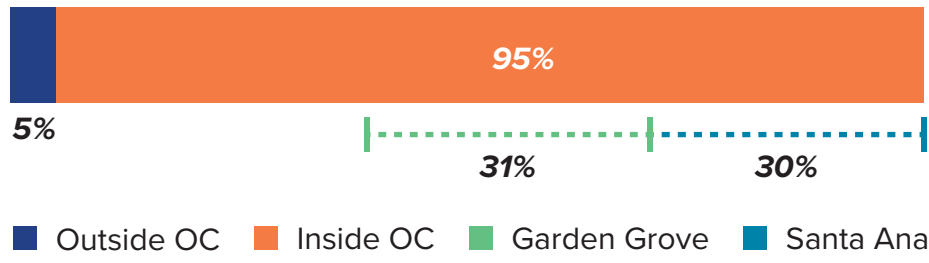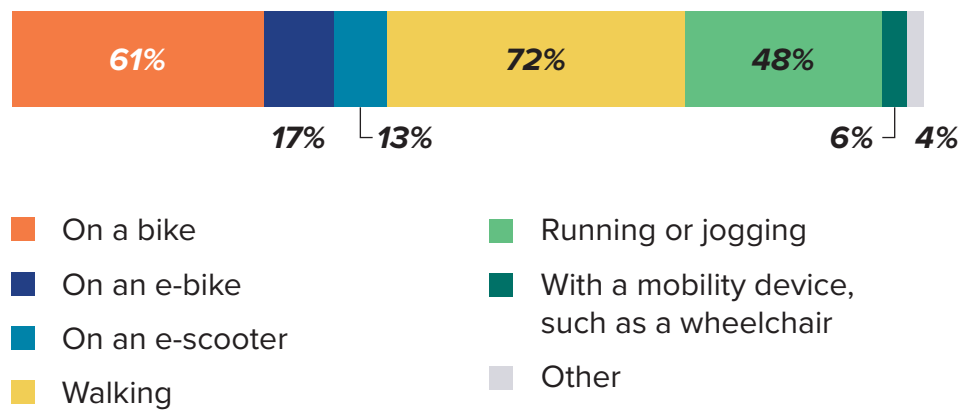# Survey Results and Outreach
OCTOBER TO DECEMBER 2023

OC CONNECT | OCTA

1. What is your home zip code?

5%	95%		

31% — 30%

- ■ Outside OC
- ■ Inside OC
- ■ Garden Grove
- ■ Santa Ana
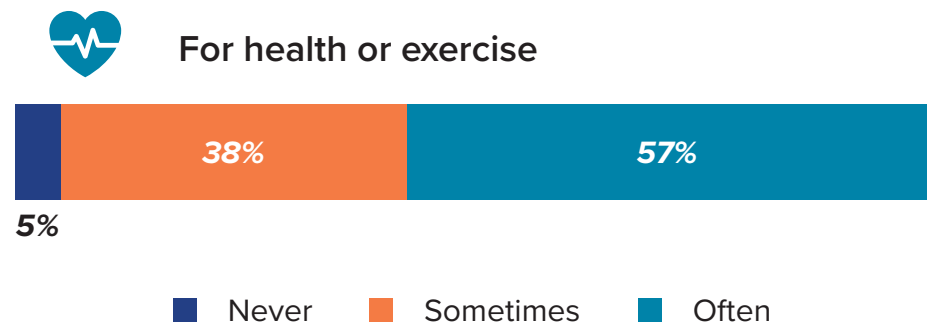
2. If a paved trail was available, how would you most likely use it? (Select all that apply)

61%	17%	13%	72%	48%	6%	4%

- ■ On a bike
- ■ On an e-bike
- ■ On an e-scooter
- ■ Walking
- ■ Running or jogging
- ■ With a mobility device, such as a wheelchair
- ■ Other

