	1
ENG-085	11176836508	0	0	0	0	0	0	0	0	Fullerton Park and Ride		2	Norwalk		1	1
ENG-086	11176899755	0	0	0	0	0	0	0	1	Brea Mall Bus stop hub	state college blvd./brea mall drive.	4	La Habra, so a connection between OCTA on Norwalk Transit system	Imperial Hwy/Beach Blvd.	1	1
ENG-087	11176956645	0	0	0	0	1	0	0	1	Fullerton Transportation CTR.	L.A. Union Station	6	Fullerton, CA - CSUF		1	1
ENG-088	11177004470	0	0	0	0	0	0	0	6			5	Westminster Mall, Huntington Beach Mall, Lg Bch Plaza Mall		0	1
ENG-089	11177514518	0	0	0	0	0	0	0	3	Willow Blue Line Station	Willow Street/Long Beach Blvd	3	Huntington Beach ... would prefer a connection to rail.		1	0
ENG-090	11179725967	-9	-9	-9	-9	-9	-9	-9	-9	Bus stop	7th St/Channel Dr	-9			0	1
ENG-091	11180515275	0	0	0	0	0	0	0	2	Bus Stop	12th and Balboa / Pacific Coast Highway	5	Trader Joe's, Pacific Coast Highway, Long Beach	Pacific Coast Highway / 2nd Street	1	0
ENG-092	11188839885	0	0	0	0	0	0	0	1	bust stop	7th St / Channel	6	Cypress	Katella Ave / Valley View St.	1	1
ENG-093	11192668372	0	0	0	0	0	0	0	5	Long Beach Transit Center		4	Between Long Beach and Los Alamitos		0	0
ENG-094	11192670228	0	0	0	0	0	0	0	4			-9			-9	-9
ENG-095	11193101582	0	0	0	0	0	0	0	5	Fullerton Park and Ride		5			1	1
ENG-096	11193107200	0	0	0	0	0	0	0	5	Fullerton Park and Ride		2			1	1
ENG-097	11193132155	0	0	0	0	0	0	0	5	Fullerton Park and Ride		6			1	1
ENG-098	11193138533	0	0	0	0	0	0	0	5	Fullerton Park and Ride		4			1	1
ENG-099	11211160559	0	0	0	0	0	0	0	5	bus stop		6			0	1
ENG-100	11211446419	0	0	0	0	0	0	0	6	Buena Park	Beach Blvd & Orangethorpe	3			0	0
ENG-101	11211250186	0	0	0	0	0	0	0	7			3			0	0
ENG-102	11211454890	0	0	0	0	0	0	0	5			4	Santa Fe Springs		1	1
ENG-103	11211464815	0	0	0	0	0	0	0	4	Buena Park	Orangethorpe & Beach	5			1	1
ENG-104	11211469860	0	0	0	0	0	0	0	5	No transfer		3			1	1
ENG-105	11211478387	0	0	1	0	0	0	0	5	30 to 460 to 30, 25 to 24		2	DTLA		0	0
ENG-106	11211484814	0	0	0	0	0	0	0	7	Buena Park		3	460 to DTLA		0	1
ENG-107	11211912706	0	0	0	0	0	0	0	2			-9			-9	-9
ENG-108	11212655708	0	0	0	0	0	0	0	4		Norwalk Blvd/ Carson St	5	Cypress College		0	0
ENG-109	11212660676	0	0	0	0	0	0	0	4		Norwalk Blvd/ Carson St	6			1	1
ENG-110	11212666159	0	0	0	0	0	0	0	5			6	Downey and other 562 Cities		1	0

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Survey ID	Respondent ID	2h_Amtra	2i_Rides	2j_Rideh	2k_Bike	2l_Walk	2m_Pers	2n_Other:	3_How m	4a_Facility Name:	4b_Intersection(street A / street B):	5_How w	6a_Location(city(ies), business park(s), shopping center(s), etc.):	6b_Intersection(street A / street B):	7a_Faste	7b_More	
ENG-111	11212971030	1	0	1	0	0	0	0	1	Irvine Amtrak Station		3	Aliso Viejo Town Center, Irvine Spectrum, Mission Viejo Mall		1	0	
ENG-112	11215176315	0	0	0	0	0	0	0	-9	Fullerton Transit Center		5			0	0	
SPN-001	11157177889	0	0	0	0	0	0	0	5	Bus Stop		6			1	1	
SPN-002	11160298878	0	0	0	0	0	0	0	-9			6			1	1	
SPN-003	11160305579	0	0	0	0	0	0	0	-9			6			0	0	
SPN-004	11163820632	0	0	0	0	0	0	0	5	Beach Blvd, Imperial - Bus Stops		4	Yorba Linda		1	0	
SPN-005	11163973534	0	0	0	0	0	0	0	5	Bus Stop		6			1	1	
SPN-006	11164091364	0	0	0	0	0	0	0	2			5			1	1	
SPN-007	11164299884	0	0	0	0	0	0	0	7			1			1	1	
SPN-008	11164429472	1	0	0	0	0	0	0	4			4			1	1	
SPN-009	11164460985	0	0	0	0	0	0	0	3			5			1	1	
SPN-010	11166754057	1	0	0	0	0	0	0	-9			-9			-9	-9	
SPN-011	11166757514	0	0	0	0	0	0	0	-9			-9			-9	-9	
SPN-012	11166764920	0	0	0	0	0	0	0	5	Bus Stop (Bus Stops)		6			0	0	
SPN-013	11166776922	0	0	0	0	0	0	0	-9			-9			-9	-9	
SPN-014	11166783745	0	0	0	0	0	0	0	-9			-9			-9	-9	
SPN-015	11166791078	0	0	0	1	0	0	0	3	Santa Ana/Main - Public Stop		6			0	0	
SPN-016	11166850350	0	0	0	0	0	0	0	5			4			1	1	
SPN-017	11166842516	0	0	0	0	0	0	0	7	Beach & La Palma	switches from 460 to 138	5	Los Angeles	center / east, *silver line is the state st to hell*	1	1	
SPN-018	11166834662	0	0	0	0	0	0	0	7		Beach & La Palma	4			0	0	
SPN-019	11166829733	0	0	0	0	0	0	0	2		Beach & La Palma	6	Firestone, 460 Metro is lousy		1	0	
SPN-020	11166814572	0	0	0	0	0	0	0	7			5	*only uses buses for a short ride to & from work		0	0	
SPN-021	11166809033	-9	-9	-9	-9	-9	-9	-9	5	Bus Stop		3			0	1	
SPN-022	11166803799	0	0	0	0	0	0	0	-9			5			0	1	
SPN-023	11166799868	0	0	0	0	0	0	0	-9			-9			0	0	
SPN-024	11166946456	0	0	0	0	0	0	0	-9	No usage		6	Disneyland, Knotts		0	0	
SPN-025	11166962758	0	0	0	0	0	0	0	3	La Palma		5			0	1	
SPN-026	11172934779	0	0	0	0	0	0	Omni	0			3			0	0	
SPN-027	11173003448	0	0	0	0	0	0	0	0			3			1	1	
SPN-028	11173231434	0	0	0	0	0	0	0	1			5			0	0	
SPN-029	11173554115	0	0	0	0	0	0	0	7			5			1	1	
SPN-030	11175947859	0	0	0	0	0	0	0	3			6			0	0	
SPN-031	11175987942	0	0	0	0	0	0	0	5	Just to work at Orange		6	OC Bus 25. Monthly tickets fade & drivers don't want to accept them.		0	0	
SPN-032	11176013256	0	0	0	0	0	0	0	3	Bus Stop	Broadway & 6th	5			-9	-9	
SPN-033	11176039406	0	0	0	0	0	0	0	2	Bus Stop		5			0	0	
SPN-034	11176023607	0	0	0	0	0	0	0	3	Bus 25 & 460 transfers		6			0	1	
SPN-035	11176050385	0	0	1	0	0	0	0	7	train station		6	no patience		0	0	
SPN-036	11176681159	0	0	0	0	0	0	0	5	Tustin transportacion	Jambory & Edinger	6	Irvine cal	Jeaffre rd & Irvine bl	0	1	
SPN-037	11211242627	0	0	0	0	0	0	0	7	Bus Stop		6	Warner needs more frequented service	Warner	1	1	
SPN-038	11211236269	0	0	0	0	0	0	0	5	460 Bus Stop		6			0	1	
SPN-039	11211230562	0	0	0	0	0	0	0	5			6			0	0	
Total Surveys Tabulated:		151	151	151	151	151	151	151	151	79	79	35	151	49	13	151	151
Total Yes or A =	1	5	1	13	3	2	4	4		9		2			65	72	
Total B =	2									10		4					
Total C =	3									11		14					
Total D =	4									16		21					
Total E =	5									43		36					
Total F =	6									5		49					
Total G =	7									18							
Total H =	8																
Total G =	9																
Total Intentionally Blank =	0	142	146	134	144	145	143	143	13						77	70	
Total Non-response =	-9	4	4	4	4	4	4	4	4	26	0	0	25	0	0	9	9
Total Question Not Asked =	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surveys Reported (except -9 & N/A):		147	147	147	147	147	147	147	147	125	79	35	126	49	13	142	142
Language Participation:																	
English		3	1	12	2	2	4	109	95	62		30	92	40	10	51	54
Spanish		2	0	1	1	0	0	38	30	17		5	34	9	3	14	18
Vietnamese																	87
Total		5	1	13	3	2	4	147	125	79		35	126	49	13	65	72

