



February 2018 Bus Service Plan Recommendations

OC Bus 360°

- Action plan endorsed by Board of Directors in 2015 to address ridership decline
- Redeployed about ten percent of bus service in June and October 2016
- Comprehensive review of current and former rider perceptions
- Peer review panel that reviewed the Orange County Transportation Authority's (OCTA) performance and plans
- New branding and marketing tactics tied to rider needs
- Upgraded bus routes and services to better match demand and capacity
- Technology changes to improve the passenger experience

Public Feedback

- 376 public comments received from outreach efforts (July 25, 2017 – September 25, 2017)
- General support for service improvements
- Agreement with OCTA's approach to reallocate resources
- Concerns
 - Eliminating a portion of Route 24 service
 - Eliminating routes 177 (weekend), 212, 216, 454, and 794/A
 - Adjusting weekend frequency on Route 50
 - Adjusting frequency on Route 54
 - Lack of service in and connecting to South Orange County



Changes to Recommendations

- **Route 24 (Buena Park - Orange)**
 - Withdraw recommendation
- **Route 50 (Long Beach - Orange)**
 - Improve weekend frequency to 40 minutes along whole route
- **Route 54 (Garden Grove - Orange)**
 - 20 minute midday service to Santiago College
 - Add trips for Metrolink passengers
- **Route 177 (Foothill Ranch – Laguna Hills)**
 - Keep Saturday service, eliminate service on Sunday
- **Reconsidered Trip Eliminations**
 - Routes 56, 60, 70, 72, 89, and 178

February 2018 Service Improvements

- Improve weekday peak frequencies to 30 minutes on routes 56, 89, 90, and 91
- Improve weekday evening frequencies on routes 29, 50, 53, and 60
- Improve weekend frequencies on routes 29, 43, 50, 53, 54, 60, and 91
- Extend weekend evening service span on Route 46
- Extend Route 59 to The District at Tustin Legacy and improve frequency on weekends

February 2018 Service Reductions

- Eliminate bus trips with less than eight boardings in the morning or late evening on routes 30, 46, 50, 86, 89, 90, 153, and 178
- Reduce peak frequencies on routes 57, 178, and 543
- Reduce midday frequencies on routes 54, 66, and 543
- Reduce weekend frequencies on routes 29, 43, 64, and 543
- Reduce Saturday frequency on Route 70
- Restructure Stationlink Route 463 and eliminate Stationlink Route 454
- Eliminate Express routes 212 and 216
- Reduce trips on Express routes 211 and 721
- Eliminate Sunday service on Route 177
- Reduce or eliminate service on some lower-ridership segments of routes 463 and 794

Next Steps

- ❑ **Final February 2018 Plan to Board of Directors** (October 23, 2017)
- ❑ **OC Bus 360^o Update to Transit Committee** (November 9, 2017)
- ❑ **February Service Change Public Notification** (January to February 2018)
- ❑ **Implement February 2018 Service Change Plan** (February 11, 2018)