3. Why would you use the OC Connect Trail? (Select all that apply)

24%	39%	25%	75%	72%	3%

- ■ To commute to work or school
- ■ To get to another destination (grocery, dining, etc.)
- ■ To get to transit (bus or OC Streetcar)
- ■ For fun or recreation (be with friends or family, to relax)
- ■ For health or exercise
- ■ I would not use the trail
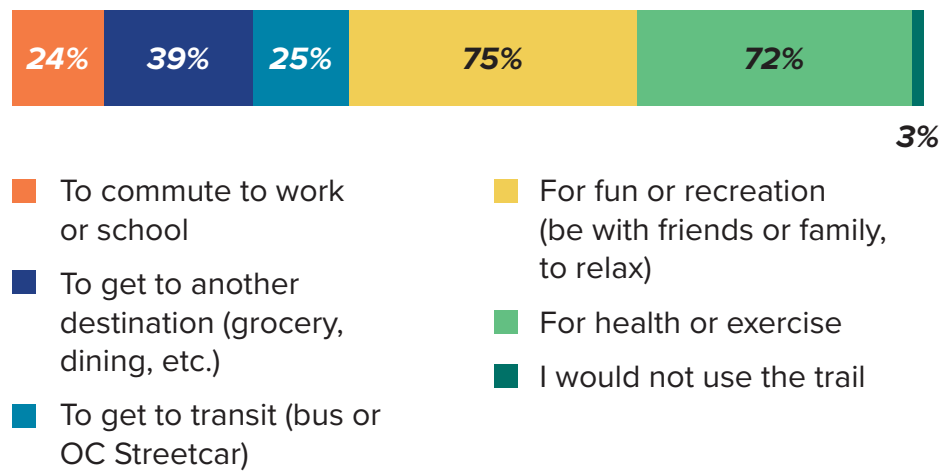
4. People get around by walking, biking, scooting, or skating. In a typical month, how often do you walk or roll?

To get somewhere (work, school, shopping, etc.)

28%	39%	34%

To connect to your bus or train

46%	40%	14%

For fun (be with friends or family, to relax)

6%	50%	44%

For health or exercise

5%	38%	57%

- ■ Never
- ■ Sometimes
- ■ Often
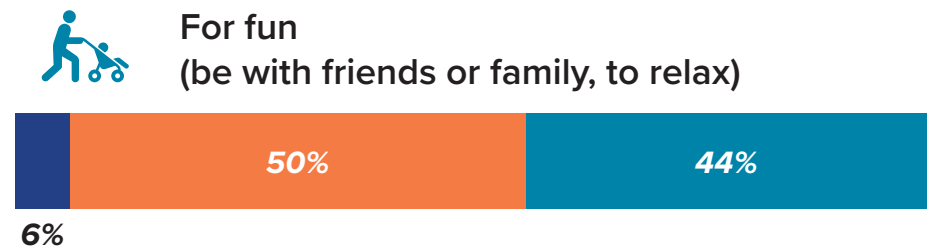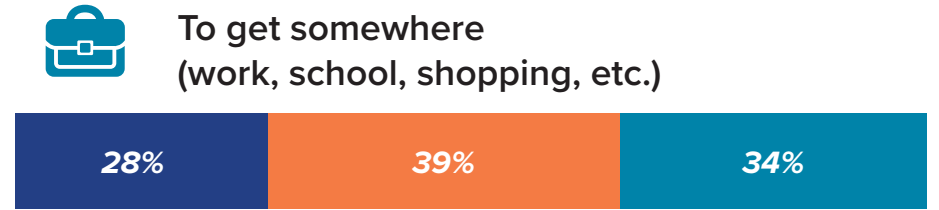
5. What stops you from using trails? (Select the top 3)

|	
The trails do not connect to the places I want to go	55%
I have safety concerns about being near or crossing vehicle traffic	45%
There are no convenient bikeways or sidewalks connecting to the trail I want to use	40%
I have personal safety concerns when alone on trails	36%
There is not enough lighting	26%
There is not enough shade along the trails	19%
The trails are not well maintained (trash, potholes, tree roots, etc.)	17%
The trails are confusing to follow / not enough signage	8%