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Survey ID	Respondent ID	7c_Expans	7d_Passenger	7e_Cost	7f_More	7g_More	7h_More	7i_Better	7j_Improvement	7k_Improvement	7l_Bike	7m_Pedestrian	7n_Nothing	7o_Other:	8_How	9_Please	10_What	11_Please
ENG-001	11153149134	1	0	0	0	0	0	0	0	0	0	0	0	Like the 50 runs late but that's on the east side of long Beach need one that runs late on the North side. The 30, 38, 42	5	1	4	
ENG-002	11156832862	0	0	0	0	0	0	0	0	0	0	0	0	0	5	7	4	
ENG-003	11157066501	1	0	0	1	0	1	0	1	0	0	0	0	0	2	2	4	
ENG-004	11157099776	1	0	1	1	0	0	1	0	0	0	0	0	0	1	2	3	
ENG-005	11160227125	1	0	0	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-006	11160246347	1	1	1	1	0	0	0	0	0	0	0	0	Bike racks need to be bigger to accommodate bigger bike racks	3	7	4	
ENG-007	11160252644	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-008	11160271278	0	0	0	1	1	0	0	0	0	0	0	0	0	7	7	9	
ENG-009	11160352407	1	0	0	1	0	1	0	1	0	0	0	0	0	2	2	4	
ENG-010	11160364173	1	0	1	1	0	0	1	0	0	0	0	0	0	1	2	3	
ENG-011	11160396830	0	0	0	0	0	0	0	0	0	0	0	1	0	5	1	3	
ENG-012	11163841310	1	0	0	1	0	1	0	0	0	0	0	0	0	5	7	6	
ENG-013	11163849017	0	0	0	1	0	0	0	0	0	0	0	0	Construction	6	7	5	
ENG-014	11163860634	0	0	0	0	1	0	0	0	0	0	0	0	0	1	7	4	
ENG-015	11163865364	0	0	0	0	1	0	0	0	0	0	0	0	0	1	7	4	
ENG-016	11163871012	0	1	0	1	0	0	1	0	0	0	0	0	0	1	7	2	
ENG-017	11163876981	0	0	0	0	0	1	0	0	0	0	0	0	0	5	1	4	
ENG-018	11163882421	0	0	0	0	1	0	0	0	0	0	0	0	0	7	7	4	
ENG-019	11163890761	1	0	0	1	0	0	0	0	0	0	0	0	0	1	7	9	
ENG-020	11163899108	0	0	0	1	0	0	0	1	0	0	0	0	0	1	7	3	
ENG-021	11163896836	0	0	0	0	0	0	0	0	0	0	0	0	0	2	7	9	
ENG-022	11163931711	0	0	0	0	0	0	1	1	0	0	0	0	0	2	7	7	
ENG-023	11163920559	0	0	0	0	0	1	0	1	1	0	0	0	0	1	7	4	
ENG-024	11163914251	1	0	1	0	0	0	0	0	0	0	0	0	0	1	7	3	
ENG-025	11163908002	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	2	7	9	
ENG-026	11163904386	0	0	0	0	0	0	0	0	0	1	1	0	0	2	7	8	
ENG-027	11163906882	0	0	0	0	0	0	0	0	0	0	0	1	0	2	1	3	
ENG-028	11163912401	0	0	0	0	0	0	0	0	0	0	0	1	0	1	7	9	
ENG-029	11163919687	0	0	0	0	0	0	0	0	0	0	0	1	0	5	7	5	
ENG-030	11163924673	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-031	11163933953	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-032	11163945147	0	0	0	1	0	1	0	0	0	0	0	0	0	2	7	9	
ENG-033	11163940037	0	0	0	0	0	0	0	1	0	0	0	0	0	1	7	6	
ENG-034	11163935802	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	4	
ENG-035	11163946670	0	0	0	0	0	0	0	0	0	0	0	0	0	1	7	9	
ENG-036	11163957790	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-037	11163967868	0	0	0	1	0	0	0	0	0	0	0	0	0	1	7	9	
ENG-038	11164482822	1	0	0	1	1	0	0	0	0	0	0	0	0	1	1	3	
ENG-039	11164082347	0	0	1	0	0	0	0	0	0	0	0	0	better tap cards between counties	7	7	3	
ENG-040	11164086908	0	0	1	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-041	11164502192	1	0	0	0	0	0	0	0	0	0	0	0	0	5	7	8	
ENG-042	11166697183	1	1	1	0	0	0	0	1	0	0	0	0	0	1	2	5	
ENG-043	11166703149	1	0	0	0	0	0	0	0	0	0	0	0	0	1	7	5	
ENG-044	11166709097	1	0	0	0	0	0	0	1	0	0	0	0	0	6	7	4	
ENG-045	11166714379	0	0	0	0	0	0	0	0	0	0	0	0	0	6	7	5	
ENG-046	11166722405	0	0	0	0	0	1	0	0	0	0	0	0	0	5	7	3	
ENG-047	11166732303	1	1	1	1	0	0	0	0	0	0	0	0	0	5	7	3	
ENG-048	11166736500	0	0	0	0	0	0	0	0	0	0	0	0	0	5	7	1	
ENG-049	11166746504	1	0	0	1	1	0	0	0	0	0	0	0	0	4	7	6	
ENG-050	11166866063	0	0	0	0	0	0	0	0	0	0	0	0	Nothing. Everything is great.	6	7	8	
ENG-051	11166976318	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	6	
ENG-052	11166982035	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	1	7	6	
ENG-053	11172865804	0	0	0	1	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-054	11172891636	0	1	1	1	1	1	1	1	1	0	0	0	0	1	5	3	
ENG-055	11173024168	0	0	0	0	0	0	0	0	0	0	0	1	0	2	7	3	
ENG-056	11173045180	0	0	0	0	0	1	0	0	0	0	0	0	0	3	1	3	
ENG-057	11173057164	0	0	0	0	1	0	1	1	0	0	0	0	0	1	2	4	
ENG-058	11173068604	0	0	0	0	1	0	1	0	0	0	0	0	0	1	2	3	

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Survey ID	Respondent ID	7c_Expans	7d_Pass	7e_Cost	7f_More s	7g_More	7h_More	7i_Better	7j_Improv	7k_Impro	7l_Bike p	7m_Pede	7n_Nothei	7o_Other:	8_How w	9_Please	10_What	11_Pleas
ENG-059	11173077982	1	0	0	1	1	0	0	0	0	0	0	0	0	5	7	6	
ENG-060	11173220994	1	0	0	0	0	0	0	0	0	0	0	0	0	1	3	3	
ENG-061	11173251080	0	0	0	0	1	1	0	0	0	0	0	0	More locations to buy tickets	1	7	3	
ENG-062	11173237754	1	0	0	0	0	0	1	1	1	0	0	0	0	1	7	3	
ENG-063	11173577568	0	0	0	0	0	0	0	0	0	0	0	0	0	6	2	4	
ENG-064	11173581309	0	0	0	0	0	0	1	1	0	0	0	0	0	2	2	3	
ENG-065	11173609081	0	0	0	0	0	0	0	1	0	0	0	0	0	6	5	7	
ENG-066	11173616062	0	0	1	0	0	0	1	0	0	0	0	0	0	6	7	3	
ENG-067	11173628422	0	0	0	0	0	0	0	1	0	0	0	0	Homeless issues	6	7	8	
ENG-068	11173642845	0	0	0	0	0	0	0	0	0	0	0	0	0	6	6	8	
ENG-069	11175944705	0	1	1	0	0	1	0	1	0	0	0	0	0	6	2	9	
ENG-070	11176077075	0	0	1	0	0	0	1	0	0	0	0	0	0	1	2	6	
ENG-071	11176069046	0	1	0	0	1	0	1	0	0	0	0	0	0	7	7	9	
ENG-072	11176063006	0	0	0	0	1	0	0	0	0	0	0	0	Prefers not to drive due to too much traffic in LA	1	7	4	
ENG-073	11176151321	1	0	0	0	0	0	1	0	0	0	0	0	0	6	7	8	
ENG-074	11176180755	0	0	0	0	0	0	0	1	0	0	0	0	0	1	2	6	
ENG-075	11176189427	1	0	0	0	0	0	0	0	0	0	0	0	0	1	7	4	
ENG-076	11176311124	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	4	
ENG-077	11176323595	0	0	0	0	0	0	0	0	0	0	0	0	0	7	7	9	
ENG-078	11176328530	0	0	0	0	0	0	0	0	0	0	0	0	0	5	7	7	
ENG-079	11176335174	0	0	0	0	0	0	0	0	0	0	0	0	necessity	7	7	9	
ENG-080	11176339348	0	0	0	1	1	1	0	0	0	0	0	0	0	1	2	3	
ENG-081	11176350461	0	0	0	0	0	0	1	0	0	0	0	0	OC buses are better to travel on that LA buses	5	7	4	
ENG-082	11176356085	1	0	0	0	0	0	1	0	0	0	0	0	0	5	7	6	
ENG-083	11176648335	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	5	
ENG-084	11176708398	0	1	0	0	1	0	0	0	0	1	0	0	0	6	7	3	
ENG-085	11176836508	1	1	1	1	1	0	1	0	0	0	0	0	0	6	1	5	
ENG-086	11176899755	0	1	0	1	1	0	0	0	0	0	0	0	0	2	4	3	
ENG-087	11176956645	1	1	0	1	1	0	1	1	0	0	0	1	0	1	7	2	
ENG-088	11177004470	0	1	0	1	1	0	0	0	0	0	0	0	0	6	7	5	
ENG-089	11177514518	0	0	0	0	1	0	0	0	0	0	0	0	0	6	5	5	
ENG-090	11179725967	0	0	0	1	0	0	1	0	0	0	0	0	0	6	7	8	
ENG-091	11180515275	0	1	1	0	0	0	0	1	0	0	0	0	I also go to 100 Swinford about 4 times a year to the World Cruise Terminal and would like a bus to take me closer.	6	2	8	
ENG-092	11188839885	0	1	0	1	0	0	0	1	0	0	0	0	0	7	7	9	
ENG-093	11192668372	0	0	1	0	0	0	0	1	0	0	0	0	0	6	7	5	
ENG-094	11192670228	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	2	7	6	
ENG-095	11193101582	1	0	0	0	1	0	0	0	0	0	0	0	0	1	7	4	
ENG-096	11193107200	0	0	0	1	1	1	0	0	0	0	0	0	0	5	7	5	
ENG-097	11193132155	1	0	0	0	1	0	0	0	0	0	0	0	0	1	7	6	
ENG-098	11193138533	1	0	0	0	1	0	0	0	0	0	0	0	0	5	7	5	
ENG-099	11211160559	0	0	0	0	0	0	0	0	0	0	0	0	bus driver manners	1	7	6	
ENG-100	11211446419	0	1	1	0	1	1	0	0	0	0	0	0	Student Discount, Tap Card in OC	5	7	9	
ENG-101	11211250186	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	8	
ENG-102	11211454890	0	0	0	1	1	0	0	0	0	0	0	0	0	2	7	7	
ENG-103	11211464815	1	1	0	1	1	1	0	0	0	0	0	0	0	5	7	4	
ENG-104	11211469860	1	0	0	1	1	1	1	0	0	0	0	0	0	7	7	4	
ENG-105	11211478387	1	1	0	0	0	0	1	0	0	0	0	0	Bus is late or early a lot	1	7	5	
ENG-106	11211484814	0	0	0	1	1	0	0	0	0	0	0	0	0	1	7	4	
ENG-107	11211912706	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	6	7	6	
ENG-108	11212655708	0	1	0	0	0	1	0	0	0	0	0	0	42 A Connection with Long Beach Transit needs to be better synced	1	1	3	
ENG-109	11212660676	0	0	1	0	0	0	1	0	1	0	0	0	0	1	1	3	
ENG-110	11212666159	1	1	0	1	0	0	0	1	0	0	0	0	0	1	1	4	

