

# BUS RIDING TIPS

## TIMES ARE ESTIMATED

Please arrive at the bus stop at least 10 minutes early. Bus schedules can change. Watch for brightly colored Riders' Alerts in schedule racks on buses.

## HAVE EXACT FARE READY

Fareboxes accept all coins except pennies and all bills \$10 and under. Fareboxes do not make change. Use quarters instead of smaller coins to avoid delays. Flatten out bills, including corners. You may instead swipe your pass, it's easier to use and saves you money, too. Also show proper ID if using a Senior or Disabled Pass each time you board a bus.

## LAUNCH YOUR MOBILE APP

Launch your OC Bus mobile app before boarding and have the pass ready to scan.

## PREPARE BEFORE YOU BOARD

- Wait for the bus to stop completely before approaching to board or when exiting.
- Never run after a moving bus.
- Always stay in plain view of the bus operator while using the bike racks; and remove all items from your bike.
- Bring all your items with you when you board. Passengers are not permitted to get on/off the bus multiple times to load personal belongings.
- Have strollers and carts folded and ready to board before the bus approaches. Strollers and carts may not block the aisle and must remain folded until you exit the bus.

## BOARD THROUGH FRONT DOORS

When the bus stops, board from the front. All buses are accessible to persons with disabilities.

## RIDE SAFELY

- The bus may move before you are seated, always hold on and be prepared.
- When a seat is available, sit; do not remain standing. If standing, always hold on.
- Do not stand near or lean against the back door.
- Always remain behind the yellow or white line near the front of the bus.
- If using a wheelchair, always allow the bus operator to secure your wheelchair.

## EXITING AT YOUR STOP

As your bus stop approaches, signal the driver to stop by ringing the chime or pulling the signal cord. When exiting the bus, go to the rear and press and release the yellow strips on the doors. Once the doors open, exit quickly, allowing children to go first.

## USING THE BIKE RACK

All OCTA buses are equipped with bike racks. Each bike rack holds two bikes. Racks are available on a first-come, first-served basis. If the rack is full, bikes are not permitted inside buses, except for the last trip of the day, unless it presents a safety concern. Acceptable bicycle specifications:

### Wheel Size

20 – 29 inches in diameter

### Wheelbase

44 inches maximum axle to axle

### Tire Width

No more than 2.35 inches maximum

## BUS RIDING COURTESY

Help make bus travel pleasant for everyone by riding smart.

- 1 No smoking or eating** on the bus. Electronic smoking devices, such as electronic cigarettes, are prohibited on any OC Bus.
- 2 Bringing drinks.** Drinks must be in a spill proof or covered container. No alcohol allowed.
- 3 No combustable materials.** No gas powered bicycles, scooters, car batteries, fireworks or other combustable materials are allowed on the bus.
- 4 Strollers** must be folded prior to boarding the bus.
- 5 Surfboards** are permitted as long as they do not exceed 6 feet, 6 inches in length.
- 6 Service animals** are allowed to accompany persons with disabilities. That person is responsible for the actions of the animal while aboard the bus. Service animals cannot occupy seats and must remain on the floor at all times, making sure not to block the aisle, path of travel, access doors, or lift.
- 7 Devices with speakers.** All radios, mp3 players, cd players, and cell phones must be used with headphones.
- 8 No soliciting.** Handing out any written material, solicitation or advertisement is not allowed.
- 9 Front seats.** Please keep front seats available for disabled persons and senior citizens.
- 10 Your bus driver.** Do not talk to or distract the bus operator while a bus is moving.