6. What are your top priorities for the proposed OC Connect trail?
(Rank in order of importance; 1 being the most important and 6 being the least important)
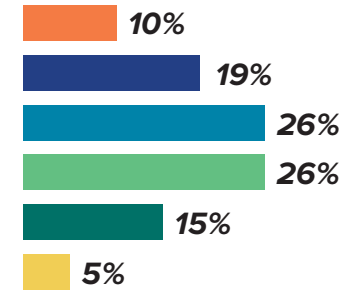
Continuity

Provides a continuous trail between Garden Grove and Santa Ana and connects to the regional trail network
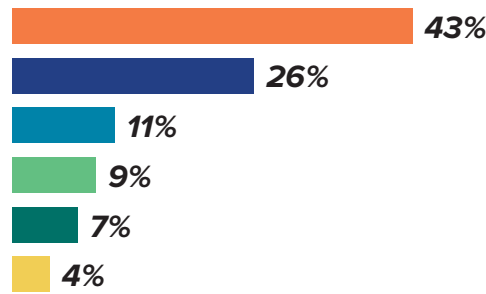
- 34%
- 11%
- 19%
- 10%
- 13%
- 14%
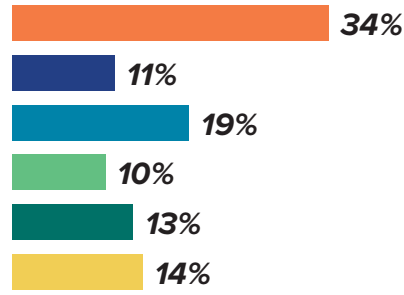
Access

Provides convenient and direct access for local communities

- 10%
- 19%
- 26%
- 26%
- 15%
- 5%

Safety

Considers safety for all ages and abilities

- 43%
- 26%
- 11%
- 9%
- 7%
- 4%

Parks & Open Space

Provides parks and open space

- 9%
- 15%
- 15%
- 21%
- 24%
- 16%
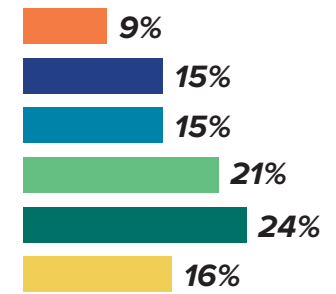
Dedicated Space

Provides dedicated space for pedestrians and cyclists separated from cars

- 18%
- 40%
- 18%
- 11%
- 9%
- 4%
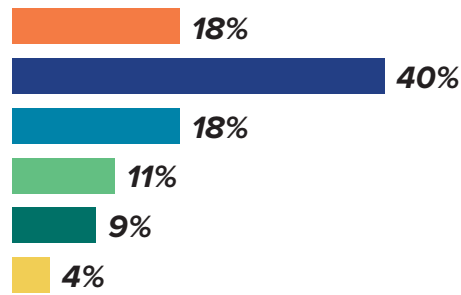
Adaptable

Flexible to future changes in users, land-use, and transportation options along the corridor

- 3%
- 5%
- 12%
- 15%
- 19%
- 46%
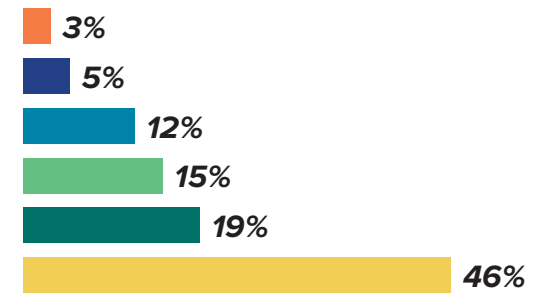
■ Rank 1 ■ Rank 2 ■ Rank 3 ■ Rank 4 ■ Rank 5 ■ Rank 6