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Survey ID	Respondent ID	7c_Expans	7d_Pass	7e_Cost	7f_More	7g_More	7h_More	7i_Better	7j_Improv	7k_Impro	7l_Bike p	7m_Pede	7n_Nothing	7o_Other:	8_How w	9_Please	10_What	11_Pleas		
ENG-111	11212971030	1	1	0	0	1	0	0	0	0	0	0	0	0		6	4	8		
ENG-112	11215176315	0	1	0	0	0	0	1	0	0	0	0	0	0		6	2	3		
SPN-001	11157177889	0	0	0	0	0	0	0	1	0	0	0	0	0		1	7	8		
SPN-002	11160298878	1	0	0	0	0	0	0	0	0	0	0	0	0		1	7	9		
SPN-003	11160305579	0	0	0	0	0	0	0	0	0	0	0	1	Doesn't go out much		7	1	9		
SPN-004	11163820632	1	0	0	1	0	0	0	0	0	0	0	0	0		1	7	8		
SPN-005	11163973534	0	0	0	0	0	0	0	1	0	0	0	0	0		1	7	8		
SPN-006	11164091364	1	0	0	0	0	0	0	0	0	0	0	0	0		7	7	9		
SPN-007	11164299884	1	0	0	1	1	1	1	1	0	0	0	0	Safety from homeless on transit and loitering at stations.		1	7	8		
SPN-008	11164429472	0	0	0	0	0	0	0	0	0	0	0	0	0		1	7	6		
SPN-009	11164460985	0	0	0	1	0	1	0	1	0	0	0	0	Improving homeless issue		1	7	6		
SPN-010	11166754057	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9		1	1	6		
SPN-011	11166757514	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9		1	1	6		
SPN-012	11166764920	0	0	0	0	0	0	0	0	0	0	0	0	todo esta bien		1	1	5		
SPN-013	11166776922	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9		1	1	6		
SPN-014	11166783745	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9		1	1	4		
SPN-015	11166791078	1	1	0	0	0	0	0	0	0	0	0	0	0		1	1	5		
SPN-016	11166850350	0	0	0	0	0	0	0	0	0	0	0	0	0		1	7	7		
SPN-017	11166842516	0	0	1	0	1	0	0	0	0	0	0	0	uses the freeway		7	7	8		
SPN-018	11166834662	0	1	0	0	1	0	0	0	0	0	0	0	buses pass by too early and leave		1	7	7		
SPN-019	11166829733	0	0	0	0	1	0	0	0	0	0	0	0	some drivers don't stop - Metro		1	7	8		
SPN-020	11166814572	0	0	0	0	0	0	0	0	0	0	1	0		1	7	6			
SPN-021	11166809033	1	0	0	1	1	1	1	1	1	0	0	0		1	1	6			
SPN-022	11166803799	0	0	1	1	1	0	1	0	0	0	0	0		1	1	3			
SPN-023	11166799868	1	0	1	1	0	0	1	0	0	1	1	0		1	1	3			
SPN-024	11166946456	0	0	0	0	0	0	0	1	0	0	0	1	0		1	1	8		
SPN-025	11166962758	0	0	1	0	0	0	0	0	0	0	0	0	0		1	1	5		
SPN-026	11172934779	0	0	0	0	0	0	0	0	0	0	0	1	0		1	7	8		
SPN-027	11173003448	0	0	0	0	0	0	0	0	0	0	0	1	0		1	7	6		
SPN-028	11173231434	0	0	0	0	0	0	0	0	0	0	0	1	0		1	7	8		
SPN-029	11173554115	1	0	0	0	0	0	0	0	0	0	0	0	0		1	2	5		
SPN-030	11175947859	1	0	0	0	0	1	0	0	1	0	0	0	0		1	7	6		
SPN-031	11175987942	0	0	0	0	0	0	0	0	0	0	0	0	Too many homeless people. Not enough space on bus when people travel to & from LA with too many luggages.		1	7	9		
SPN-032	11176013256	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9	-9		1	1	7		
SPN-033	11176039406	0	0	0	0	0	0	0	0	0	0	0	1	0		1	1	7		
SPN-034	11176023607	0	0	0	0	0	0	0	0	0	0	0	0	25: too much wait time, 460: ok		1	1	6		
SPN-035	11176050385	0	0	0	0	0	0	0	0	0	1	1	0	0		1	7	6		
SPN-036	11176681159	0	0	0	0	0	0	0	0	0	0	0	0	0		7	7	6		
SPN-037	11211242627	0	0	0	0	0	0	0	0	0	0	0	0	0		1	2	6		
SPN-038	11211236269	1	0	1	1	0	0	0	0	0	0	0	0	0		1	1	6		
SPN-039	11211230562	0	0	0	0	0	0	0	0	0	0	0	1	0		1	7	8		
Total Surveys Tabulated:		151	151	151	151	151	151	151	151	151	151	151	151	151	151	151	151	151	26	
Total Yes or A =	1	43	23	22	39	36	21	26	27	6	5	3	14		0	75	28	1		
Total B =	2															13	17	2		
Total C =	3															2	1	27		
Total D =	4															1	3	24		
Total E =	5															18	3	17		
Total F =	6															21	1	27		
Total G =	7															21	98	8		
Total H =	8																	20		
Total G =	9																	25		
Total Intentionally Blank =	0	99	119	120	103	106	121	116	115	136	137	139	128		118					
Total Non-response =	-9	9	9	9	9	9	9	9	9	9	9	9	9		9	0	0	0		
Total Question Not Asked =	N/A	0	0	0	0	0	0	0	0	0	0	0	0		0	0	0	0		
Total Surveys Reported (except -9 & N/A):		142	142	142	142	142	142	142	142	142	142	142	142	142	142	142	151	151	151	26
Language Participation:																				
English		33	21	17	32	30	17	22	21	4	3	1	6		137	112	112	112	25	
Spanish		10	2	5	7	6	4	4	6	2	2	2	8		5	39	39	39	1	
Vietnamese																				
Total		43	23	22	39	36	21	26	27	6	5	3	14		142	151	151	151	26	

Connect OC-LA Survey

Intercept Survey Respondent Race by Day and Rank

Race	Typical Days of Travel per Week									Total Respondents	% of Respondents
	Less than 1	1	2	3	4*	5	6	7	Non-response		
Hispanic / Latino	7	4	3	8	6	23	1	13	11	65	60%
Asian & Pacific Islander	0	1	1	0	2	4	1	0	6	9	8%
Black / African American	3	1	0	1	3	5	2	1	2	16	15%
White / Caucasian	2	1	5	2	3	4	1	1	2	19	17%
Non-response	1	2	1	0	2	7	0	3	5		
Total Respondents	12	7	9	11	14	36	5	15		109	100%
% of Respondents	11%	6%	8%	10%	13%	33%	5%	14%			
Minority Respondents	12	7	9	11	14	36	5	15		90	83%
% of Known Minority Respondents	13%	8%	10%	12%	16%	40%	6%	17%			

* One American Indian / Alaskan Native respondent (rank of 4) included with Hispanic / Latino figures.

Race	Typical Days of Travel per Week				Total	% of Respondents
	Less than 4		4 or more*			
Hispanic / Latino	22	34%	43	66%	65	60%
Asian & Pacific Islander	2	22%	7	78%	9	8%
Black / African American	5	31%	11	69%	16	15%
White / Caucasian	10	53%	9	47%	19	17%
Total	39		70		109	100%
% of Respondents		36%		64%		
Minority Respondents	29	32%	61	68%	90	83%

* One American Indian / Alaskan Native respondent (rank of 4) included with Hispanic / Latino figures.

Race	Rate Typical Transit Experience (6 being the highest)						Non-response	Total Respondents	% of Respondents	Rank
	1	2	3	4*	5	6				
Hispanic / Latino	1	1	7	12	17	31	7	69	62%	5.0
Asian & Pacific Islander	0	0	1	2	2	3	7	8	7%	4.9
Black / African American	1	2	2	2	5	4	2	16	14%	4.3
White / Caucasian	0	1	3	2	6	6	3	18	16%	4.7
Non-response	0	0	1	4	6	4	6			
Total Respondents	2	4	13	18	30	44		111	100%	4.8
% of Respondents	2%	4%	12%	16%	27%	40%				
Minority Respondents	2	3	10	16	24	38		93	84%	4.8
% of Known Minority Respondents	2%	3%	11%	17%	26%	41%				

* One American Indian / Alaskan Native respondent (rank of 4) included with Hispanic / Latino figures.

Connect OC-LA Study

Intercept Survey Respondent Age by Days and Rank

Age	Typical Days of Travel per Week									Total Respondents	% of Respondents
	Less than 1	1	2	3	4	5	6	7	Non-response		
Under 13	0	0	0	0	0	1	0	0	0	1	1%
13 to 17	0	1	0	0	1	0	0	0	0	2	2%
18 to 24	3	1	0	1	5	6	0	4	7	20	19%
25 to 34	1	1	1	1	3	8	0	3	6	18	17%
35 to 44	3	0	0	3	0	9	1	1	0	17	16%
45 to 59	2	2	1	4	4	5	2	3	4	23	22%
60 to 64	1	0	1	2	0	3	0	1	0	8	8%
65 or older	1	2	4	0	2	5	0	3	3	17	16%
Non-response	2	2	3	0	1	6	2	3	6		
Total Respondents	11	7	7	11	15	37	3	15		106	100%
% of Respondents	10%	7%	7%	10%	14%	35%	3%	14%			

Age (Description)	Typical Days of Travel per Week									Total	% of Respondents
	Less than 1	1	2	3	4	5	6	7			
Under 25 (Youth to college)	3	2	0	1	6	7	0	4		23	22%
	13%	9%	0%	4%	26%	30%	0%	17%			
25 to 59 (general workforce)	6	3	2	8	7	22	3	7		58	55%
	10%	5%	3%	14%	12%	38%	5%	12%			
60 or older (general retirement)	2	2	5	2	2	8	0	4		25	23%
	8%	8%	20%	8%	8%	32%	0%	16%			
Total Respondents	11	7	7	11	15	37	3	15		106	100%
% of Respondents	10%	7%	7%	10%	14%	35%	3%	14%			

Age	Typical Days of Travel per Week				Total	% of Respondents
	Less than 4		4 or more			
Under 13	0	0%	1	100%	1	1%
13 to 17	1	50%	1	50%	2	2%
18 to 24	5	25%	15	75%	20	19%
25 to 34	4	22%	14	78%	18	17%
35 to 44	6	35%	11	65%	17	16%
45 to 59	9	39%	14	61%	23	22%
60 to 64	4	50%	4	50%	8	8%
65 or older	7	41%	10	59%	17	16%
Total	36		70		106	100%
% of Respondents		34%		66%		

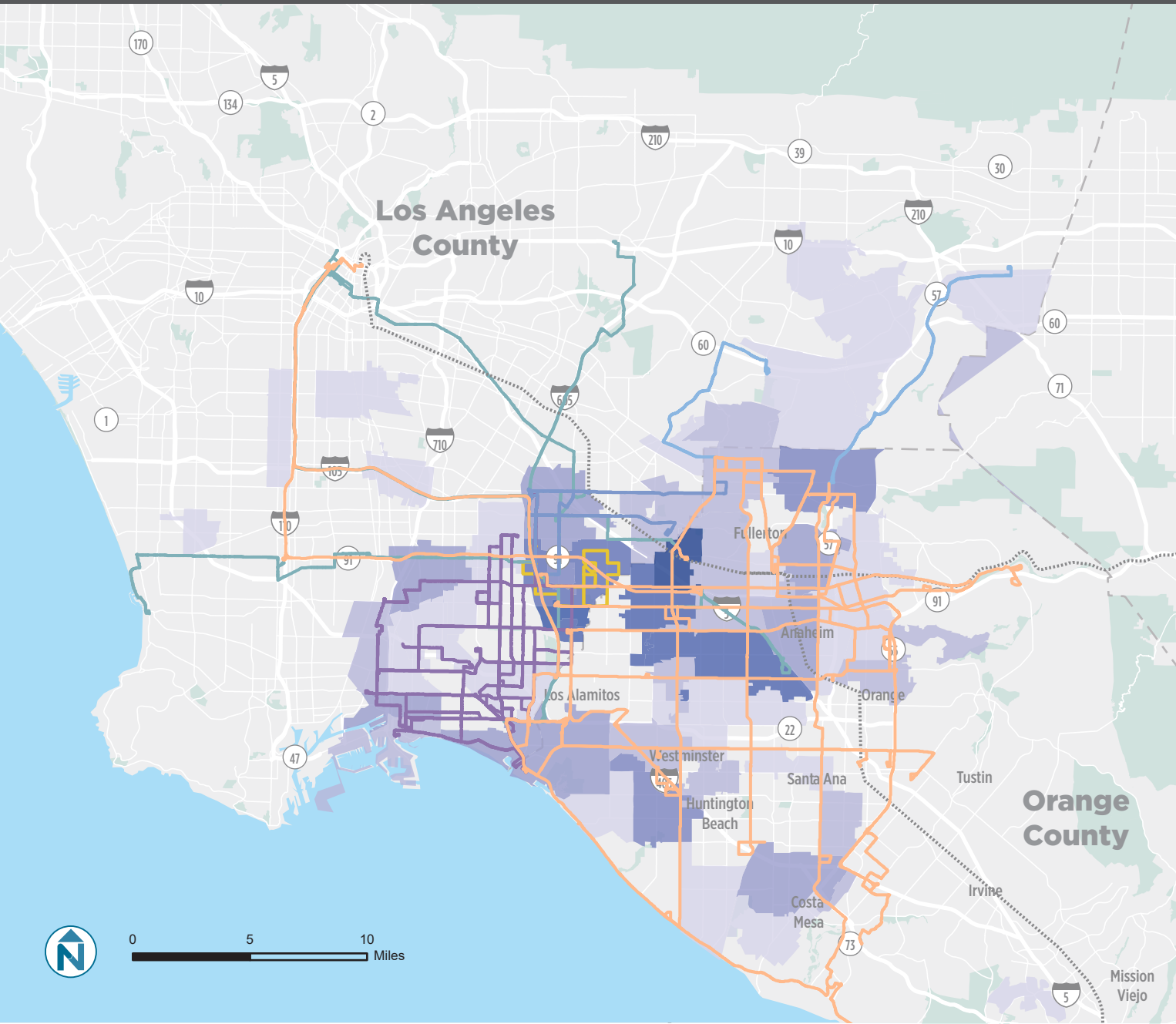
Connect OC-LA Study

Intercept Survey Respondent Age by Days and Rank

Age	Rate Typical Transit Experience (6 being the highest)							Total Respondents	% of Respondents	Rank
	1	2	3	4	5	6	Non-response			
Under 13	0	0	0	0	1	0	0	1	1%	5.0
13 to 17	0	0	0	0	1	1	0	2	2%	5.5
18 to 24	1	0	2	6	9	6	3	24	22%	4.7
25 to 34	0	0	3	3	5	7	6	18	17%	4.9
35 to 44	0	3	1	3	4	6	0	17	16%	4.5
45 to 59	0	1	4	1	3	12	6	21	19%	5.0
60 to 64	0	0	0	3	4	0	1	7	6%	4.6
65 or older	1	0	3	1	3	10	2	18	17%	4.9
Non-response	0	0	1	4	6	7	7			
Total Respondents	2	4	13	17	30	42		108	100%	4.8
% of Respondents	2%	4%	12%	16%	28%	39%				

Age (Description)	Rate Typical Transit Experience (6 being the highest)						Total Respondents	% of Respondents	Rank
	1	2	3	4	5	6			
Under 25 (youth to college)	1	0	2	6	11	7	27	25%	4.7
	4%	0%	7%	22%	41%	26%			
25 to 59 (general workforce)	0	4	8	7	12	25	56	52%	4.8
	0%	7%	14%	13%	21%	45%			
60 or older (general retirement)	1	0	3	4	7	10	25	23%	4.8
	4%	0%	12%	16%	28%	40%			
Total Respondents	2	4	13	17	30	42	108	100%	4.8
% of Respondents	2%	4%	12%	16%	28%	39%			

Origin - Destination Map



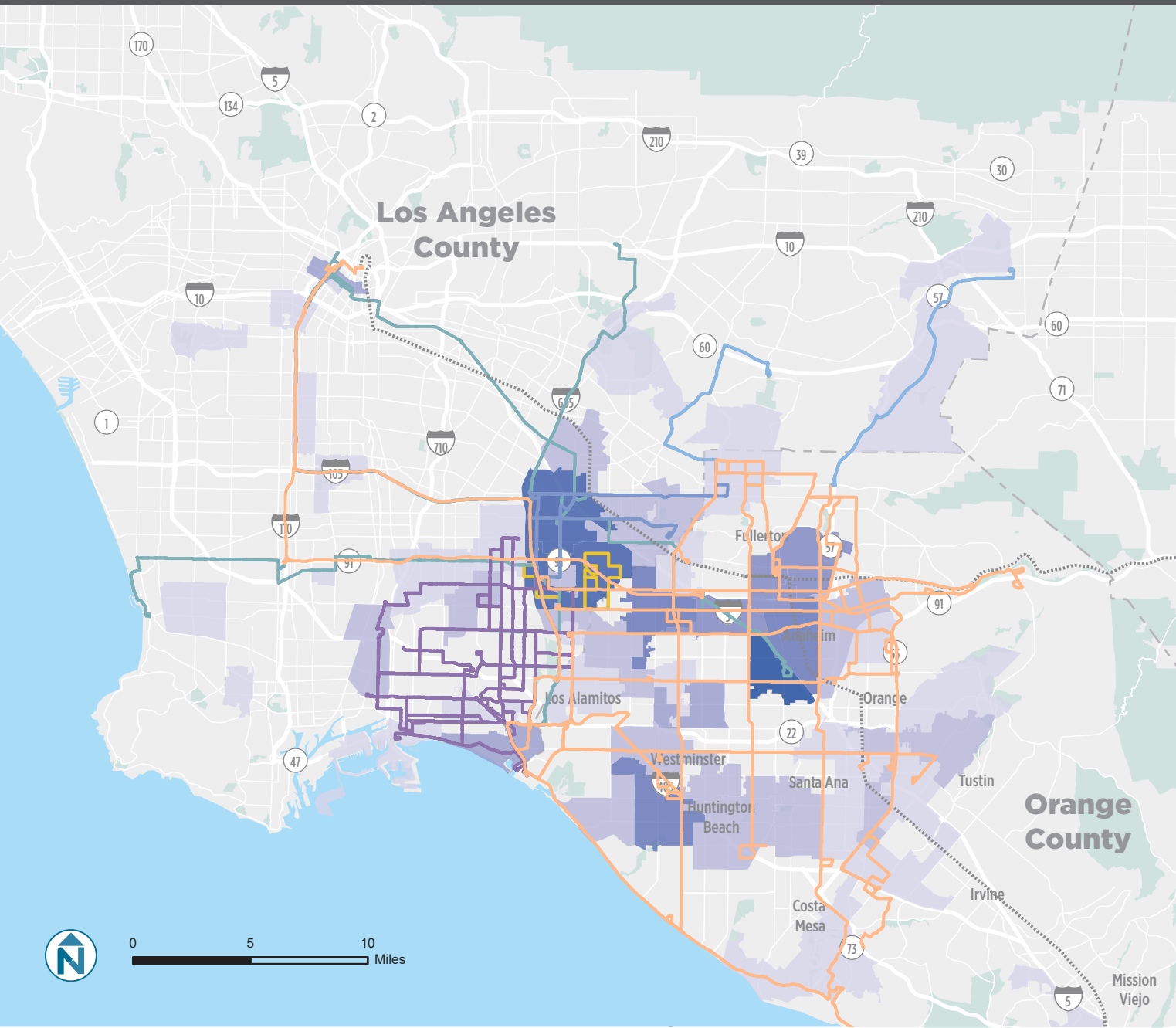
Transit Lines

- Cerritos on Wheels
- OCTA
- Foothill
- LA Metro
- LBT
- Metrolink
- Norwalk

Home (Origin)