7. What features would you most like to see along the OC Connect trail? (Select top 5)

Feature	Percentage
Shade	57%
Lighting	57%
Benches and seatings	54%
Green space	53%
Directional/map signs	37%
Park like amenities (picnic areas, courts, playgrounds)	37%
Drinking fountains	33%
Public art	24%
Exercise equipment	20%
Information stations (historic or cultural info)	19%
Bike parking	17%
Bike fix-it station	11%
Interpretive or educational signs	7%
Other	7%
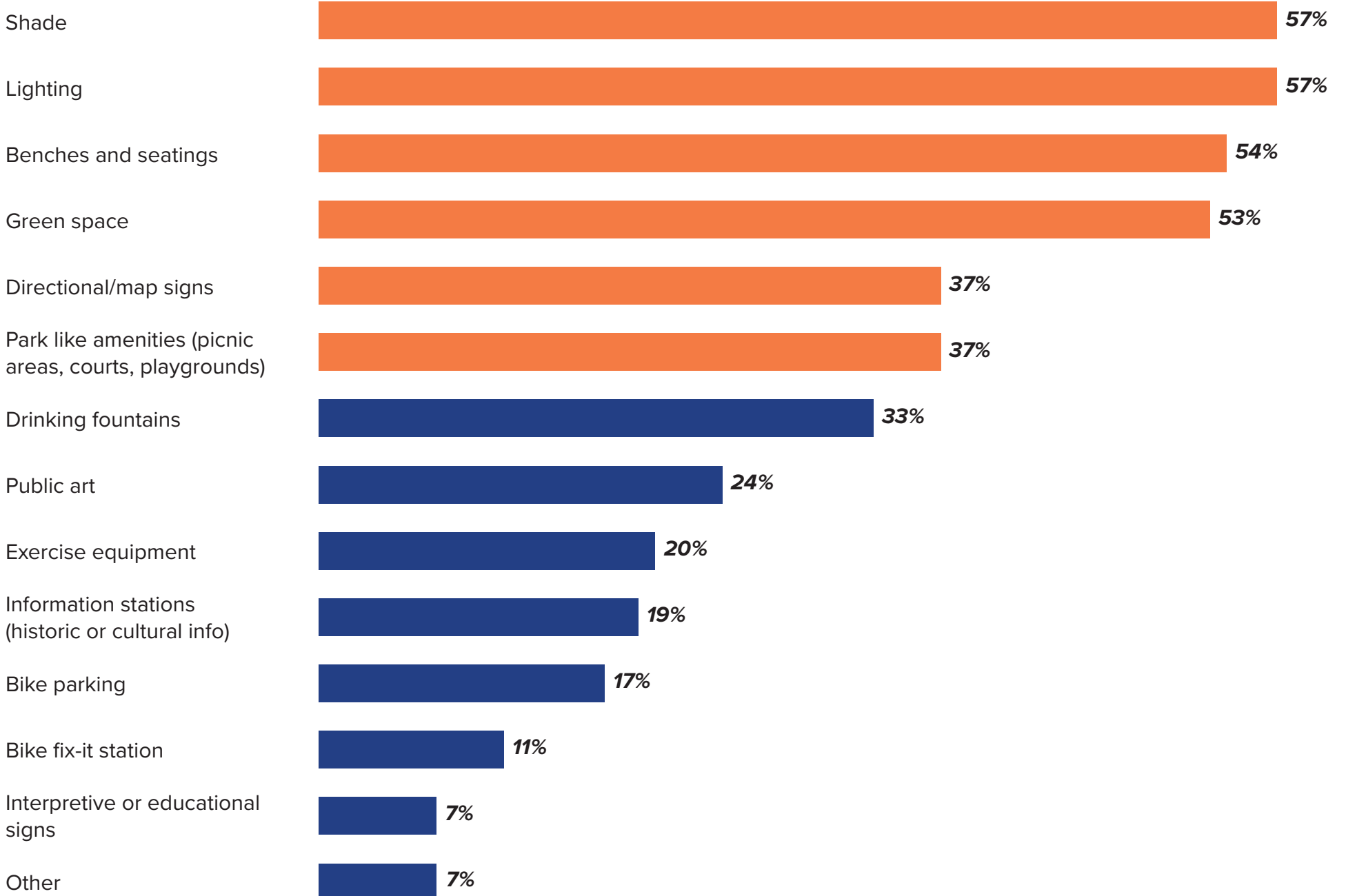
8. What is the one thing that would make you use the future OC Connect Trail?
(Open ended question)