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

Origin - Destination Map



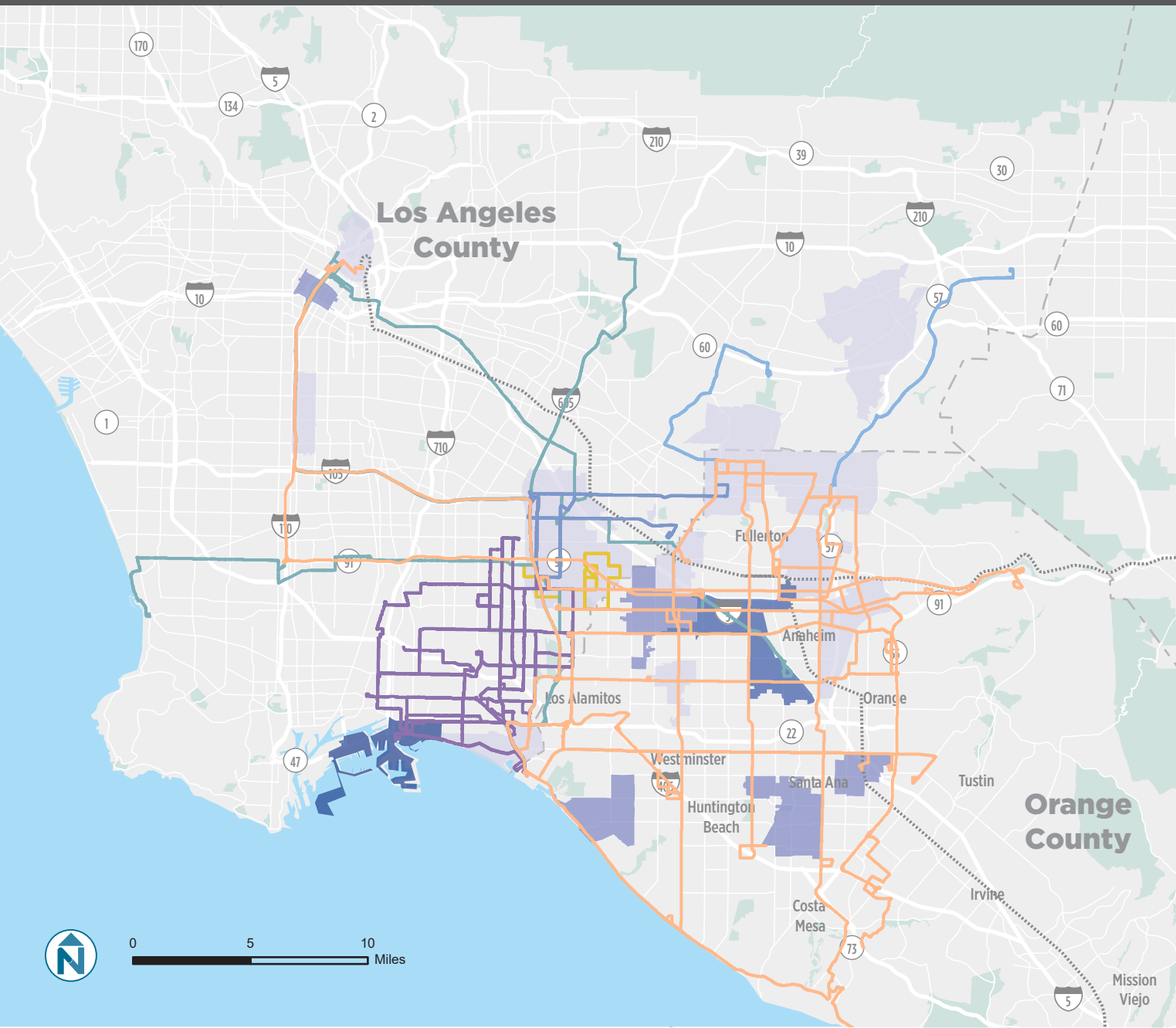
Transit Lines

- Cerritos on Wheels
- OCTA
- Foothill
- LA Metro
- LBT
- Metrolink
- Norwalk

Weekday Destination

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

Origin - Destination Map



Transit Lines

- Cerritos on Wheels
- OCTA
- Foothill
- LA Metro
- LBT
- Metrolink
- Norwalk

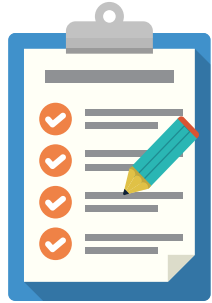
Weekend Destination

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10



0 5 10 Miles

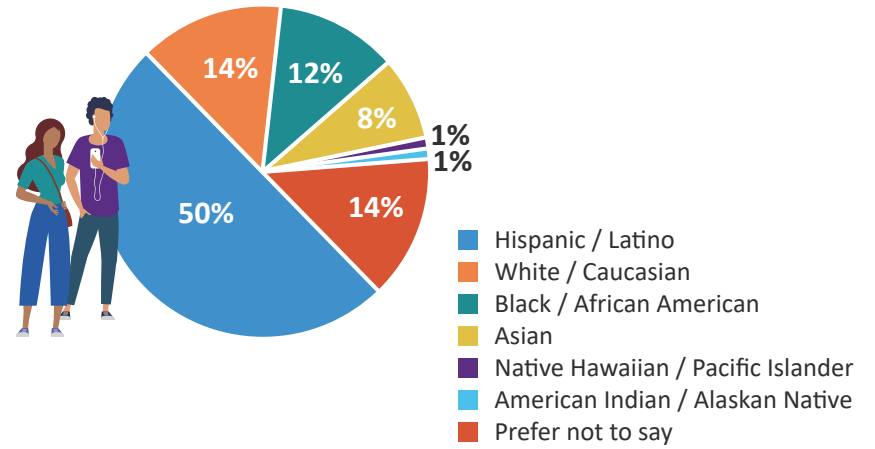
151 Surveys collected



93% Respondents identified as intercounty transit users



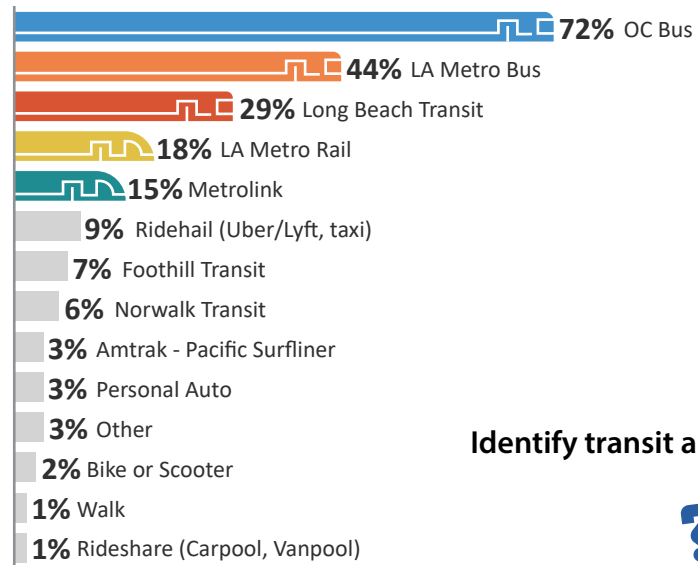
72% of respondents identify as minority



Typical transit user experience (6 being highest)



Frequently used intercounty mode of transportation

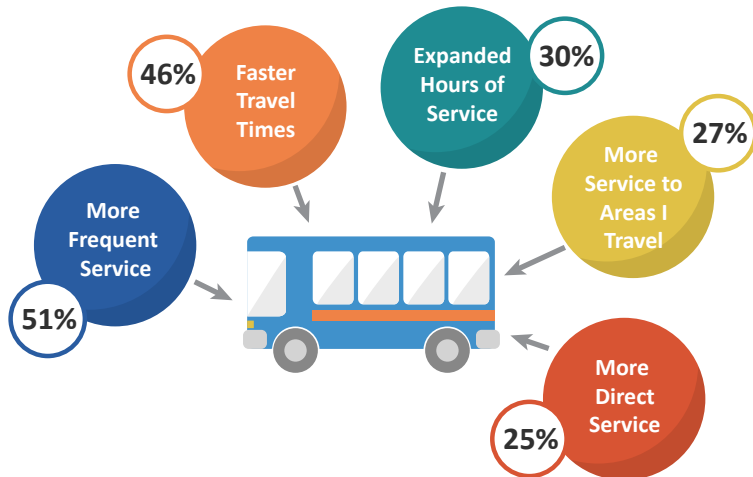


Survey languages

English, Spanish & Vietnamese



Top 5 factors influencing use of public transit



Identify transit and service solutions



Transit Agency Partners



How did we get here?



Improve access



Word Cloud

Passenger Information and Trip Planning



Huntington Beach to Long Beach Huntington Beach connection to rail **Bellflower to Cerritos** Los Alamitos to Long Beach **PCH, Long Beach**





APPENDIX E

Transit Agency Stakeholders

- TAS Participation Summary
- TAS Eblast Notices

Connect OC-LA

Transit Agency Stakeholder (TAS) Participation Summary

Primary Category	Sub-Category	Organization	Last Name	First Name	Member Invitation	TAS Member Attendance			
						TAS 10-22-19	TAS 02-27-20	TAS 05-28-20	TAS 10-15-20
Transportation Agency	Regional	California Department of Transportation, District 12 (Caltrans)	Easter	Luisa	✓	✓	✓	✓	✓
Transportation Agency	Regional	California Department of Transportation, District 12 (Caltrans)	Murakami	Alyssa		✓	✓	✓	✓
Transportation Agency	Regional	California Department of Transportation, District 12 (Caltrans)	Regisford	Marlon	✓	✓		✓	✓
Transportation Agency	Bus	Cerritos on Wheels (COW)	Agula	Kristin	✓				
Transportation Agency	Bus	Cerritos on Wheels (COW)	Angeles	Mariel	✓				
Transportation Agency	Bus	Cerritos on Wheels (COW)	Vega	Eduardo	✓				
Transportation Agency	Bus	Foothill Transit (FT)	Raquel	Joe	✓	✓	✓	✓	✓
Transportation Agency	Bus	La Mirada Transit Service	Moreno	Tony	✓				
Transportation Agency	Bus	Long Beach Transit (LBT)	Baumann	Sara	✓				
Transportation Agency	Bus	Long Beach Transit (LBT)	Beidleman	Tracy	✓				
Transportation Agency	Bus	Long Beach Transit (LBT)	Hsiao	Shirley	✓	✓	✓	✓	✓
Transportation Agency	Bus	Long Beach Transit (LBT)	MacKechnie	Chris	✓		✓	✓	✓
Transportation Agency	Rail	Los Angeles County Metropolitan Transportation Authority (Metro)	Brown	Julia	✓	✓			
Transportation Agency	Com. Rel.	Los Angeles County Metropolitan Transportation Authority (Metro)	Dierking	Mark					✓
Transportation Agency	Bus	Los Angeles County Metropolitan Transportation Authority (Metro)	Forgiarini	Joseph				✓	
Transportation Agency	Bus	Los Angeles County Metropolitan Transportation Authority (Metro)	Gonzalez	Ivan		✓			✓
Transportation Agency	Rail	Los Angeles County Metropolitan Transportation Authority (Metro)	Khanna	Meghna	✓				
Transportation Agency	Bus	Los Angeles County Metropolitan Transportation Authority (Metro)	Kim	Chad		✓	✓	✓	✓
Transportation Agency	Bus	Los Angeles County Metropolitan Transportation Authority (Metro)	Lam	Brian					✓
Transportation Agency		Los Angeles County Metropolitan Transportation Authority (Metro)	Robert	Brett					✓
Transportation Agency	Bus	Norwalk Transit System (NTS)	Castillo	Viviana	✓				
Transportation Agency	Bus	Norwalk Transit System (NTS)	Donnell	Derek	✓	✓	✓		✓
Transportation Agency	Bus	Norwalk Transit System (NTS)	Flores	Carolyn				✓	
Transportation Agency	Bus	Norwalk Transit System (NTS)	Parker	James	✓			✓	✓
Transportation Agency	Bus	Orange County Transportation Authority (OCTA)	Cherry	Gail	✓	✓	✓		
Transportation Agency	Bus	Orange County Transportation Authority (OCTA)	Dunning Jr.	Johnny	✓				
Transportation Agency	Trans. Plan.	Orange County Transportation Authority (OCTA)	Larwood	Charlie	✓		✓	✓	✓
Transportation Agency	Bus	Orange County Transportation Authority (OCTA)	LeMaster	Megan	✓				
Project Team	Bus	Orange County Transportation Authority (OCTA)	Murillo Felix	Alexis			✓	✓	✓

Connect OC-LA

Transit Agency Stakeholder (TAS) Participation Summary

Primary Category	Sub-Category	Organization	Last Name	First Name	Member Invitation	TAS Member Attendance			
						TAS 10-22-19	TAS 02-27-20	TAS 05-28-20	TAS 10-15-20
Transportation Agency	Govt. Rel.	Orange County Transportation Authority (OCTA)	West	Andrea	✓		✓		
Transportation Agency	Rail	Southern California Regional Rail Authority (SCCRA) - Metrolink	Diaz	Roderick	✓	✓		✓	✓
Transportation Agency	Rail	Southern California Regional Rail Authority (SCCRA) - Metrolink	Lessard	Joel		✓	✓		
Transportation Agency	Rail	Southern California Regional Rail Authority (SCCRA) - Metrolink	Smith	Aubrey				✓	
Transportation Agency	Rail	Southern California Regional Rail Authority (SCCRA) - Metrolink	Vaughn	Rory				✓	
Other Agency	Regional	Southern California Association of Governments (SCAG)	Fox	Steve	✓				
Other Agency	Regional	Southern California Association of Governments (SCAG)	Law	Philip	✓	✓	✓		✓
<hr/>									
Project Team	OCTA	Orange County Transportation Authority (OCTA)	Espino	Marissa	✓	✓	✓	✓	✓
Project Team	OCTA	Orange County Transportation Authority (OCTA)	Hewitt	Gary	✓	✓	✓	✓	✓
Project Team	OCTA	Orange County Transportation Authority (OCTA)	Hill	Jared	✓				
Project Team	OCTA	Orange County Transportation Authority (OCTA)	Khoury	Kevin	✓	✓			
Project Team	Outreach	Arellano Associates	Britt	Chester	✓	✓			
Project Team	Outreach	Arellano Associates	Jackson	Jason	✓	✓	✓	✓	✓
Project Team	Outreach	Arellano Associates	Lacey	JC	✓				
Project Team	Technical	Fehr & Peers	Xu	Jinghua	✓	✓		✓	
Project Team	Technical	Nelson/Nygaard	Mitchell	Jimi	✓	✓	✓	✓	✓

Jason Jackson

From: Orange County Transportation Authority <ghewitt@octa.net>
Sent: Tuesday, October 08, 2019 4:21 PM
To: Jason Jackson
Subject: OCTA: OC-LA Transit Agency Stakeholder (TAS) Committee

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Having trouble viewing this email? [Click here](#)



The logo features the word "CONNECT" in blue above a stylized "OC-LA" where the letters are connected by lines. To the right, the text "OC-LA Transit Connection Study" is written in a blue sans-serif font.

Dear Transit Agency Stakeholder,

Orange County Transportation Authority is embarking on the Connect OC-LA Transit Study, the study of existing and future transit connections between Orange and Los Angeles Counties. This is a follow-up effort to the recent OC Transit Vision, a transit master plan for Orange County.

As a regional transit partner, you are invited to participate in the study's Transit Agency Stakeholder (TAS) committee. TAS members will include representatives from each of the transit agencies providing connecting transit service with Orange County and the Southern California Association of Governments (SCAG).

Overview

The objectives of the committee will be to inform and solicit input from TAS members about the study objectives, analysis approach, draft findings, and implementation recommendations. The Connect OC-LA development team anticipates convening the TAS meetings on a quarterly basis to provide briefings at regular touch points over the course of the year-long study.

Join Us

Kick-off Meeting:

Tuesday, October 22, 2019

3:00 - 4:00 p.m.

Buena Park Community Center - Ballroom

6688 Beach Boulevard

Buena Park, CA 90621

This meeting will be in the same room immediately after the Gateway Cities Quarterly Transit Operator Meeting.

Please respond confirming your ability to participate or indicate appropriate designated representative(s) to attend on your behalf by Friday, October 18, 2019. If you have questions regarding the study, please contact the study's Project Manager, Gary Hewitt at 714-560-5715 or ghewitt@octa.net.

We look forward to connecting with you soon.



Orange County Transportation Authority, 550 S Main St., Orange, CA 92868

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Sent by ghewitt@octa.net



Dear Transit Agency Stakeholder,

Thank you, again, for your participation in the first Transit Agency Stakeholders (TAS) meeting in support of the Connect OC-LA Transit Study. The study is rounding out its data collection phase with a focused survey effort to existing transit riders traveling between Orange and Los Angeles counties. While considering your TAS meeting feedback, the survey has been updated to include demographic questions and will be shared in three languages, including: English, Spanish and Vietnamese.

In the Public

Survey teams will be in the community at key stops from Monday, November 18th to Tuesday, December 3rd. Please review the [list of locations](#) and inform your operations staff (and others as appropriate) to be aware of the presence of surveyors on the identified dates/times. We will share, as needed, any changes in this intercept schedule but intend for surveys not to extend beyond Thursday, December 5th.

Rider Survey

Also as discussed, OCTA would greatly appreciate your support in sharing the study's online survey with your riders. If you have passenger information filterable by route or O-D data, we ask that you please transmit the invitation and hyperlink to those customers who normally ride regional (express, rail) routes or fixed route bus services that connect to regional transit lines. For your convenience, below is sample language to use in email distribution.

Subject: Connect OC-LA: Envisioning improved public transit service between Orange and Los Angeles Counties

Orange County Transportation Authority (OCTA), in cooperation with **ENTER PROVIDER NAME HERE**, is embarking on the Connect OC-LA Transit Study, the study of existing and future transit connections between Orange and Los Angeles Counties. Transit rider feedback is essential to the ongoing improvement of service connections and function.

Please tell us how you travel and how to improve your public transit experience by taking a short survey at

ConnectOC-LA.com

Thank you for traveling with us and for your interest in making a better, more connected regional public transit system.

Or if you prefer to draft your own statement, please share the following link: ConnectOC-LA.com.

Note: Spanish and Vietnamese language preferred participants will be redirected to the optional formats from the survey landing page.

We look forward to a connected future. Thanks for sharing.

If you have questions regarding the study, please contact the study's Project Manager, Gary Hewitt at 714-560-5715 or ghewitt@octa.net.





OC-LA Transit Connection Study

Good morning,

Thank you for participating in the first meeting of Transit Agency Stakeholders (TAS) for the Connect OC-LA transit study currently underway. For your information, we have attached a PDF of the presentation and handouts given (including updated potential Intercept Survey locations).

[Connect OC-LA TAS Presentation](#)
[Connect OC-LA Survey \(Eng-Spn\)](#)

To refresh the 'Ask' of TAS attendees, OCTA would like to request the following information by end of day Friday, November 1, 2019:

- Farebox records indicating the volume of interagency transfers / fare payments occurring on your fixed routes
- Feedback on draft potential Intercept Survey locations and ideas on additional potential Intercept Survey locations
- Advise OCTA of all your respective agency's access and permit requirements at proposed Intercept Survey stop / station locations
- Please scan and email markups (or) incorporate comments on the Intercept Survey questionnaire verbiage
 - We are incorporating the request made at the TAS meeting for demographic information questions

OCTA will also provide draft email blast language inviting riders to participate in the Connect OC-LA survey online by end of day Friday, November 1, 2019.

Please submit all questions, comments, and/or electronic responses to the study's Project Manager, Gary Hewitt at ghewitt@octa.net.



Jason Jackson

From: Orange County Transportation Authority <ghewitt@octa.net>
Sent: Thursday, January 30, 2020 4:03 PM
To: Jason Jackson
Subject: OCTA: Connect OC-LA Study - Transit Agency Stakeholder (TAS) Meeting #2

Having trouble viewing this email? [Click here](#)



Good Afternoon TAS Member,

OCTA and team are preparing to provide an update on the Connect OC-LA Study status and findings to-date. Please complete this [Doodle Poll](#) with your name and check availability for each of the February dates for the hours of 2:00 to 4:00 p.m. We will send invitations, once we know what works well for the majority of the group.

Thank you for your time. We'll see you soon.

If you have questions regarding the study, please contact the study's Project Manager, Gary Hewitt at 714-560-5715 or ghewitt@octa.net.



Orange County Transportation Authority, 550 S Main St., Orange, CA 92868

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Sent by ghewitt@octa.net

Jason Jackson

From: Orange County Transportation Authority <ghewitt@octa.net>
Sent: Monday, February 10, 2020 2:49 PM
To: Jason Jackson
Subject: OCTA: OC-LA Transit Agency Stakeholder (TAS) Committee

Having trouble viewing this email? [Click here](#)



Dear Transit Agency Stakeholder (TAS) Member,

Thank you for your quick response to our availability Doodle Poll.

Based upon member response, you are invited to the next Connect OC-LA TAS Group meeting on February 27th, at the Buena Park Community Center. The Project Team is making progress, and we would like to share updates with you on the Connect OC-LA rider survey results and technical analysis to date. We will also be working together to brainstorm potential projects between the two counties.