Common response themes:

Community Garden and Wellness Activities
Respondents expressed interest in community gardens and wellness activities.

Connectivity and Access
Respondents would like to see connections to community destinations, existing biking and walking facilities, and public transit.

Safety and Security
Respondents want to feel safe while using the trail and would like to see features like lighting and security cameras.

Convenience and Family-Friendly Features
Respondents would use the trail if it was convenient and included features like picnic areas and playgrounds.

9. Is there anything else you'd like to share about the future OC Connect Trail?
(Open ended question)

Common response themes:

Positive Support and Excitement
Most survey respondents were enthusiastic about the project and its potential to improve walking and biking in their neighborhoods.

Traffic and Commuting
Respondents expressed interest in using the trail for commuting, and were excited about the potential for reducing traffic.

Educational and Cultural Elements
Respondents would like to see features along the trail that educate visitors and reflect the history and culture of Santa Ana and Garden Grove.
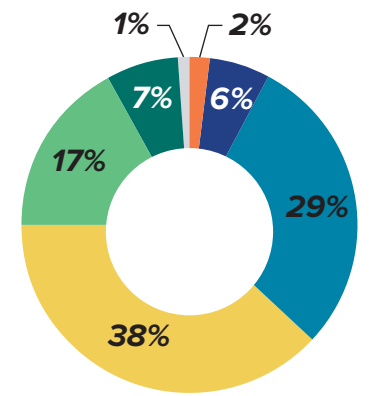
Requests for Expansions and Connections
Respondents hope to see the OC Connect Trail expand in the future to further connect to additional destinations in Santa Ana and Garden Grove.
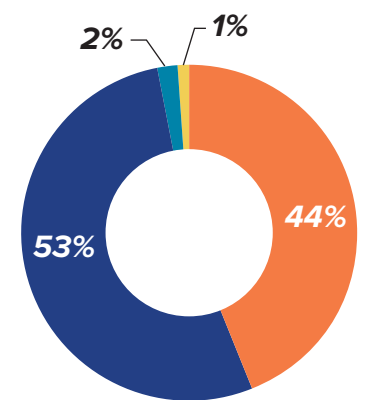
10. How old are you?

- Under 18
- 18-24
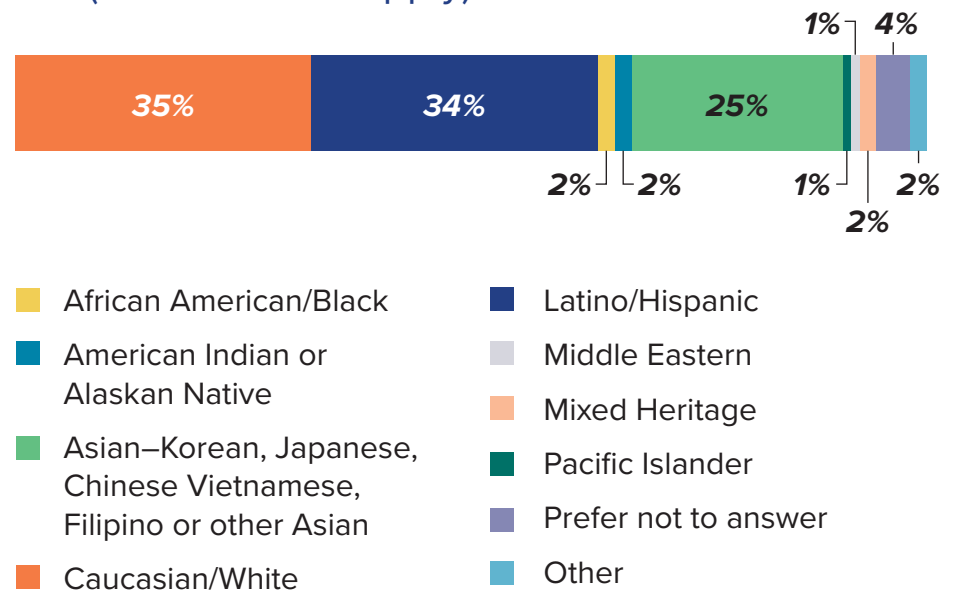- 25-34
- 35-49
- 50-64
- 65 or older
- Prefer not to say