Join Us!

Thursday, February 27, 2020
2:00 - 4:00 p.m.
Buena Park Community Center - Ballroom
6688 Beach Boulevard
Buena Park, CA 90621

Please respond confirming your ability to participate or indicate appropriate designated representative(s) to attend on your behalf by Friday, February 21, 2020. If you should have any questions, please contact Gary Hewitt, Project Manager at 714-560-5715 or ghewitt@octa.net.

We look forward to your continued participation and valued feedback.



From: [Gary Hewitt](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: Connect OC-LA Transit Agency Stakeholder Meeting #2
Date: Monday, February 24, 2020 4:12:28 PM

Good Afternoon Connect OC-LA Transit Agency Stakeholder,
In advance of this Thursday's 2/27 meeting, the Connect OC-LA project team is pleased to distribute the draft "Executive Summary of the Existing Conditions and Travel Demand Analysis" (link below). The document provides an overview of the technical analysis and assessments conducted to identify potential opportunity areas for intercounty transit improvements.

https://octa-my.sharepoint.com/:b:/g/personal/ghewitt_octa_net1/EVOyslPBZ7VNkHHkl_EcfYoBhwI--NoJsTqpZKBvc2r7TQ?e=mbfQzk

During the meeting, we anticipate conducting an interactive exercise with TAS members to solicit feedback on preliminary intercounty transit corridors and capital investment focus areas for existing fixed route service. Please take a few moments to familiarize yourself with the ES content and results for informed discussion on Thursday. We will also have a PowerPoint presentation at the beginning of the meeting which summarizes the report.
Thank you,



Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715

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From: [Gary Hewitt](#)

To:

Cc:

Subject:

Date: Wednesday, March 04, 2020 8:58:35 AM

Attachments: [image003.png](#)
[image004.png](#)
[image005.png](#)

OC-LA Transit Agency Stakeholders-

Thank you for your participation in the second Connect OC-LA Transit Agency Stakeholder (TAS) meeting on 2/27/20. The questions and input that were received during the course of the meeting and small group breakout sessions will be instrumental in the refinement of potential improvements to intercounty transit connections.

As per our discussion, we are providing digital copies of materials distributed and reviewed at the TAS meeting for your information and consolidation of agency comments and feedback on draft Transfer Opportunity Hotspots and intercounty Transit Opportunity Corridors for detailed evaluation. Please use the link provided to download the packet of meeting materials listed below:

1. Draft Existing Conditions Report -- Executive Summary
2. Travel Demand Analysis Memoranda (11/20/19), with final CBA market analysis zone OD maps
3. Potential Intercounty Transit Corridor Map and comment form
4. Fixed route transfer Hotspot Map and comment form
5. PDFs of the markups made on the 36 x 48 Corridor and Hotspot maps

https://octa.sharepoint.com/:f:/s/OC-LATransitConnectionsStudy/EnhH7K8_cLFGhDuKtA4ooS8BX8FSbEmDhhPO6A6Bgv2-qw?e=qvjtHe

Please return any additional comments on the Transfer Opportunity Hotspots and intercounty Transit Opportunity Corridors to me using the MS Word comment forms provided by 3/20/20. The full Existing Conditions Report and a corridor map (with more street names) is also anticipated to be distributed to TAS members for additional information and review by 3/13.

If you have any questions or additional information requests please feel free to contact me.

Thanks,

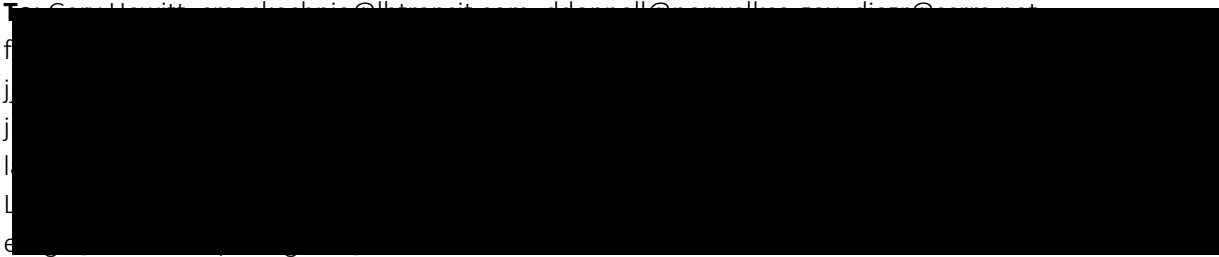


Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715


-----Original Appointment-----

From: Gary Hewitt

Sent: Monday, February 17, 2020 3:08 PM



Cc: Alexis Murillo Felix; Brown, Julia; Chester Britt; JC Lacey; Charlie Larwood; Andrea West
Subject: Connect OC-LA Transit Agency Stakeholder Meeting #2
When: Thursday, February 27, 2020 2:00 PM-4:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where: Buena Park Community Center



OC-LA Transit Connection Study


You are invited to the next Connect OC-LA TAS Group meeting on February 27th, at the Buena Park Community Center. The Project Team is making progress, and we would like to share updates with you on the Connect OC-LA rider survey results and technical analysis to date. We will also be working together to brainstorm potential projects between the two counties.

Join Us!

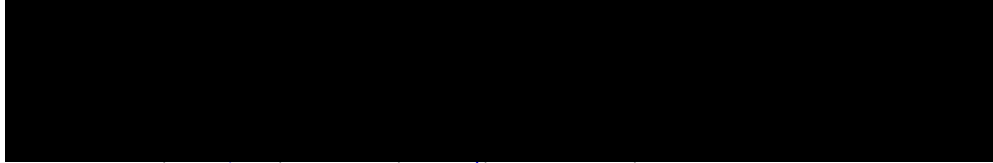
Thursday, February 27, 2020
2:00 - 4:00 p.m.
Buena Park Community Center - Ballroom
6688 Beach Boulevard
Buena Park, CA 90621

If you should have any questions, please contact Gary Hewitt, Project Manager at 714-560-5715 or ghewitt@octa.net.

We look forward to your continued participation and valued feedback.



From: [Gary Hewitt](#)
To:



Cc:
Subject: Re: Connect OC-LA Transit Agency Stakeholder Meeting #2
Date: Tuesday, March 31, 2020 10:12:05 AM
Attachments: [image003.png](#)
[image004.png](#)
[image005.png](#)
[Connect OC-LA Potential Corridors and Hotspots 2020-0316 DRAFT.pdf](#)
[2020-0319 Connect OC-LA TAS feedback draft intercounty corridors.docx](#)

OC-LA Transit Agency Stakeholders-

Thank you once again for your participation in the second Connect OC-LA Transit Agency Stakeholder (TAS) meeting on 2/27/20. The questions and input that were received during the course of the meeting and small group breakout sessions will be instrumental in the refinement of potential improvements to intercounty transit connections.

Following up on our March 4th distribution of draft existing conditions and data analysis materials, we are happy to circulate a **revised map** of draft Intercounty Transit Corridors and TAS response form for you to provide feedback on preliminary corridor alignment preferences and potential fixed-route hotspots. This map has additional information on the corridors including streets and major destinations to help in your review. The new map and comment form are attached to this email. Note that some of the corridor numbers have changed based on the map revisions, so use the new comment form.

Please return any additional comments on the Transfer Opportunity Hotspots and intercounty Transit Opportunity Corridors to me using the MS Word comment forms attached by this **Friday 04/03/20**.

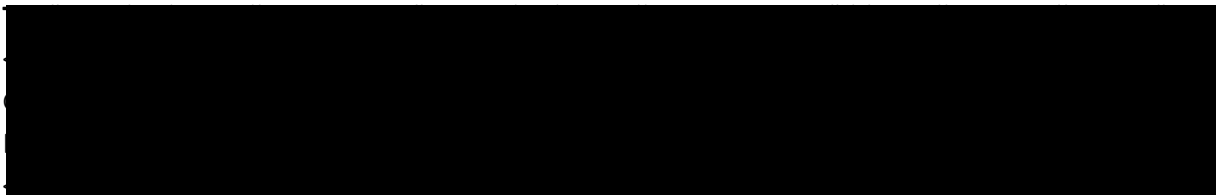
Distribution of the full Existing Conditions Report has been delayed due to additional quality review needs. The full report will be circulated once the quality review process is complete.

If you have any questions or additional information requests please feel free to contact me.



Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715

From: Gary Hewitt <ghewitt@octa.net>
Date: Wednesday, March 4, 2020 at 8:58 AM





Subject: RE: Connect OC-LA Transit Agency Stakeholder Meeting #2

OC-LA Transit Agency Stakeholders-

Thank you for your participation in the second Connect OC-LA Transit Agency Stakeholder (TAS) meeting on 2/27/20. The questions and input that were received during the course of the meeting and small group breakout sessions will be instrumental in the refinement of potential improvements to intercounty transit connections.

As per our discussion, we are providing digital copies of materials distributed and reviewed at the TAS meeting for your information and consolidation of agency comments and feedback on draft Transfer Opportunity Hotspots and intercounty Transit Opportunity Corridors for detailed evaluation. Please use the link provided to download the packet of meeting materials listed below:

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3. Potential Intercounty Transit Corridor Map and comment form
4. Fixed route transfer Hotspot Map and comment form
5. PDFs of the markups made on the 36 x 48 Corridor and Hotspot maps

https://octa.sharepoint.com/:f:/s/OC-LATransitConnectionsStudy/EnhH7K8_cLFghDuKtA4ooS8BX8FSbEmDhhPO6A6Bgv2-qw?e=qvjthE

Please return any additional comments on the Transfer Opportunity Hotspots and intercounty Transit Opportunity Corridors to me using the MS Word comment forms provided by 3/20/20. The full Existing Conditions Report and a corridor map (with more street names) is also anticipated to be distributed to TAS members for additional information and review by 3/13.

If you have any questions or additional information requests please feel free to contact me.

Thanks,



Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority

714.560.5715

-----Original Appointment-----

From: Gary Hewitt

Sent: Monday, February 17, 2020 3:08 PM



Subject: Connect OC-LA Transit Agency Stakeholder Meeting #2

When: Thursday, February 27, 2020 2:00 PM-4:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Buena Park Community Center



You are invited to the next Connect OC-LA TAS Group meeting on February 27th, at the Buena Park Community Center. The Project Team is making progress, and we would like to share updates with you on the Connect OC-LA rider survey results and technical analysis to date. We will also be working together to brainstorm potential projects between the two counties.