1% / 2% / 6% / 29% / 38% / 17% / 7%

11. What is your gender?

- Man
- Woman
- Non-Binary
- Prefer not to say

2% / 1% / 44% / 53%

12. With which racial group do you identify?
(Select all that apply)

| 35% | 34% | | 25% | | | |

2% / 2% / 1% / 1% / 4% / 2% / 2%

- African American/Black
- American Indian or Alaskan Native
- Asian–Korean, Japanese, Chinese Vietnamese, Filipino or other Asian
- Caucasian/White
- Latino/Hispanic
- Middle Eastern
- Mixed Heritage
- Pacific Islander
- Prefer not to answer
- Other

13. What is your combined annual household income?

- Less than 30,000
- 30,000–49,000
- 50,000–79,000
- 80,000–109,000
- 110,000–169,000
- 170,000 or more
- Prefer not to answer

21% / 18% / 12% / 7% / 10% / 15% / 18%
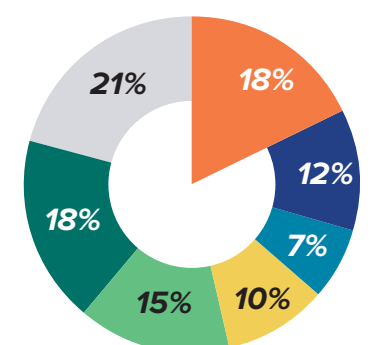
Engagement Summary

Collected **287** survey responses

Collected **106** comments on the public input map

Hosted **2** Project Development Team (PDT) Meetings, **1** Virtual Community Workshop, and **1** In-Person Community Workshop

Engaged **1280** community members at **5** community pop-ups in Garden Grove and Santa Ana

Distributed **3620** fact sheets to local organizations, businesses and neighborhoods

Collaborated with **2** CBO partners to expand community outreach

Promoted the survey and project website with **10** Facebook posts, **3** Instagram posts, and **3** X (Twitter) posts with **6,132** impressions

Featured a webpage viewed more than **1,300** times

Developed and distributed toolkits, providing easy-to-share communication resources to **51** local organizations

Reached **285** community members through digital noticing

Shared materials in **English**, **Spanish**, and **Vietnamese**

Participated in a two-part interview with Vietnam America Television (VNATV) published to YouTube with a total of **300** views

Public Input Map Responses

LEGEND

- OC Connect Project Study Area
- OC Streetcar and Stops
- Parks

Existing Bikeways
- Class I Shared-Use Path
- Class II Bike Lane
- Class III Bike Route
- Class IV Separated Bikeway

Public Input Map Responses
- **OC Connect Access:** Where do you want to connect to the OC Connect trail corridor?
- **Walking and Biking Destinations:** Where do you currently go by foot or bicycle?
- **Future Destinations:** Where would you like to go by foot or bicycle?
- **Challenge Areas:** Where does it feel particularly challenging or unsafe to walk or bike?

Smaller symbols indicate fewer dropped points

Larger symbols indicate more dropped points