Join Us!

Thursday, February 27, 2020

2:00 - 4:00 p.m.

Buena Park Community Center - Ballroom

6688 Beach Boulevard

Buena Park, CA 90621

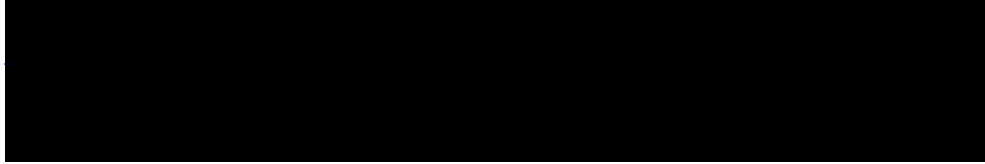
If you should have any questions, please contact Gary Hewitt, Project Manager at 714-560-5715 or ghewitt@octa.net.

We look forward to your continued participation and valued feedback.



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From: [Gary Hewitt](#)
To:



Cc:
Subject: Re: Connect OC-LA Transit Agency Stakeholder Meeting #2
Date: Wednesday, April 01, 2020 12:55:53 PM
Attachments: [image004.png](#)
[image005.png](#)
[image006.png](#)
[ConnectOC-LA_potential corridors_2020-0316 DRAFT.pdf](#)
[ConnectOC-LA_Ridership&Transfer hotspots DRAFT.pdf](#)
[TAS Planned Projects.pdf](#)
[2020-0331_Connect OC-LA_TAS feedback_draft_intercounty_corridors.docx](#)

OC-LA Transit Agency Stakeholders-

My apologies for any confusion this may cause, but please disregard the attachments included with the email sent yesterday. The Consultant found some issues in maps and you should refer to the attached package of documents when providing feedback on Relevant Planned Projects, draft Corridors, and draft Hotspots. Included with this distribution are 3 PDF documents and 1 Word document (comment form)

1. TAS Planned Projects
2. ConnectOC-LA_potential corridors_2020-0316 DRAFT
3. ConnectOC-LA_Ridership&Transfer hotspots DRAFT

The feedback form has 5 Tables included for potential areas of feedback.

- Table 1 | Key Intercounty Transit Improvements Planned by TAS Member
- Table 2 | Potential Intercounty Transit Corridors
- Table 3 | Potential Highway / Commuter Corridors
- Table 4 | Potential Hotspots: Passenger boarding and alighting locations
- Table 5 | Potential Hotspots: Roadway segments with transit speed and reliability investment opportunities

Please return any additional comments using the revised MS Word comment form attached by this **Friday 04/03/20**. If you have already provided comments, there is no need to completed the new form.

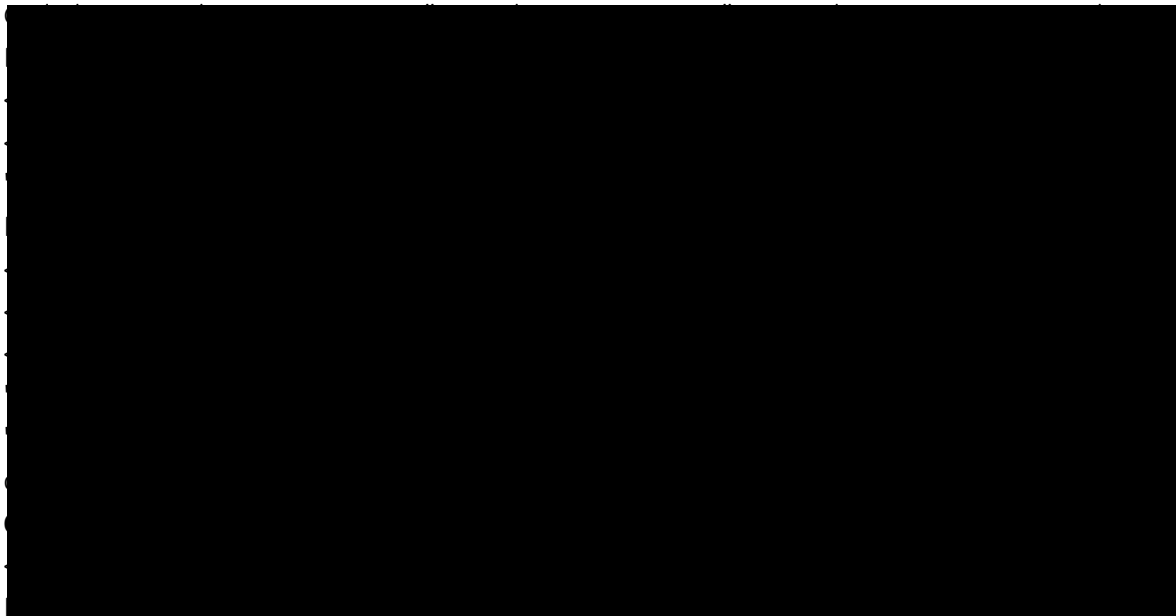
Thanks,



Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715

From: Gary Hewitt <ghewitt@octa.net>
Date: Tuesday, March 31, 2020 at 10:10 AM





Subject: Re: Connect OC-LA Transit Agency Stakeholder Meeting #2

OC-LA Transit Agency Stakeholders-

Thank you once again for your participation in the second Connect OC-LA Transit Agency Stakeholder (TAS) meeting on 2/27/20. The questions and input that were received during the course of the meeting and small group breakout sessions will be instrumental in the refinement of potential improvements to intercounty transit connections.

Following up on our March 4th distribution of draft existing conditions and data analysis materials, we are happy to circulate a **revised map** of draft Intercounty Transit Corridors and TAS response form for you to provide feedback on preliminary corridor alignment preferences and potential fixed-route hotspots. This map has additional information on the corridors including streets and major destinations to help in your review. The new map and comment form are attached to this email. Note that some of the corridor numbers have changed based on the map revisions, so use the new comment form.

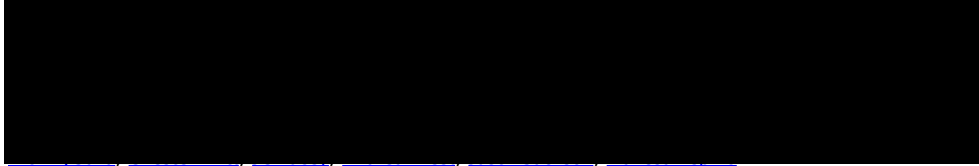
Please return any additional comments on the Transfer Opportunity Hotspots and intercounty Transit Opportunity Corridors to me using the MS Word comment forms attached by this **Friday 04/03/20**. Distribution of the full Existing Conditions Report has been delayed due to additional quality review needs. The full report will be circulated once the quality review process is complete.

If you have any questions or additional information requests please feel free to contact me.



Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715


From: [Gary Hewitt](#)
To:



Cc:
Subject: Connect OC-LA Transit Agency Stakeholder Meeting Poll
Date: Friday, May 08, 2020 2:18:45 PM

OC-LA Transit Agency Stakeholders-

OCTA and the consultant team would like to schedule a one-hour online meeting to provide an update on the Connect OC-LA Study. The main purpose is to review the initial corridor screening and recommendation for corridors to receive additional analysis. Please complete the FindTime poll below (click "Select Options") to let us know your availability during the last two weeks of May. We will send the meeting invite once we know what time works best for the majority of the group.


 You are invited to a meeting

Organizer	Gary Hewitt
Duration	1 hour duration
Location	Microsoft Teams
When	11 options provided

[Select options](#)

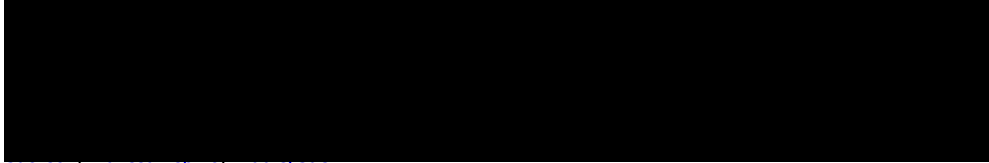
Invitation created with 

Thanks,

 **Gary Hewitt**
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715

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From: [Gary Hewitt](#)
To:



Subject: Re: Connect OC-LA Transit Agency Stakeholder Meeting
Date: Tuesday, May 26, 2020 4:33:45 PM

Below is a link to the materials for the meeting this Thursday at 3:00pm.

<https://octa.sharepoint.com/:f:/s/OC-LATransitConnectionsStudy/EgdIVGXowRRMuz9tBfs526AB8sJRBukZuK8nDU3R2qkdDA?e=O9iPpg>

It includes the following documents:

- Existing & Planned Services Summary Report: Summary report of existing conditions
- OC-LA Potential Corridors Map: Map of all 25 corridors developed by consultant and transit agency stakeholders
- Potential Corridor Screening Table: Evaluation of all 25 corridors based on demographics and potential ridership
- Top 10 Corridor Map: Map of top ranking corridors which would proceed to more detailed evaluation. The discussion on Thursday will focus on these corridors and any refinements or changes necessary.



Gary Hewitt
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715

From: ghewitt@octa.net

When: 3:00 PM - 4:00 PM May 28, 2020

Subject: Connect OC-LA Transit Agency Stakeholder Meeting

Location: Microsoft Teams

OCTA and the consultant team has scheduled a one-hour online meeting to provide an update on the Connect OC-LA Study. The main purpose is to review the initial corridor screening and recommendation for corridors to receive additional analysis. Meeting materials will be emailed separately.

[Join Microsoft Teams Meeting](#)

Jason Jackson

From: Gary Hewitt <ghewitt@octa.net>
Sent: [Redacted]
To: [Redacted]
Cc: Brown, Julia; Chester Britt; JC Lacey; Andrea West; Jason Jackson; Marissa Espino
Subject: Connect OC-LA Transit Agency Stakeholder Meeting Poll

OC-LA Transit Agency Stakeholders-

OCTA and the consultant team would like to schedule a 90-minute online meeting for the Connect OC-LA Study. This is the final Transit Agency Stakeholder meeting where we will be reviewing the corridor rankings and potential projects for inclusion in the final report. Please complete the FindTime poll below (click “Select Options”) to let us know your availability during mid-October. We will send the meeting invite once we know what time works best for the majority of the group.

You are invited to a meeting

Organizer	Gary Hewitt
Duration	1 hour 30 minute duration
Location	Online
When	9 options provided

Select options

Invitation created with 

Thanks,

 **Gary Hewitt**
Section Manager- Transit Planning
Orange County Transportation Authority
714.560.5715

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